

List of Third Parties (other than PayPal Customers) with Whom Personal Information May be Shared

Effective as of 1 October 2023

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The previous “List of Third Parties (other than PayPal Customers) with Whom Personal Information May be Shared” is available [here](#).

Why does PayPal provide this list?

PayPal’s banking license is issued in Luxembourg. This means that in addition to other European laws, PayPal must comply with Luxembourg Banking Laws, including banking secrecy.

PayPal publishes this list as required, to ensure that PayPal customers in the EU, EEA and Switzerland who are covered by the Luxembourg banking laws are informed as to which other companies (‘third parties’) may receive their data if they request PayPal services.

Why are so many companies listed?

PayPal has a significant number of customers in the EU, EEA and Switzerland that rely on PayPal to process their payments securely and safely. Providing these services efficiently sometimes requires PayPal to use the services provided by other Companies.

This list also includes companies used by other members of the PayPal Group, including Hyperwallet, Zettle and Xoom.

Note on outsourced services. Certain third parties and PayPal group companies provide services to PayPal (Europe) S.à r.l. et Cie, S.C.A. (PayPal) in order for PayPal to offer services to you. We may share data with these parties that could include account information such as your personal and/or business details and details of your transactions. These third parties are based in various locations in the European Union (including France, Germany, Ireland, Spain, Netherlands, Bulgaria, Italy, Poland, Cyprus, Sweden, Austria and the United Kingdom), Tunisia, Egypt, El Salvador, the Philippines and the United States. Pursuant to the Luxembourg law on the financial sector, we have amended this list to reflect the details required for such transfers.

Category	Party Name and Jurisdiction (in brackets)	Purpose	Data Disclosed
1. Payment Processors			
	Soft Space Sdn. Bhd. (Malaysia)	To allow payment processing using the Zettle Services	Details of payment transactions.
	Ratepay GmbH, Germany	Processing of open invoice transactions	Buyer name, DOB, email, phone, address, transaction details, merchant details, proof of shipment, case details for disputes handling
	Barclays Bank Plc (UK), HSBC Bank Plc (UK, Ireland), HSBC Merchant Services LLP (UK), Bank of America N.A. (EMEA, USA), Discover Financial Services (USA), JPMorgan Chase Bank (UK, USA), BNP Paribas (France), Netgiro (Sweden), Wells Fargo (Ireland, USA), American Express (USA), National Westminster Bank PLC (UK), OmniPay Limited (Ireland), Australia and New Zealand Banking Group Limited (Australia), ANZ National Bank Limited (New Zealand), Transaction Network Services UK Limited (UK).	To allow payment processing settlement services, and fraud checking.	Name, address, email address, phone number, details of user funding instruments, and details of payment transactions, document identification number.
	BNP Paribas (France)	To allow payment processing, fraud checking and dispute handling for transactions of PayPal users when those users transact with a merchant who uses the PayPal service via the BNPP service.	Name, email address, phone number, physical address, IP address, date of birth, PayPal account number, details of user funding instruments and details of payment transactions.

	VTB24 (Russia)	To allow payment processing, fraud checking and dispute handling for transactions of PayPal users when those users transact with a merchant who uses the PayPal service via the VTB 24 service.	Name, address, email address, phone number, details of user funding instruments and details of payment transactions.
	Deutsche Bank AG (Germany, Netherlands, France, Spain)	To allow the processing of direct debits in the SEPA region.	Name, date of transaction, amount, currency and user’s bank account information.
	Deutsche India Private Limited (previously operating under the name DBOI Global Services Private Limited), DB Service Centre Ltd., a non-banking subsidiary of Deutsche Bank located in Ireland Deutsche Bank AG, London Branch, in England, Deutsche Bank AG, Vienna Branch, in Austria.	Expansion of outsourcing from Deutsche Bank AG, Zurrich Branch to Deutsche Bank AG entities abroad	PayPal (Europe) S.à r.l. et Cie, S.C.A. information.
	Royal Bank of Scotland plc (UK) (“RBS”)	To allow payment processing and dispute handling for transactions of PayPal users when those users transact with a merchant who uses the PayPal service via the RBS service.	All account information except details of user financial instruments.
	Visa Europe Ltd (UK) including Visa’s VMAS system; Mastercard Europe (Master Card International Incorporated. (USA) including Mastercard’s MATCH system	To share risk and fraud information in the mandatory credit card company’s database regarding the conduct of a merchant’s account thereby reducing exposure to fraud and breaches of scheme rules and standards.	All account details of merchant account, and circumstances and conduct of the account.
	Global Payments UK LLP (UK)	To allow payment processing, fraud checking and dispute handling for transactions of PayPal users when those users transact with a merchant who uses the PayPal service via the Global Payments service.	Name, address, details of user funding instruments and details of payment transactions.
	WorldPay Limited (UK), Worldpay AP Limited (UK), Worldpay (The Netherlands)	To allow payment processing, fraud checking and dispute handling for transactions of PayPal users when those users transact with a merchant who uses the PayPal service via Worldpay service.	All account information except details of user financial instruments.
	American Express Travel Related Services Company, Inc.	To allow payment processing settlement services, and fraud checking.	Unique Seller ID. Seller MCC Seller DBA Authorized signer Seller address, postal and country code Seller telephone number. Seller email address Seller URL Date of birth (for sole proprietors only) For non-publicly traded Sponsored Merchants only (e.g. privately held company, sole proprietor), the following information for a Significant Owner (as defined below):

