# PayPal Consumer Fees 

Buying and sending money can be easy, fast, and secure when using PayPal.

## Last Updated: 19, October 2023

You can find details about changes to our rates and fees and when they will apply on our Policy Updates Page. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

Domestic: A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents in the European Economic Area (EEA).

International: A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our Market/Region Grouping Table.

International euro (EUR) or Swedish krona (SEK) transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the European Economic Area (EEA) are treated as domestic transactions for the purpose of applying fees.

Market Code Table: We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our Market Code Table.

## Relevant Market/Region

Rates published below apply to PayPal accounts of residents of the following market/region:

## Market/Region list

## Luxembourg (LU)

## Buying with PayPal

It's free to use PayPal to donate or to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

Online or in-store

## Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a donation or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our PayPal Merchant Fees Page.

## Buying and Selling Cryptocurrencies

The transaction fees are based on how much cryptocurrency ("crypto") you buy or sell. The exchange rate you'll see before buying or selling crypto will also include an exchange rate margin. There's no fee for holding crypto in your account.

| Purchase or sale amount | Fee |
| :--- | :--- |
| 1.00 EUR -4.99 EUR | 0.49 EUR |
| 5.00 EUR -24.99 EUR | 0.99 EUR |
| 25.00 EUR -74.99 EUR | 1.99 EUR |
| 75.00 EUR -200.00 EUR | 2.49 EUR |
| 200.01 EUR $-1,000.00$ EUR | $1.8 \%$ |
| $1,000.01$ EUR + | $1.5 \%$ |

## Receiving and Sending Donations

When you accept the User Agreement or the PayPal Fundraisers Terms and Conditions to send or receive funds fusing one of the payment types listed below), we call that a "donation". Funds sent or received through other products or services (not set out below) are not "donations" eligible for donations pricing.- In such cases, the applicable transaction rates will apply and will be subject to the fees disclosed for such products or services on the applicable fees page.

## Standard rate for receiving domestic donations

| Transaction Type | Rate |
| :--- | :--- |
| Donation | $3.40 \%$ + fixed fee |
| QR Code Transactions -10.01 EUR and above | Commercial Transaction rates apply |
| QR code Transactions - 10.00 EUR and below | Commercial Transaction rates apply |
| PayPal Fundraisers (Listed Fundraisers) | Commercial Transaction rates apply |
| PayPal Fundraisers (Unlisted Fundraisers) | No Fee |

## Receiving international donations

The applicable fee for receiving domestic donations applies plus the additional percentage-based fee for international donations.

Additional percentage-based fee for international donations

| Where sender's market/region is | Fee |
| :--- | :--- |
| EEA | No fee |
| UK | $1.29 \%$ |
| All other markets | $1.99 \%$ |

## Fixed fee for donations (based on currency received)

| Currency | Fee | Currency | Fee |
| :--- | :--- | :--- | :--- |
| Australian dollar | 0.30 AUD | New Taiwan dollar | 10.00 TWD |
| Brazilian real | 0.60 BRL | New Zealand dollar | 0.45 NZD |
| Canadian dollar | 0.30 CAD | Norwegian krone | 2.80 NOK |
| Czech koruna | 10.00 CZK | Philippine peso | 15.00 PHP |
| Danish krone | 2.60 DKK | Polish zloty | 1.35 PLN |
| Euro | 0.35 EUR | Russian ruble | 10.00 RUB |
| Hong Kong dollar | 2.35 HKD | Singapore dollar | 0.50 SGD |
| Hungarian forint | 90.00 HUF | Swedish krona | 3.25 SEK |
| Israeli new shekel | 1.20 ILS | Swiss franc | 0.55 CHF |
| Japanese yen | 40.00 JPY | Thai baht | 11.00 THB |
| Malaysian ringgit | 2.00 MYR | UK pounds sterling | 0.20 GBP |
| Mexican peso | 4.00 MXN | US dollar | 0.30 USD |

## Standard rate for sending domestic donations

| Payment Type | Rate |
| :--- | :--- |
| PayPal Fundraisers (Unlisted Fundraisers) | Sending and Receiving Money Rates (i.e., sending <br> domestic personal transactions rates) |
| All Other Donations | No Fee |

