US Privacy Policy

Last updated on December 11, 2024

Overview

PayPal Giving Fund is a non-profit organization that helps people support their favorite charities online. This Privacy Statement explains how and why PayPal Giving Fund collects, stores, uses, and shares your Personal data. Reading it will help you understand your privacy rights and choices.

PayPal, Inc. ("PayPal") is a payment processor for donations made to PayPal Giving Fund. The PayPal Giving Fund website is also hosted by PayPal. When you make donations to the PayPal Giving Fund using your PayPal account or your credit or debit card or interact with the PayPal or PayPal Giving Fund's websites or other PayPal technology, PayPal is an independent business for the data collected, used, and disclosed in connection with those at interactions. Please visit the **PayPal Privacy Statement** to learn how your information is processed by PayPal and what privacy rights and choices you might have in connection with your use of the PayPal service.

Definitions

"Personal Data" in this statement means information about you, including your identity, finances, and online behavior.

"PayPal Giving Fund" or "we" in this statement means PayPal Giving Fund, a Donor Advised Fund ("DAF") recognized by the Internal Revenue Service ("IRS") under Section 501(c)(3) of the Code as a tax-exempt public charity (Federal Tax ID: 45-0931286).

"You" in this statement means a Participating Nonprofit, as defined in the **PayPal Giving Fund Nonprofit User Agreement**, or a donor.

Understanding Your Privacy Rights and Choices

When it comes to how your Personal Data is collected, stored, used, and shared, you have rights and choices. Some Personal Data is required for our services to function. If you are a participating nonprofit organization, you may review and update your Personal Data that you have provided in your PayPal Giving Fund profile anytime, by visiting **https://www.paypal.com/givingfund/profile.**

You can control how Personal Data is collected or shared, as well as how we communicate with you.

Your choices about how we communicate with you differ depending on the purpose of the message and how it is delivered. Some messages are considered optional, and some are necessary for us to provide our services. We use email, phone, and paper mail, depending on the situation, to communicate with you.

If you are a participating nonprofit organization, you can indicate your preferences at registration or change your communication settings in your profile. You may also contact us.

You also have choices regarding disclosures we make that are considered optional. If you indicate that you would like to allow optional disclosures, third parties may contact you for various reasons. For example, donors and fundraisers have a choice about whether we share their contact information with the charities they support. Participating non-profit organizations, in turn, can choose whether to share their contact information with our partner organizations (websites and online services with which we partner to donate to PayPal Giving Fund), so that they can be contacted about campaigns to benefit them on the partner websites.

The Personal Data We Collect

We may collect your Personal Data when you use our services, such as when you make a donation to us, raise funds for us by creating a fundraising campaign on one of the websites or services with which PPGF partners, or receive a grant from us, or as otherwise required to access or use our services.

Here are the kinds of Personal Data that we may collect when you use our services:

1. Information that identifies you, for example:
    - First and last name
    - Address
    - Phone number
    - Email
2. Name of the charity that you support and information about your donation or fundraising activity.
3. PayPal account details.
4. Information inferred based on your Personal Data, for example fraud and risk assessments.

Where Personal Data Comes From

We may collect personal information about you from various sources, for example from:

- You, when you use PayPal Giving Fund, or respond to our surveys;
- PayPal, which acts as our payment processor, or if you use or have an account with PayPal;
- Service providers, such as companies that help us manage risk and fraud, deliver services to you, and market our services;
- Our partners, such as those who may operate websites or apps that enable donations to PayPal Giving Fund; and
- Card networks and payment processors.

We do not knowingly collect personal information from people who are not allowed to use our sites and services, such as children under the age of 13. If we obtain actual knowledge that we have collected Personal Information from someone not allowed to use our services, we will promptly delete it, unless we're legally required to keep it. Please **contact us** if you believe that we have mistakenly or unintentionally collected information from someone not allowed to use our services.

Tracking technologies like cookies

The PayPal Giving Fund website is hosted by PayPal. PayPal or its authorized service providers may use cookies and similar tracking technologies to collect Personal Data whenever you use our services or visit our website. The information collected with these technologies may help personalize your experience on the website, measure the effect of our ads, prevent fraud and enhance the security of our sites and service.

You can disable or decline some cookies for our sites and services. But, since some parts of our service rely on cookies to work, those services could become difficult or impossible to use.

Some web browsers have an optional setting called “Do Not Track” (DNT) that lets you opt out of being tracked by advertisers and some third parties. Because many of our services won’t function without tracking data, our website does not respond to the DNT settings.

If you want to know more about how PayPal-hosted websites use cookies, read its **Cookie Statement.** To learn how to opt out of this kind of tracking technology, visit **About Ads.**

Why We Collect Personal Data

We collect Personal Data for many reasons, including to improve your experience and to run our business. Specific reasons why we collect your Personal Data include:

1. Run our sites and provide better services, for example to receive and manage donations, show you donation and/or grant information, and provide donation receipts.
2. Manage and improve our business. For example, we do user research to improve our products’ performance and abilities.
3. Contact you to provide you services or when you need us, such as answering a question you sent to our customer service team.
4. Protect our business and our customers from risk and fraud, including fraud that involves our partners.
5. Send you marketing information about our services. We may use Personal Data to market about our partners and nonprofit organizations.
6. Comply with laws and enforce our agreements with you and other people who use our services.

Why We Disclose Personal Data

We may disclose Personal Data with:

1. PayPal and PayPal-affiliated companies;
2. Service providers that help us with processing payments, marketing, research, compliance, audits, corporate governance, communications, and security;
3. Card networks and payment processors;
4. Credit reporting and collections agencies;
5. Courts, governments, regulators and law enforcement that require us, PayPal or PayPal-affiliated companies to respond or to comply with laws or card association rules;
6. People involved in a transaction or donation, such as other users or participating non-profits and their service providers;
7. PayPal Giving Fund partners; and
8. Others:
    - At your direction or with your consent,

- In the event of a reorganization, merger, or sale,
- To investigate or enforce violations of our user agreement, and
- To prevent physical harm or illegal activity.

How we Protect your Personal Data

Helping to keep your Personal Data safe against loss, misuse, unauthorized access, disclosure, and alteration is our top priority.

To protect your Personal Data, we and our website host use technical, physical, and administrative security measures that include:

- Firewalls,
- data encryption, and
- physical access controls at our data centers.

If you stop using our services or close your PayPal account, we may keep your Personal Data and other information as required by law and according to our data retention policy. If we do, we'll continue to handle it as we describe in this Statement.

How This Statement Changes over Time

We'll make changes to this Privacy Statement from time to time. This helps us stay up to date with changes to our business and the most current laws. After a new version is published, we'll collect, store, use, and protect your Personal Data as we outline in that revised statement.

If the new version reduces your rights or increases your responsibilities, we'll post it on the PayPal Giving Fund website at least 21 days before it becomes effective. We may notify you about these changes through email or other communications.

Contact Us

If you have any questions about this Privacy Statement or your Personal Data, please call PayPal Customer Service at 1-888-221-1161 or **visit PayPal Customer Service web portal**.