Last Updated: 6, May 2022

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

Domestic: A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents of the same market.

International: A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our <u>Market/Region Grouping Table</u>.

International transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the United Kingdom, Guernsey, Jersey, Gibraltar, Isle of Man are treated as domestic transactions for the purpose of applying fees.

Market Code Table: We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our <u>Market Code Table</u>.

Relevant Market/ Region

Rates published below apply to PayPal accounts of residents of the following market/region:

Market/Region list

United Kingdom (UK)	Guernsey (GG)	Jersey (JE)
Gibraltar (GI)	Isle of Man (IM)	

Buying with PayPal

It's free to use PayPal to donate or to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

Online or in-store

Rate

No Fee (when no currency conversion is involved)

Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our <u>PayPal Merchant Fees Page</u>.

Buying and Selling Cryptocurrencies

The transaction fees are based on how much cryptocurrency ("crypto") you buy or sell. The exchange rate you'll see before buying or selling crypto will also include an <u>exchange rate margin</u>. There's no fee for holding crypto in your account.

Purchase or sa	ile amount
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Purchase or sale amount	Fee
1.00 – GIP 24.99	GIP 0.50
25.00 – GIP 100.00	2.3%
100.01 – GIP 200.00	2%
200.01 – GIP 1,000.00	1.8%
GIP 1,000.01 +	1.5%

Receiving Donations

When you send or receive donations, such as through Generosity Network fundraisers or otherwise, we call this a "donation".

Standard rate for receiving domestic donations

Transaction Type	Rate
Donation	2.9% + <u>fixed fee</u>
QR Code Transactions – GIP 10.01 and above	Commercial Transaction rates apply
QR code Transactions – GIP 10.00 GBP and below	Commercial Transaction rates apply

Receiving international donations

The fee for receiving domestic donations applies plus the <u>additional percentage-based fee for international donations</u>.

Additional percentage-based fee for international donations

Where sender's market/region is	Fee
EEA	1.29%
All other markets	1.99%

Fixed fee for donations (based on currency received)

Currency	Fee
Australian dollar	AUD 0.30
Brazilian real	BRL 0.06
Canadian dollar	CAD 0.30
Czech koruna	CZK 10.00
Danish krone	DKK 2.60
Euro	EUR 0.35
Hong Kong dollar	HKD 2.35
Hungarian forint	HUF 90.00
Israeli new shekel	ILS 1.20
Japanese yen	JPY 40.00
Malaysian ringgit	MYR 2.00
Mexican peso	MXN 4.00

Currency	Fee
New Taiwan dollar	TWD 10.00

Currency	Fee
New Zealand dollar	NZD 0.45
Norwegian krone	NOK 2.80
Philippine peso	PHP 15.00
Polish zloty	PLN 1.35
Russian ruble	RUB 10.00
Singapore dollar	SGD 0.50
Swedish krona	SEK 3.25
Swiss franc	CHF 0.55
Thai baht	THB 11.00
UK pounds sterling	GBP 0.30
US dollar	USD 0.30

Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

Sending domestic personal transactions

Rate
No fee (when no <u>currency conversion</u> is involved)

Sending international personal transactions

Rate	Minimum/Maximum
5% of the transaction amount	The minimum fee is GIP 0.99 and the maximum fee is GIP 2.99

Fees charged in different currencies for sending payments: We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for <u>"Conversions in all other cases"</u> also apply.

Receiving personal transactions

Rate
No fee (when no <u>currency conversion</u> is involved)

Currency Conversions

For information about how we convert currency, please see the <u>user agreement</u>.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

Currency Converter Tool

Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

Rate	
3% above the base exchange rate	

Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. Withdrawal to a bank account or a card may not be possible in all markets. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our PayPal Merchant Fees Page.

