Last Updated: 16, December 2020

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

Domestic: A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents of the same country/territory.

International: A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different countries/territories. Certain countries are grouped together when calculating international transaction rates. For a listing of our groupings, please access our <u>Country/Territory</u> Grouping Table.

International euro (EUR) or Swedish krona (SEK) transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the European Economic Area (EEA) are treated as domestic transactions for the purpose of applying fees.

Country Code Table: We may refer to two-letter country/territory codes throughout our fee pages. For a complete listing of PayPal country codes, please access our <u>Country Code Table</u>.

Relevant Country/Territory

Rates published below apply to PayPal accounts of residents of the following country/territory:

Country/Territory list

Luxembourg (LU)

Buying with PayPal

It's free to use PayPal to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

Online or in-store

Rate

No Fee (when no <u>currency conversion</u> is involved)

Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a charity donation or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our PayPal Merchant Fees Page.

Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

Sending domestic personal transactions

Rate	
No fee (when no <u>currency conversion</u> is involved)	

Sending international personal transactions

Country of recipient's address	Rate
Canada, <u>Europe I, Europe II, Northern Europe</u> , & US	1.99 EUR
Any other country/territory	3.99 EUR

Fees charged in different currencies for sending payments: We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for <u>"Conversions in all other cases"</u> also apply.

Receiving personal transactions

Rate	
No fee (when no <u>currency conversion</u> is involved)	

Currency Conversions

For information about how we convert currency, please see the <u>user agreement</u>.

The <u>transaction exchange rate</u> used for your currency conversion includes a fee which we charge above the <u>base exchange rate</u>. The fee depends on the type of currency conversion, as follows:

Converting balance and payments received into another currency

Rate	
3.0% above the base exchange rate (to form the transaction exchange rate)	

Conversions in all other cases

Rates for all other currency conversions (e.g. when sending payments not in EUR):

Currency	Rate above the base exchange rate (to form the transaction exchange rate)	Currency	Rate above the base exchange rate (to form the transaction exchange rate)
Australian dollar (AUD)	4.00%	New Taiwan dollar (TWD)	4.00%
Brazilian real (BRL)	4.00%	New Zealand dollar (NZD)	4.00%
Canadian dollar (CAD)	4.00%	Norwegian krone (NOK)	4.00%
Czech koruna (CZK)	4.00%	Philippine peso (PHP)	4.00%
Danish krone (DKK)	4.00%	Polish zloty (PLN)	4.00%
Euro (EUR)	4.00%	Russian ruble (RUB)	4.00%
Hong Kong dollar (HKD)	4.00%	Singapore dollar (SGD)	4.00%
Hungarian forint (HUF)	4.00%	Swedish krona (SEK)	4.00%
Israeli new shekel (ILS)	4.00%	Swiss franc (CHF)	4.00%
Japanese yen (JPY)	4.00%	Thai baht (THB)	4.00%
Malaysian ringgit (MYR)	4.00%	UK pounds sterling (GBP)	4.00%
Mexican peso (MXN)	4.00%	US dollar (USD)	4.00%

Transfers Out of PayPal

You can typically transfer money out of PayPal by standard transfers to your linked bank account or eligible debit cards. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our <u>PayPal Merchant Fees Page</u>.

Transferring balance from a personal PayPal account

Transfer to	Transfer Type	Rate
Local bank account	Standard	No Fee (when no <u>currency conversion</u> is involved)
US bank account	Standard	3.00% (when no <u>currency conversion</u> is involved)
Cards	Standard	Fixed Fee based on withdrawal currency • Withdrawal Fee

Withdrawal fees

Based on withdrawal currency:

Currency	Fee
Albania lek	276.00 ALL
Algerian dinar	300.00 DZD
Angola kwanza	1233.00 AOA
Argentine peso	8.00 ARS
Aruban florin	5.00 AWG
Australian dollar	3.50 AUD
Bahamian dollar	3.00 BSD
Balboa	2.50 PAB
Barbados dollar	5.00 BBD
Bermudian dollar	3.00 BMD