## Standard rate for sending international donations

The applicable fee for sending domestic donations applies plus the applicable additional percentagebased fee for international donations (international fee).

| Payment Type | Rate |
| :--- | :--- |
| PayPal Fundraisers (Unlisted Fundraisers) | Sending and Receiving Money Rates (i.e., sending <br> international personal transactions rates) |
| All Other Donations | No Fee (when no currency conversion is involved) |

## Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying donation or commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

## Sending domestic personal transactions

| Rate |
| :--- | :--- |
| No fee (when no currency conversion is involved) |

## Sending international personal transactions

| Market of recipient's address | Rate |
| :--- | :--- |
| Canada, Europe I, Europe II, Northern Europe, \& US | 1.99 EUR |
| Any other market/region | 3.99 EUR |

Fees charged in different currencies for sending payments: We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for "Conversions in all other cases" also apply.

## Receiving personal transactions

| Rate |
| :--- | :--- |
| No fee (when no currency conversion is involved) |

## Currency Conversions

For information about how we convert currency, please see the user agreement.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

## Currency Converter Tool

## Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

| Rate |
| :--- |
| $3.0 \%$ above the base exchange rate |

## Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. A currency conversion (and currency conversion fees) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our PayPal Merchant Fees Page.

## Withdrawing a balance from a personal PayPal account

| Withdrawal/Transfer to | Withdrawal/Transfer Type | Rate |
| :---: | :---: | :---: |
| Local bank account | Standard | No Fee (when no currency conversion is involved) |
|  | Instant | 1.00\% of amount transferred <br> - Minimum and maximum fees apply based on the withdrawal currency, in the table below |
| US bank account | Standard | 3.00\% (when no currency conversion is involved) |
| Cards | Standard | Fixed Fee based on withdrawal currency <br> - Withdrawal Fee |

## Instant withdrawal minimum and maximum fees

Based on withdrawal currency:

| Currency | Minimum Fee | Maximum Fee |
| :--- | :--- | :--- |
| Afghan Afghani | 25.00 AFN | $1,050.00 \mathrm{AFN}$ |
| Armenian dram | 135.00 AMD | 5250.00 AMD |
| Australian dollar | 0.25 AUD | 10.00 AUD |
| Azerbaijan manat | 0.45 AZN | 17.50 AZN |
| Bahraini dinar | 0.10 BHD | 4.00 BHD |
| Bangladeshi Taka | 22.00 BDT | 880.00 BDT |
| Belizean dollar | 0.50 BZD | 20.00 BZD |
| Bulgarian lev | 0.50 BGN | 20.00 BGN |
| Canadian dollar | 0.25 CAD | 10.00 CAD |
| CFA franc | 135.00 XOF | 5400.00 XOF |
| Czech koruna | 5.70 CZK | 230.00 CZK |
| Danish krone | 1.80 DKK | 70.00 DKK |
| Eritrean Nakfa | 3.75 ERN | 150.00 ERN |
| Euro | 0.25 EUR | 10.00 EUR |
| Ghanaian Cedi | 1.55 GHS | 62.50 GHS |