Withdrawing a balance from a personal PayPal account

Withdrawal/Transfer to	Market	Rate
Bank account	All (where available)	No Fee (when no <u>currency conversion</u> is involved)
US bank account	GG, GI, IM, JE, & UK	3% (when no <u>currency conversion</u> is involved)
	GG, IM, JE, & UK	No Fee (when no <u>currency conversion</u> is involved)
Cards	GI	Fixed Fee for card withdrawal applies per withdrawal • Fees apply based on the card withdrawal currency, in the table below

GI - Fixed fee for card withdrawal

Currency	Fee
Albania lek	ALL 276.00
Algerian dinar	DZD 300.00
Angola kwanza	AOA 1,233.00
Argentine peso	ARS 8.00
Armenian dram	AMD 1,350.00
Aruban florin	AWG 5.00
Australian dollar	AUD 3.50
Azerbaijan manat	AZN 4.50
Bahamian dollar	BSD 3.00
Bahraini dinar	BHD 1.000
Balboa	PAB 2.50
Barbados dollar	BBD 5.00
Belizean dollar	BZD 5.00
Bermudian dollar	BMD 3.00
Bhutan ngultrum	BTN 178.00
Boliviano	BOB 17.00
Botswana pula	BWP 27.00
Brazilian real	BRL 4.50
Brunei dollar	BND 3.00

Currency	Fee
Bulgarian lev	BGN 3.50
Burundi franc	BIF 4,725.00
Cabo Verde escudo	CVE 249.00
Canadian dollar	CAD 3.00
Cayman Island dollar	KYD 2.00
CFA franc BEAC	XAF 1,478.00
CFA france	XOF 1,350.00
Chilean peso	CLP 1,200.00
Comoro franc	KMF 1,109.00
Cordoba oro	NIO 85.00
Columbian peso	COP 8,329.00
Congolese franc	CDF 4,226.00
Convertible mark	BAM 4.00
Costa Rican colon	CRC 1,408.00
Cypriot pound	CYP1.20
Czech koruna	CZK 55.00
Dalasi	GMD 128.00

Currency	Fee
Danish krone	DKK 15.00

Currency	Fee
Denar	MKD139.00
Djibouti franc	DJF 444.00
Dominican peso	DOP 133.00
Dong	VND 57,937.00
East Caribbean dollar	XCD 7.00
Egyptian pound	EGP 40.00
Estonian kroon	EEK30.00
Ethiopian birr	ETB 80.00
Euro	EUR 2.00
Falkland Islands pound	FKP 2.00
Fiji dollar	FJD 5.00
Gibraltar pound	GIP 1.50
Guarani	PYG16312.00
Guinea franc	GNF 23,848.00
Guyana dollar	GYD 522.00
Hong Kong dollar	HKD 20.00
Hryvnia	UAH 61.00
Hungarian forint	HUF 500.00
Iceland krona	ISK 170.00
Indian rupee	INR 100.00

Currency	Fee
Israeli new shekel	ILS 11.00
Japanese yen	JPY 300.00
Jamaican dollar	JMD 335.00
Jordanian dinar	JOD 2.000
Kenyan shilling	KES 252.00
Kina	PGK 9.00
Kip	LAK 22,196.00
Kuna	HRK 15.00
Kuwaiti dinar	KWD 2.500
Kwacha	MWK 1,842.00
Kyrgyzstani som	KGS 225.00
Lari	GEL 7.00
Latvian lat	LVL1.50

Currency	Fee
Leone	SLL 24,662.00
Lempira	HNL 62.00
Lilangeni	SZL 36.00

Currency	Fee
Lithuanian litas	LTL7.00
Malaysian ringgit	MYR 8.00
Malagasy Ariary	MGA 9,129.00
Maltese lira	MTL0.90
Mauritanian ouguiya	MRO 937.00
Mauritius rupee	MUR 92.00
Mexican peso	MXN 30.00
Moldovan leu	MDL44.00
Moroccan dirham	MAD 24.00
Mozambican metical	MZN 200.00
Naira	NGN906.00
Namibia dollar	NAD 36.00
Nepalese rupee	NPR 286.00
Netherlands Antillean guilder	ANG4.00
New Taiwan dollar	TWD 88.00
New Zealand dollar	NZD 4.00
Norwegian krone	NOK 16.00
Nuevo Sol	PEN 8.00
Omani rial	OMR 1.000
Pa'anga	TOP 6.00

Currency	Fee
Philippine peso	PHP 100.00
Polish zloty	PLN 8.00
Qatari rial	QAR 9.00
Quetzal	GTQ 19.00
Rand	ZAR 20.00
Riel	KHR 10,300.00
Romanian leu	RON 6.00
Rufiyaa	MVR 39.00
Rupiah	IDR 23,000.00