Bhutan ngultrum 178.00 BTN Boliviano 17.00 BOB Botswana pula 27.00 BWP Brazilian real 4.50 BRL Brunei dollar 3.00 BND Bulgarian lev 3.50 BGN Burundi franc 4725.00 BIF Cabo Verde escudo 249.00 CVE Canadian dollar 3.00 CAD Cayman Island dollar 2.00 KYD CFA franc BEAC 1478.00 XAF Chilean peso 1200.00 CLP Comoro franc 1109.00 KMF Cordoba oro 85.00 NIO Columbian peso 8329.00 COP
Botswana pula 27.00 BWP Brazilian real 4.50 BRL Brunei dollar 3.00 BND Bulgarian lev 3.50 BGN Burundi franc 4725.00 BIF Cabo Verde escudo 249.00 CVE Canadian dollar 3.00 CAD Cayman Island dollar 2.00 KYD CFA franc BEAC 1478.00 XAF Chilean peso 1200.00 CLP Comoro franc 1109.00 KMF Cordoba oro 85.00 NIO Columbian peso 8329.00 COP
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Cabo Verde escudo Canadian dollar 3.00 CAD Cayman Island dollar 2.00 KYD CFA franc BEAC 1478.00 XAF Chilean peso 1200.00 CLP Comoro franc 1109.00 KMF Cordoba oro 85.00 NIO Columbian peso 8329.00 COP
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Comoro franc 1109.00 KMF Cordoba oro 85.00 NIO Columbian peso 8329.00 COP
Cordoba oro 85.00 NIO Columbian peso 8329.00 COP
Columbian peso 8329.00 COP
Congolese franc 4226.00 CDF
Convertible mark 4.00 BAM
Costa Rican colon 1408.00 CRC
Cypriot pound 1.20 CYP
Czech koruna 55.00 CZK
Dalasi 128.00 GMD

Currency	Fee
Danish krone	15.00 DKK
Denar	139.00 MKD
Djibouti franc	444.00 DJF
Dominican peso	133.00 DOP

Currency	Fee
Dong	57937.00 VND
East Caribbean dollar	7.00 XCD
Egyptian pound	40.00 EGP
Estonian kroon	30.00 EEK
Ethiopian birr	80.00 ETB
Euro	2.00 EUR
Falkland Islands pound	2.00 FKP
Fiji dollar	5.00 FJD
Gibraltar pound	1.50 GIP
Guarani	16312.00 PYG
Guinea franc	23848.00 GNF
Guyana dollar	522.00 GYD
Hong Kong dollar	20.00 HKD
Hryvnia	61.00 UAH
Hungarian forint	500.00 HUF
Iceland krona	170.00 ISK
Indian rupee	100.00 INR
Israeli new shekel	11.00 ILS
Japanese yen	300.00 JPY
Jamaican dollar	335.00 JMD
Kenyan shilling	252.00 KES
Kina	9.00 PGK
Kip	22196.00 LAK
Kuna	15.00 HRK
Kwacha	1842.00 MWK
Lari	7.00 GEL
Latvian lat	1.50 LVL

Currency	Fee
Leone	24662.00 SLL
Lempira	62.00 HNL
Lilangeni	36.00 SZL
Lithuanian litas	7.00 LTL
Malaysian ringgit	8.00 MYR
Malagasy Ariary	9129.00 MGA
Maltese lira	0.90 MTL
Mauritanian ouguiya	937.00 MRO
Mauritius rupee	92.00 MUR
Mexican peso	30.00 MXN
Moldovan leu	44.00 MDL
Moroccan dirham	24.00 MAD
Naira	906.00 NGN
Namibia dollar	36.00 NAD
Nepalese rupee	286.00 NPR
Netherlands Antillean guilder	4.00 ANG
New Taiwan dollar	87.50 TWD
New Zealand dollar	4.00 NZD
Norwegian krone	16.00 NOK
Nuevo Sol	8.00 PEN
Pa'anga	6.00 TOP
Philippine peso	100.00 PHP
Polish zloty	8.00 PLN
Qatari rial	9.00 QAR
Quetzal	19.00 GTQ
Rand	20.00 ZAR
Riel	10300.00 KHR