| Haitian Gourde | 25.00 HTG | 1,000.00 HTG |
| :---: | :---: | :---: |
| Hong Kong dollar | 2.00 HKD | 80.00 HKD |
| Hungarian forint | 70.00 HUF | 2900.00 HUF |
| Iraqi Dinar | 365.00 IQD | 14,500.00 IQD |
| Israeli new shekel | 1.00 ILS | 40.00 ILS |
| Japanese yen | 30.00 JPY | 1100.00 JPY |
| Jordanian dinar | 0.20 JOD | 7.25 JOD |
| Kuwaiti dinar | 1 KWD | No Max |
| Kyrgyzstani som | 22.50 KGS | 850.00 KGS |
| Lebanese Pound | 380.00 LBP | 15,250.00 LBP |
| Lesotho Loti | 4.00 LSL | 160.00 LSL |
| Liberian Dollar | 37.50 LRD | 1,500.00 LRD |
| Macanese Pataca | 2.00 MOP | 80.00 MOP |
| Malaysian ringgit | 1.00 MYR | 40.00 MYR |
| Mauritanian Ouguiya | 9 MRU | 360.00 MRU |
| Mexican peso | 5.00 MXN | 200.00 MXN |
| Mozambican metical | 20.00 MZN | 750.00 MZN |
| Myanmar Kyat | 450.00 MMK | 18,000.00 MMK |
| New Zealand dollar | 0.40 NZD | 15.00 NZD |
| Norwegian krone | 1.00 NOK | 40.00 NOK |
| Omani rial | 0.10 OMR | 4.00 OMR |
| Pakistani Rupee | 45.00 PKR | 1,800.00 PKR |
| Philippine peso | 10.00 PHP | 500.00 PHP |
| Polish zloty | 1.00 PLN | 40.00 PLN |
| Qatari rial | 1.00 QAR | 40.00 QAR |
| Romania new lei | 1.00 RON | 40.00 RON |
| Russian ruble | 20.00 RUB | 700.00 RUB |
| Rwandan franc | 250.00 RWF | 10,000.00 RWF |
| Salvadoran Colón | 2.25 SVC | 90.00 SVC |
| São Tomé And Príncipe Dobra | 5.50 STN | 220.00 STN |
| Serbian dinar | 25.00 RSD | 1000.00 RSD |
| Singapore dollar | 0.50 SGD | 15.00 SGD |
| South African rand | 3.60 ZAR | 145.00 ZAR |
| Sri Lanka rupee | 50.00 LKR | 1800.00 LKR |
| Swedish krona | 2.50 SEK | 100.00 SEK |
| Thai baht | 8.00 THB | 320.00 THB |
| Tunisian dinar | 0.75 TND | 27.50 TND |
| Turkish lira | 3.50 TRY | 140.00 TRY |
| Turkmenistani Manat | 1.00 TMT | 40.00 TMT |
| Ugandan shilling | 930.00 UGX | 37,500.00 UGX |
| United Arab Emirates dirham | 0.90 AED | 36.70 AED |


| UK pounds sterling | 0.20 GBP | 8.00 GBP |
| :--- | :--- | :--- |
| US dollar | 0.25 USD | 10.00 USD |
| Uzbekistani Som | $3,000.00$ UZS | $120,000.00$ UZS |
| Venezuelan bolivar | $2,000,000.00$ VES | $60,000,000.00$ VES |
| Zambian kwacha | 5.50 ZMW | 215.00 ZMW |
| ALL Other Currencies | No Min | No Max |

## Withdrawal fees

Based on withdrawal currency:

| Currency | Fee |
| :--- | :--- |
| Afghan <br> Afghani | 262.50 AFN |
| Albania lek | 276.00 ALL |
| Algerian dinar | 300.00 DZD |
| Angola <br> kwanza | 1233.00 AOA |
| Argentine <br> peso | 8.00 ARS |
| Armenian <br> dram | 1350.00 AMD |
| Aruban florin | 5.00 AWG |
| Australian <br> dollar | 3.50 AUD |
| Azerbaijan <br> manat | 4.50 AZN |
| Bahamian <br> dollar | 3.00 BSD |
| Bahraini dinar | 1.00 BHD |
| Balboa | 2.50 PAB |
| Bangladeshi <br> Taka | 220.00 BDT |
| Barbados <br> dollar | 5.00 BBD |
| Belizean <br> dollar | 3.00 BZD |
| Bermudian <br> dollar | .00 BMD |


| Bhutan ngultrum | 178.00 BTN |
| :---: | :---: |
| Boliviano | 17.00 BOB |
| Botswana pula | 27.00 BWP |
| Brazilian real | 4.50 BRL |
| Brunei dollar | 3.00 BND |
| Bulgarian lev | 3.50 BGN |
| Burundi franc | 4725.00 BIF |
| Cabo Verde escudo | 249.00 CVE |
| Canadian dollar | 3.00 CAD |
| Cayman <br> Island dollar | 2.00 KYD |
| $\begin{array}{ll} \hline \text { CFA } & \text { franc } \\ \text { BEAC } & \end{array}$ | 1478.00 XAF |
| CFA france | 1350.00 XOF |
| Chilean peso | 1200.00 CLP |
| Columbian peso | 8329.00 COP |
| Comoro franc | 1109.00 KMF |
| Congolese franc | 4226.00 CDF |
| Convertible <br> mark | 4.00 BAM |
| Cordoba oro | 85.00 NIO |
| $\begin{array}{ll} \text { Costa Rican } \\ \text { colon } \end{array}$ | 1408.00 CRC |
| Cypriot pound | 1.20 CYP |
| Czech koruna | 55.00 CZK |
| Dalasi | 128.00 GMD |
| Danish krone | 15.00 DKK |


