# **PayPal Consumer Fees**

Buying and sending money can be easy, fast, and secure when using PayPal.



Last Updated: 1, August 2022

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates</u> <u>Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

**Domestic:** A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents in the European Economic Area (EEA).

**International:** A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our Market/Region Grouping Table.

International euro (EUR) or Swedish krona (SEK) transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the European Economic Area (EEA) are treated as domestic transactions for the purpose of applying fees.

**Market Code Table:** We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our Market Code Table.

## Relevant Market/Region

Rates published below apply to PayPal accounts of residents of the following market/region:

#### Market/Region list

Luxembourg (LU)

## **Buying with PayPal**

It's free to use PayPal to donate or to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

#### Online or in-store

Rate	
No Fee (when no <u>currency conversion</u> is involved)	

## Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a donation or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our PayPal Merchant Fees Page.

#### **Receiving Donations**

When you send or receive donations, such as through Generosity Network fundraisers or otherwise, we call this a "donation".

#### Standard rate for receiving domestic donations

Transaction Type	Rate
Donation	3.40% + fixed fee
QR Code Transactions – 10.01 EUR and above	Commercial Transaction rates apply
QR code Transactions – 10.00 EUR and below	Commercial Transaction rates apply

#### Receiving international donations

The fee for receiving domestic donations applies plus the <u>additional percentage-based fee for</u> international donations.

#### Additional percentage-based fee for international donations

Where sender's market/region is	Fee
EEA	No fee
UK	1.29%

All other markets	1.99%
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### Fixed fee for donations (based on currency received)

Currency	Fee	Currency	Fee	
Australian dollar	0.30 AUD	New Taiwan dollar	10.00 TWD	
Brazilian real	0.60 BRL	New Zealand dollar	0.45 NZD	
Canadian dollar	0.30 CAD	Norwegian krone	2.80 NOK	
Czech koruna	10.00 CZK	Philippine peso	15.00 PHP	
Danish krone	2.60 DKK	Polish zloty	1.35 PLN	
Euro	0.35 EUR	Russian ruble	10.00 RUB	
Hong Kong dollar	2.35 HKD	Singapore dollar	0.50 SGD	
Hungarian forint	90.00 HUF	Swedish krona	3.25 SEK	
Israeli new shekel	1.20 ILS	Swiss franc	0.55 CHF	
Japanese yen	40.00 JPY	Thai baht	11.00 THB	
Malaysian ringgit	2.00 MYR	UK pounds sterling	0.20 GBP	
Mexican peso	4.00 MXN	US dollar	0.30 USD	

#### Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

#### Sending domestic personal transactions

Rate
No fee (when no <u>currency conversion</u> is involved)

#### Sending international personal transactions

Market of recipient's address	Rate
Canada, Europe I, Europe II, Northern Europe, & US	1.99 EUR
Any other market/region	3.99 EUR

Fees charged in different currencies for sending payments: We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for "Conversions in all other cases" also apply.

#### Receiving personal transactions

Rate
No fee (when no <u>currency conversion</u> is involved)

#### **Currency Conversions**

For information about how we convert currency, please see the user agreement.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

#### <u>Currency Converter Tool</u>

# Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

Rate	
3.0% above the base exchange rate	

# Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our PayPal Merchant Fees Page.

## Withdrawing a balance from a personal PayPal account

Withdrawal/Transfer to	Withdrawal/Transfer Type	Rate		
Local bank account	Standard	No Fee (when no <u>currency</u>		
		<u>conversion</u> is involved)		
US bank account	Standard	3.00% (when no <u>currency</u>		
		<u>conversion</u> is involved)		
Cards	Standard	Fixed Fee based on withdrawal		
		currency		
		<ul> <li>Withdrawal Fee</li> </ul>		