Currency	Fee
Romanian leu	6.00 RON
Rufiyaa	39.00 MVR
Rupiah	23000.00 IDR

Currency	Fee
Russian ruble	150.00 RUB
Saint Helena pound	2.00 SHP
Saudi riyal	9.00 SAR
Serbian dinar	265.00 RSD
Seychelles rupee	34.00 SCR
Singapore dollar	4.00 SGD
Slovak koruna	70.00 SKK
Solomon Islands dollar	21.00 SBD
Somali shilling	1449.00 SOS
Somoni	26.00 TJS
Sri Lanka rupee	454.00 LKR
Surinam dollar	19.00 SRD
Swedish krona	18.00 SEK
Swiss franc	3.50 CHF
Tala	7.00 WST
Tanzanian shilling	5760.00 TZS
Tenge	943.00 KZT
Thai baht	90.00 THB
Trinidad and Tobago dollar	17.00 TTD
Tugrik	6867.00 MNT
Turkish lira	3.80 TRY
Uganda shilling	9194.00 UGX

Currency	Fee
UAE dirham	10.00 AED
UK pounds sterling	1.50 GBP
US dollar	2.50 USD
Uruguay peso	50.00 UYI/UYU
Vatu	291.00 VUV
Won	2915.00 KRW
Yemeni rial	626.00 YER
Yuan renminbi	17.00 CNY

Other Consumer Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

Other Fees

Activity	Description	Rate
Bank Return on Transfer out of PayPal	This fee is charged when a transfer out of PayPal is attempted by a user and it fails because incorrect bank account information or delivery information is provided.	6.00 EUR
Credit Card and Debit Card Confirmation(s)	Some users, in order to increase their sending limit or as PayPal may determine, may be charged a credit card and debit card link and confirmation fee. This amount will be refunded when you successfully complete the credit card or debit card verification process.	See Credit Card and Debit Card Link and Confirmation Table below.
Inactive PayPal Account	The inactivity fee will be the lesser of the fee listed below or the remaining balance in your account.	See <u>Inactive PayPal</u> <u>Account Fee Table</u> <u>below</u> .
Records Request	This fee will apply for requests of information relating to why we had reasonable justification to refuse your payment order. We will not charge you for records requested in connection with your good-faith assertion of an error in your PayPal account.	12.00 EUR (per item)

Credit Card and Debit Card Link and Confirmation Table

Currency	Rate
Australian dollar	2.00 AUD
Brazilian real	4.00 BRL
Canadian dollar	2.45 CAD
Czech koruna	50.00 CZK
Danish krone	12.50 DKK
Euro	1.50 EUR
Hong Kong dollar	15.00 HKD
Hungarian forint	400.00 HUF
Israeli new shekel	8.00 ILS
Japanese yen	200.00 JPY
Malaysian ringgit	Not Applicable
Mexican peso	20.00 MXN

Currency	Rate
New Taiwan dollar	70.00 TWD
New Zealand dollar	3.00 NZD
Norwegian krone	15.00 NOK
Philippine peso	100.00 PHP
Polish zloty	6.50 PLN
Russian ruble	60.00 RUB
Singapore dollar	3.00 SGD
Swedish krona	15.00 SEK
Swiss franc	3.00 CHF
Thai baht	70.00 THB
UK pounds sterling	1.00 GBP

Currency	Rate
US dollar	1.95 USD

Inactive PayPal Account Table

Currency	Fee
Czech koruna	270.00 CZK
Danish krone	75.00 DKK
Euro	10.00 EUR
Hungarian forint	3600.00 HUF
Norwegian krone	105.00 NOK
Polish zloty	45.00 PLN
Swedish krona	100.00 SEK
Swiss franc	10.00 CHF
UK pounds sterling	9.00 GBP