| Denar | 139.00 MKD |
| :---: | :---: |
| Djibouti franc | 444.00 DJF |
| Dominican peso | 133.00 DOP |
| Dong | 57937.00 VND |
| East <br> Caribbean dollar | 7.00 XCD |
| Egyptian pound | 40.00 EGP |
| Eritrean Nakfa | 37.50 ERN |
| Estonian kroon | 30.00 EEK |
| Ethiopian birr | 80.00 ETB |
| Euro | 2.00 EUR |
| Falkland Islands pound | 2.00 FKP |
| Fiji dollar | 5.00 FJD |
| Ghanaian Cedi | 15.50 GHS |
| Gibraltar pound | 1.50 GIP |
| Guarani | 16312.00 PYG |
| Guinea franc | 23848.00 GNF |
| Guyana dollar | 522.00 GYD |
| Haitian Gourde | 250.00 HTG |
| Hong Kong dollar | 20.00 HKD |
| Hryvnia | 61.00 UAH |
| Hungarian forint | 500.00 HUF |
| Iceland krona | 170.00 ISK |
| Indian rupee | 100.00 INR |
| Iraqi Dinar | 3,625.00 IQD |


| Israeli new shekel | 11.00 ILS |
| :---: | :---: |
| Jamaican dollar | 335.00 JMD |
| Japanese yen | 300.00 JPY |
| Jordanian dinar | 2.00 JOD |
| Kenyan shilling | 252.00 KES |
| Kina | 9.00 PGK |
| Kip | 22196.00 LAK |
| Kuwaiti dinar | 2.50 KWD |
| Kwacha | 1842.00 MWK |
| Kyrgyzstani som | 225.00 KGS |
| Lari | 7.00 GEL |
| Latvian lat | 1.50 LVL |
| Lebanese Pound | 3800.00 LBP |
| Lempira | 62.00 HNL |
| Leone | 24662.00 SLL |
| Lesotho Loti | 40.00 LSL |
| Liberian Dollar | 375.00 LRD |
| Lilangeni | 36.00 SZL |
| Lithuanian litas | 7.00 LTL |
| Macanese <br> Pataca | 20.00 MOP |
| Malagasy <br> Ariary | 9129.00 MGA |
| Malaysian ringgit | 8.00 MYR |
| Maltese lira | 0.90 MTL |
| Mauritanian ouguiya | 90 MRU |
| Mauritius rupee | 92.00 MUR |


| Mexican peso | 30.00 MXN |
| :---: | :---: |
| Moldovan leu | 44.00 MDL |
| Moroccan dirham | 24.00 MAD |
| Mozambican metical | 200.00 MZN |
| Myanmar <br> Kyat | 4500.00 MMK |
| Naira | 906.00 NGN |
| Namibia dollar | 36.00 NAD |
| Nepalese rupee | 286.00 NPR |
| Netherlands <br> Antillean guilder | 4.00 ANG |
| New Taiwan dollar | 87.50 TWD |
| New Zealand dollar | 4.00 NZD |
| Norwegian krone | 16.00 NOK |
| Nuevo Sol | 8.00 PEN |
| Omani Rial | 1.00 OMR |
| Pa'anga | 6.00 TOP |
| Pakistani <br> Rupee | 450.00 PKR |
| Philippine peso | 100.00 PHP |
| Polish zloty | 8.00 PLN |
| Qatari rial | 9.00 QAR |
| Quetzal | 19.00 GTQ |
| Rand | 20.00 ZAR |
| Riel | 10300.00 KHR |
| Romanian leu | 6.00 RON |
| Rufiyaa | 39.00 MVR |
| Rupiah | 23000.00 IDR |