#### Withdrawal fees

#### Based on withdrawal currency:

Currency	Fee	Currency	Fee	Currency	Fee	Currency	Fee
Albania lek	276.00	Czech	55.00 CZK	Lari	7.00 GEL	Russian	150.00 RUB
	ALL	koruna				ruble	
Algerian	300.00	Dalasi	128.00	Latvian lat	1.50 LVL	Rwandan	2500.00 RWF
dinar	DZD		GMD			franc	
Angola	1233.00	Danish	15.00 DKK	Leone	24662.00	Saint	2.00 SHP
kwanza	AOA	krone			SLL	Helena	
						pound	
Argentine	8.00 ARS	Denar	139.00	Lempira	62.00 HNL	Saudi riyal	9.00 SAR
peso			MKD				

Armenian dram	1350.00 AMD	Djibouti franc	444.00 DJF	Lilangeni	36.00 SZL	Serbian dinar	265.00 RSD
Aruban	5.00 AWG	Dominican	133.00	Lithuanian	7.00 LTL	Seychelles	34.00 SCR
florin		peso	DOP	litas		rupee	
Australian dollar	3.50 AUD	Dong	57937.00 VND	Malaysian ringgit	8.00 MYR	Singapore dollar	4.00 SGD
Azerbaijan	4.50 AZN	East	7.00 XCD	Malagasy	9129.00	Slovak	70.00 SKK
manat		Caribbean dollar		Ariary	MGA	koruna	
Bahamian dollar	3.00 BSD	Egyptian pound	40.00 EGP	Maltese lira	0.90 MTL	Solomon Islands dollar	21.00 SBD
Bahraini	1.00 BHD	Estonian	30.00 EEK	Mauritanian	937.00	Somali	1449.00 SOS
dinar		kroon		ouguiya	MRO	shilling	
Balboa	2.50 PAB	Ethiopian birr	80.00 ETB	Mauritius rupee	92.00 MUR	Somoni	26.00 TJS
Barbados	5.00 BBD	Euro	2.00 EUR	Mexican	30.00	Sri Lanka	454.00 LKR
dollar	3.00 000		2.00 2010	peso	MXN	rupee	154.00 EKK
Belizean dollar	5.00 BZD	Falkland Islands pound	2.00 FKP	Moldovan leu	44.00 MDL	Surinam dollar	19.00 SRD
Bermudian	3.00 BMD	Fiji dollar	5.00 FJD	Moroccan	24.00	Swedish	18.00 SEK
dollar		-		dirham	MAD	krona	
Bhutan	178.00	Gibraltar	1.50 GIP	Mozambican	200.00	Swiss franc	3.50 CHF
ngultrum	BTN	pound		metical	MZN		
Boliviano	17.00 BOB	Guarani	16312.00 PYG	Naira	906.00 NGN	Tala	7.00 WST
Botswana	27.00	Guinea	23848.00	Namibia	36.00 NAD	Tanzanian	5760.00 TZS
pula	BWP	franc	GNF	dollar	30.00147.12	shilling	3700.00 123
Brazilian	4.50 BRL	Guyana	522.00	Nepalese	286.00	Tenge	943.00 KZT
real		dollar	GYD	rupee	NPR	. 0-	
Brunei dollar	3.00 BND	Hong Kong dollar	20.00 HKD	Netherlands Antillean guilder	4.00 ANG	Thai baht	90.00 THB
Bulgarian lev	3.50 BGN	Hryvnia	61.00 UAH	New Taiwan dollar	87.50 TWD	Trinidad and Tobago dollar	17.00 TTD
Burundi franc	4725.00 BIF	Hungarian forint	500.00 HUF	New Zealand dollar	4.00 NZD	Tugrik	6867.00 MNT
Cabo Verde	249.00	Iceland	170.00 ISK	Norwegian	16.00 NOK	Tunisian	7.50 TND
escudo	CVE	krona		krone		dinar	
Canadian dollar	3.00 CAD	Indian rupee	100.00 INR	Nuevo Sol	8.00 PEN	Turkish lira	3.80 TRY
Cayman Island dollar	2.00 KYD	Israeli new shekel	11.00 ILS	Omani Rial	1.00 OMR	Uganda shilling	9194.00 UGX
CFA franc BEAC	1478.00 XAF	Japanese yen	300.00 JPY	Pa'anga	6.00 TOP	UAE dirham	10.00 AED
CFA france	1350.00 XOF	Jamaican dollar	335.00 JMD	Philippine peso	100.00 PHP	UK pounds sterling	1.50 GBP
Chilean peso	1200.00 CLP	Jordanian dinar	2.00 JOD	Polish zloty	8.00 PLN	US dollar	2.50 USD

