#### Last Updated: 24, November 2020

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates</u> <u>Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

**Domestic:** A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents of the same country/territory.

**International:** A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different countries/territories. Certain countries are grouped together when calculating international transaction rates. For a listing of our groupings, please access our <a href="Country/Territory Grouping Table">Country/Territory Grouping Table</a>.

**Country Code Table:** We may refer to two-letter country/territory codes throughout our fee pages. For a complete listing of PayPal country codes, please access our <u>Country Code Table</u>.

# Relevant Country/ Territory

Rates published below apply to PayPal accounts of residents of the following countries/territories:

### **Country/Territory list**

Vietnam (VN)

## **Buying with PayPal**

It's free to use PayPal to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

### Online or in-store

Rate

No Fee (when no <u>currency conversion</u> is involved)

# Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a charity donation or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our PayPal Merchant Fees Page.

## **Currency Conversions**

For information about how we convert currency, please see the user agreement.

The <u>transaction exchange rate</u> used for your currency conversion includes a fee which we charge above the <u>base exchange rate</u>. The fee depends on the type of currency conversion, as follows:

# Conversions when sending payments or receiving refund(s)

For any currency conversions that occur when making personal payments or commercial transactions and receiving a refund beyond 1 day of the date of the original payment.

Currency	Rate above the base exchange rate (to form the transaction exchange rate)	Currency	Rate above the base exchange rate (to form the transaction exchange rate)
Australian dollar (AUD)	4.00%	New Taiwan dollar (TWD)	4.00%
Brazilian real (BRL)	4.00%	New Zealand dollar (NZD)	4.00%
Canadian dollar (CAD)	4.00%	Norwegian krone (NOK)	4.00%
Czech koruna (CZK)	4.00%	Philippine peso (PHP)	4.00%
Danish krone (DKK)	4.00%	Polish zloty (PLN)	4.00%
Euro (EUR)	4.00%	Russian ruble (RUB)	4.00%
Hong Kong dollar (HKD)	4.00%	Singapore dollar (SGD)	4.00%
Hungarian forint (HUF)	4.00%	Swedish krona (SEK)	4.00%

Currency	Rate above the base exchange rate (to form the transaction exchange rate)	Currency	Rate above the base exchange rate (to form the transaction exchange rate)
Israeli new shekel (ILS)	4.00%	Swiss franc (CHF)	4.00%
Japanese yen (JPY)	4.00%	Thai baht (THB)	4.00%
Malaysian ringgit (MYR)	4.00%	UK pounds sterling (GBP)	4.00%
Mexican peso (MXN)	4.00%	US dollar (USD)	4.00%

### Conversions in all other cases

Rates for all other currency conversions:

Rate	
3.00%	

## Transfers Out of PayPal

You can typically transfer money out of PayPal by standard transfers to your linked bank account. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our <u>PayPal Merchant</u> <u>Fees</u> Page.

### Transferring balance from a personal PayPal account

Transfer to	Transfer Type	Rate
Bank Account	Withdrawals made to your local Vietnamese account	60,000.00 VND (when no <u>currency conversion</u> is involved)

### **Other Consumer Fees**

Included below are fees associated with events, requests, or actions that may happen when you use your account.

### **Other Fees**

Activity	Description	Rate
	This fee is charged when a	
	transfer out of PayPal is	
Bank Return on Transfer out	attempted by a user and it fails	70 000 00 VND
of PayPal	because incorrect bank account	70,000.00 VND
	information or delivery	
	information is provided.	

Activity	Description	Rate
Credit Card and Debit Card Confirmation(s)	Some users, in order to increase their sending limit or as PayPal may determine, may be charged a credit card and debit card link and confirmation fee. This amount will be refunded when you successfully complete the credit card or debit card verification process.	See Credit Card and Debit Card Link and Confirmation Table below.
Records Request	This fee will apply for requests of information relating to why we had reasonable justification to refuse your payment order.  We will not charge you for records requested in connection with your good-faith assertion of an error in your PayPal account.	10.00 SGD or other currency equivalent (per item)

### **Credit Card and Debit Card Link and Confirmation Table**

Currency	Rate
Australian dollar	2.00 AUD
Brazilian real	4.00 BRL
Canadian dollar	2.45 CAD
Czech koruna	50.00 CZK
Danish krone	12.50 DKK
Euro	1.50 EUR

Currency	Rate
Hong Kong dollar	15.00 HKD
Hungarian forint	400.00 HUF
Israeli new shekel	8.00 ILS
Japanese yen	200.00 JPY
Malaysian ringgit	10.00 MYR
Mexican peso	20.00 MXN

Currency	Rate
New Taiwan dollar	70.00 TWD
New Zealand dollar	3.00 NZD
Norwegian krone	15.00 NOK
Philippine peso	100.00 PHP
Polish zloty	6.50 PLN
Russian ruble	60.00 RUB
Singapore dollar	3.00 SGD
Swedish krona	15.00 SEK
Swiss franc	3.00 CHF
Thai baht	70.00 THB
UK pounds sterling	1.00 GBP

Currency	Rate
US dollar	1.95 USD