| Russian ruble | 150.00 RUB |
| :--- | :--- |
| Rwandan <br> franc | 2500.00 RWF |
| Saint Helena <br> pound | 2.00 SHP |
| Salvadoran <br> Colón | 22.50 SVC |
| São Tomé And <br> Príncipe | 55 STN |
| Dobra | Sari |


| Tunisian dinar | 7.50 TND |
| :--- | :--- |
| Turkish lira | 35 TRY |
| Turkmenistani <br> Manat | 10.00 TMT |
| UAE dirham | 10.00 AED |
| Uganda <br> shilling | 9194.00 UGX |
| UK pounds <br> sterling | 1.50 GBP |
| Uruguay peso | 50.00 <br> UYI/UYU |
| US dollar | 2.50 USD |
| Uzbekistani <br> Som | $30,000.00$ UZS |
| Vatu | 291.00 VUV |
| Venezuelan <br> bolivar | $15,000,000.00$ <br> VES |
| Won | 2915.00 KRW |
| Yemeni rial | 626.00 YER |
| Yuan <br> renminbi | 17.00 CNY |
| Zambian <br> kwacha | 55.00 ZMW |

## Other Consumer Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

## Other Fees

| Activity | Description | Rate |
| :--- | :--- | :--- |
| Bank Return on <br> Withdrawal/Transfer out of PayPal | This fee is charged when a <br> withdrawal/transfer out of PayPal <br> is attempted by a user and it fails <br> because incorrect bank account <br> information or delivery information <br> is provided. | 6.00 EUR |
| Credit Card and Debit Card <br> Confirmation(s) | Some users, in order to increase <br> their sending limit or as PayPal may <br> determine, may be charged a credit <br> card and debit card link and | See Credit Card and Debit Card Link <br> and Confirmation Table below. |


|  | confirmation fee. This amount will <br> be refunded when you successfully <br> complete the credit card or debit <br> card verification process. |  |
| :--- | :--- | :--- |
| Inactive PayPal Account | The inactivity fee will be the lesser <br> of the fee listed below or the <br> remaining balance in your account. | See Inactive PayPal Account Fee <br> Table below. <br> Records RequestThis fee will apply for requests of <br> information relating to why we had <br> reasonable justification to refuse <br> your payment order. We will not <br> charge you for records requested <br> in connection with your good-faith <br> assertion of an error in your PayPal <br> account. |

## Credit Card and Debit Card Link and Confirmation Table

| Currency | Rate | Currency | Rate |
| :--- | :--- | :--- | :--- |
| Australian dollar | 2.00 AUD | New Taiwan dollar | 70.00 TWD |
| Brazilian real | 4.00 BRL | New Zealand dollar | 3.00 NZD |
| Canadian dollar | 2.45 CAD | Norwegian krone | 15.00 NOK |
| Czech koruna | 50.00 CZK | Philippine peso | 100.00 PHP |
| Danish krone | 12.50 DKK | Polish zloty | 6.50 PLN |
| Euro | 1.50 EUR | Russian ruble | 60.00 RUB |
| Hong Kong dollar | 15.00 HKD | Singapore dollar | 3.00 SGD |
| Hungarian forint | 400.00 HUF | Swedish krona | 15.00 SEK |
| Israeli new shekel | 8.00 ILS | Swiss franc | 3.00 CHF |
| Japanese yen | 200.00 JPY | Thai baht | 70.00 THB |
| Malaysian ringgit | Not Applicable | UK pounds sterling | 1.00 GBP |
| Mexican peso | 20.00 MXN | US dollar | 1.95 USD |

## Inactive PayPal Account Table

| Currency | Fee |
| :--- | :--- |
| Czech koruna | 270.00 CZK |
| Danish krone | 75.00 DKK |
| Euro | 10.00 EUR |
| Hungarian forint | 3600.00 HUF |
| Norwegian krone | 105.00 NOK |
| Polish zloty | 45.00 PLN |
| Swedish krona | 100.00 SEK |
| Swiss franc | 10.00 CHF |
| UK pounds sterling | 9.00 GBP |