Currency	Fee
Russian ruble	RUB 150.00
Rwandan franc	RWF 2,500.00
Saint Helena pound	SHP 2.00
Saudi riyal	SAR 9.00
Serbian dinar	RSD 265.00
Seychelles rupee	SCR 34.00
Singapore dollar	SGD 4.00

Currency	Fee
Slovak koruna	SKK70.00
Solomon Islands dollar	SBD 21.00
Somali shilling	SOS 1,449.00
Somoni	TJS 26.00
Sri Lanka rupee	LKR 454.00
Surinam dollar	SRD 19.00
Swedish krona	SEK 18.00
Swiss franc	CHF 3.50
Tala	WST 7.00
Tanzanian shilling	TZS 5,760.00
Tenge	KZT 943.00
Thai baht	THB 90.00
Trinidad and Tobago dollar	TTD 17.00
Tugrik	MNT 6,867.00
Tunisian dinar	TND 7.500
Turkish lira	TRY 3.80
Uganda shilling	UGX 9,194.00
UAE dirham	AED 10.00
UK pounds sterling	GBP 1.50
US dollar	USD 2.50

Currency	Fee
Uruguay peso	UYU 50.00
Vatu	VUV 291.00
Venezuelan bolivar	VES 15,000,000.00
Won	KRW 2,915.00
Yemeni rial	YER 626.00
Yuan renminbi	CNY 17.00
Zambian kwacha	ZMW 55.00

Other Consumer Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

Other Fees

Activity	Description	Rate
Bank Return on Withdrawal/Transfer out of PayPal	This fee is charged when a Withdrawal/transfer out of PayPal is attempted by a user and it fails because incorrect bank account information or delivery information is provided.	See Bank Return on Withdrawal/Transferout of PayPal Table below.

Activity	Description	Rate
Credit Card and Debit Card Confirmation(s)	Some users, in order to increase their sending limit or as PayPal may determine, may be charged a credit card and debit card link and confirmation fee. This amount will be refunded when you successfully complete the credit card or debit card verification process.	See Credit Card and Debit Card Link and Confirmation Table below.
Inactive PayPal Account	The inactivity fee will be the lesser of the fee listed below or the remaining balance in your account.	See <u>Inactive PayPal</u> <u>Account Fee Table</u> <u>below</u> .
Records Request	This fee will apply for requests of information relating to why we had reasonable justification to refuse your payment order. We will not charge you for records requested in connection with your good-faith assertion of an error in your PayPal account.	GBP 10.00 or EUR 12.00 (per item)

Bank Return on Withdrawal/Transfer out of PayPal Table

Market/Region	Rate
UK users	GBP 10.00
Users registered in the Eurozone	EUR 12.00

Credit Card and Debit Card Link and Confirmation Table

AUD 2.00 BRL 4.00
3RL 4.00
CAD 2.45
CZK 50.00

Currency	Rate
Danish krone	DKK 12.50
Euro	EUR 1.50
Hong Kong dollar	HKD 15.00
Hungarian forint	HUF 400.00
Israeli new shekel	ILS 8.00
Japanese yen	JPY 200.00
Malaysian ringgit	Not Applicable
Mexican peso	MXN 20.00

Currency	Rate
New Taiwan dollar	TWD 70.00
New Zealand dollar	NZD 3.00
Norwegian krone	NOK 105.00
Philippine peso	PHP 100.00
Polish zloty	PLN 45.00
Russian ruble	RUB 60.00
Singapore dollar	SGD 3.00
Swedish krona	SEK 100.00
Swiss franc	CHF 10.00
Thai baht	THB 70.00

Currency	Rate
UK pounds sterling	GBP 9.00
US dollar	USD 1.95

Inactive PayPal Account Table

Currency	Fee
Czech koruna	CZK 270.00
Danish krone	DKK 75.00
Euro	EUR 10.00
Hungarian forint	HUF 3,600.00
Norwegian krone	NOK 105.00
Polish zloty	PLN 45.00
Swedish krona	SEK 100.00
Swiss franc	CHF 10.00
UK pounds sterling	GBP 9.00