Comoro franc	1109.00 KMF	Kenyan shilling	252.00 KES	Qatari rial	9.00 QAR	Uruguay peso	50.00 UYI/UYU
Cordoba	85.00 NIO	Kina	9.00 PGK	Quetzal	19.00 GTQ	Vatu	291.00 VUV
Columbian peso	8329.00 COP	Кір	22196.00 LAK	Rand	20.00 ZAR	Venezuelan bolivar	15,000,000.00 VES
Congolese	4226.00 CDF	Kuna	15.00 HRK	Riel	10300.00 KHR	Won	2915.00 KRW
Convertible mark	4.00 BAM	Kuwaiti dinar	2.50 KWD	Romanian leu	6.00 RON	Yemeni rial	626.00 YER
Costa Rican colon	1408.00 CRC	Kwacha	1842.00 MWK	Rufiyaa	39.00 MVR	Yuan renminbi	17.00 CNY
Cypriot pound	1.20 CYP	Kyrgyzstani som	225.00 KGS	Rupiah	23000.00 IDR	Zambian kwacha	55.00 ZMW

# Other Consumer Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

#### Other Fees

Activity	Description	Rate
Bank Return on	This fee is charged when a	6.00 EUR
Withdrawal/Transfer out of PayPal	withdrawal/transfer out of PayPal	
	is attempted by a user and it fails	
	because incorrect bank account	
	information or delivery information	
	is provided.	
Credit Card and Debit Card	Some users, in order to increase	See Credit Card and Debit Card Link
Confirmation(s)	their sending limit or as PayPal may	and Confirmation Table below.
	determine, may be charged a credit	
	card and debit card link and	
	confirmation fee. This amount will	
	be refunded when you successfully	
	complete the credit card or debit	
	card verification process.	
Inactive PayPal Account	The inactivity fee will be the lesser	See <u>Inactive PayPal Account Fee</u>
	of the fee listed below or the	<u>Table below</u> .
	remaining balance in your account.	
Records Request	This fee will apply for requests of	12.00 EUR (per item)
	information relating to why we had	
	reasonable justification to refuse	
	your payment order. We will not	
	charge you for records requested	
	in connection with your good-faith	
	assertion of an error in your PayPal	
	account.	

## Credit Card and Debit Card Link and Confirmation Table

Currency	Rate	Currency	Rate
Australian dollar	2.00 AUD	New Taiwan dollar	70.00 TWD
Brazilian real	4.00 BRL	New Zealand dollar	3.00 NZD
Canadian dollar	2.45 CAD	Norwegian krone	15.00 NOK
Czech koruna	50.00 CZK	Philippine peso	100.00 PHP
Danish krone	12.50 DKK	Polish zloty	6.50 PLN
Euro	1.50 EUR	Russian ruble	60.00 RUB
Hong Kong dollar	15.00 HKD	Singapore dollar	3.00 SGD
Hungarian forint	400.00 HUF	Swedish krona	15.00 SEK
Israeli new shekel	8.00 ILS	Swiss franc	3.00 CHF
Japanese yen	200.00 JPY	Thai baht	70.00 THB
Malaysian ringgit	Not Applicable	UK pounds sterling	1.00 GBP
Mexican peso	20.00 MXN	US dollar	1.95 USD

## Inactive PayPal Account Table

Currency	Fee
Czech koruna	270.00 CZK
Danish krone	75.00 DKK
Euro	10.00 EUR
Hungarian forint	3600.00 HUF
Norwegian krone	105.00 NOK
Polish zloty	45.00 PLN
Swedish krona	100.00 SEK
Swiss franc	10.00 CHF
UK pounds sterling	9.00 GBP