

Do you want to upgrade your card?

You are free to use your card immediately, but your current PayPal Access Card has some limits which we need to tell you about. You can spend £1,600 per year (a single transaction limit of £600 applies); of which up to £600 can be withdrawn from a cash machine and of that £250 can be withdrawn daily. However if you'd like to spend more than this, we'll need to carry out an identity check in order to upgrade your card.

To do this you'll need to send us two documents, one item from list A and one from list B. See below.

LIST A - Please send us one of the following	We need to see	Tick
Your passport photocopy	photocopy	
UK or overseas driving licence (photocard and counterpart)	photocopy	
National Identity card	photocopy	
Government employer's identity card, e.g. armed forces, police, NHS or HMRC	photocopy	
<i>Benefits agency/local authority letter confirming your benefits (dated within the last 3 months)</i>	original	
<i>HM Revenue & Customs tax notification (current tax year)</i>	original	
Residence permit	original	
Immigration and Nationality Directorate application registration card	photocopy	

LIST B - And one of	We need to see	Tick
Council tax bill (original dated within the last 3 months)	original	
Gas, electricity or water bill (original dated within the last 3 months)	original	
Landline telephone bill (original dated within the last 3 months)	original	
TV, satellite or cable bill (original dated within the last 3 months)	original	
Bank, building society or credit card statement (original dated within the last 3 months)	original	
<i>Home or motor insurance certificate/schedule (original dated within the last 12 months)</i>	original	
Letter from a known employer (original dated within the last 4 months)	original	
Tenancy agreement or rent book	original	
Vehicle registration document (dated within the last 12 months)	original	
Only choose one of the following items if you HAVEN'T already used it for list A		
<i>Benefits agency/local authority letter confirming your benefits</i>	original	
<i>HM Revenue & Customs tax notification (current tax year)</i>	original	
UK driving licence (photocard and counterpart)	photocopy	

Please tick this box if you want any original documents returned to you.

Important – You need to activate your card first before you can request an upgrade of your card. If you are providing identity documents please attach this form and send it to us in the envelope provided.

- Any documents must show the same personal details you gave us when applying for your card i.e. name, address and date of birth.
- Any photocopied documents must be clearly readable.
- Your passport, driving licence or national ID card must be within the expiry date.
- If you supply a utility bill, bank statement or insurance certificate these must be dated within the last 3 months.
- Send your documents to us in the envelope provided.
- If you have any further questions, please call Card Customer Services on 0845 505 8801.
- You should receive notification within 7 working days of us receiving your documentation. We will inform you by email of your successful upgrade.