			<ul style="list-style-type: none"> First and last name Home address, postal code and country code SSN or date of birth <p>Significant owner means an individual who has 25% or greater ownership of a business.</p> <p>Unique seller ID*</p> <p>Sponsored Merchant MCC</p> <p>Sponsored Merchant DBA</p> <p>Sponsored Merchant location (city, street, postal code and country code)</p> <p>Sponsored Merchant telephone number.</p>
	JPMorgan Chase Bank, N.A. London Branch	Anti-money laundering, sanctions list checking and compliance checks.	Name of merchant, country of domicile, and business activity.
	Adyen B.V. (Netherlands), Coinbase Inc. (USA), WorldPay, Inc. (USA), WorldPay Limited. (UK)	To allow payment processing and settlement services globally.	Name, address, details of payment instruments, and details of payment transactions.
	Allied Irish Bank PLC (UK)	To allow payment processing and settlement services in Europe.	Name, address, details of payment instruments, and details of payment transactions.
	Heartland Payment Systems, Inc. (USA), Merchant e-Solutions, Inc. (USA)	To allow payment processing and settlement services in the United States.	Name, address, details of payment instruments, and details of payment transactions.
	Moneris Solutions Corporation (Canada)	To allow payment processing and settlement services in Canada.	Name, address, details of payment instruments, and details of payment transactions.
	National Australia Bank Ltd. (Australia)	To allow payment processing and settlement services in Australia.	Name, address, details of payment instruments, and details of payment transactions.
	Network Merchants, LLC. (USA); Network Merchants Inc. (USA)	To allow payment processing and settlement services in the United States.	Name, address, details of payment instruments, and details of payment transactions.
	Stockholms Enskilda Bank AB (Sweden), PPRO	To allow payment processing and settlement services in Europe.	Name, address, details of payment instruments, and details of payment transactions.
	Nostrum Group Limited (UK)	To process PayPal customer applications for credit products.	Name, address, telephone number, email address, date of birth, length of time at address, proof of identity, legal form, length of time in business, company registration number,VAT number, funding instrument including bank account and credit /debit card details (if appropriate)and relevant transaction information (if appropriate). All information supplied when applying for a product or account functionality (including information obtained from social media accounts or online reputation data).
	TSYS (UK), TSYS (Germany))	System of the record for the revolving credit line (UK) and instalment product (Germany).	Customer name, date of birth, home address, email address, telephone numbers, income.
	Amex Multi-Currency (via Digital River)	To enable access and use of PayPal when using French PLCs, Amex International, Maestro, Cielo, Redecard, Bancomer.	Authorisation and settlement data.

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	Sofort GmbH (Germany)	To allow payment processing settlement services, and fraud checking.	Name, telephone number.
	Currence (Netherlands)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	J.P. Morgan AG.(Germany)	To allow the processing of direct debits in the SEPA region.	Name, date of transaction, amount, currency and user’s bank account information.
	Scotiabank (Canada), Westpac (US)	To allow payment processing settlement services, and fraud checking.	Name, address, phone number, email address, account number, date of birth, national identity number and purpose of transaction.
	Swish (SE)	To enable services for payment processing	Phone number
	Klarna (SE),	To enable services for payment processing and fraud control	Name, address, social security number, ip-number
	Access Payments System (Greece), AFEX Transferencias Y Cambios LTDA (CHL), Agente de Cambio Caribe Express (DOM), Allied Bank Limited (PAK), Axis Bank Ltd (IND), Banco Agricola S.A. (SLV), Banco America Central SA (GTM), Banco Azteca de El Salvador (SLV), Banco Azteca de Guatemala S.A. (GTM), Banco Azteca de Honduras S.A. (HND), Banco BHD, S.A. – Banco Multiple (DOM),	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Banco Davivienda S.A. (COL), Banco De Credito Del Peru (PER), Banco de Guayaquil S.A. (ECU), Banco de la Producción (NIC), Banco de Oro a.k.a. BDO Unibank, Inc (PHL), Banco de Reservas de la	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Republica Dominicana Banco de Servicios Multiples S.A. (DOM), Banco Industrial S.A. (GTM), Banco Internacional Del Peru S.A. (PER), Banco Pichincha C.A. (ECU), Banco Popular Dominicano, S. A. – Banco Multiple (DOM), Banco Rendimento (BR), Bancolombia S.A. (CO), Bancomer Transfer Services Inc. (Bolivia, Colombia, Dominican Republic, Ecuador, Guatemala, Honduras, Mexico, Nicaragua, Peru, El Salvador, Uruguay)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Bank Alfalah Limited (Pakistan), Bank Negara Indonesia (BNI) (Indonesia), Bank of the Philippine Islands (Philippines), Barclays Wealth Intermediaries (Austria, Belgium, Cyprus, Estonia, Finland, France, Germany, Greece, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Portugal, San Marino, Slovakia, Slovenia, Spain, United Kingdom)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Cebuana Lhuillier Services Corporation, "Continental Exchange Solutions, Inc, ""RIA"" (US)", Dutch Bangla Bank Ltd (Bangladesh), Earthport (France, Hong Kong, Ireland, Italia, Netherlands, Singapore, Vietnam, Romania, Sweden, Hungary, Bulgaria, Czech Republic, Denmark, Croatia, Norway)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Envoy Services Limited a.k.a. Worldpay (Canada, Federal Republic of Germany, Spain, Poland, New Zealand, Switzerland), eTranzact International PLC (Nigeria), Everest Bank	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.

	(Nepal), Exchange4Free (South Africa), Extole (US), Financiera Pagos Internacionales S.A. Compania de Financiamiento Comercial (Columbia), First Global Money (Guyana) Inc., GCS Systems, Ltd. (Dominican Republic), Globalenvios S.A. (Ecuador), G-Xchange Inc. (Philippines)		
	Hatton National Bank PLC (Sri Lanka), HDFC Bank Limited (NEFT) (India), JMMB Capital and Credit (CCRL) (Jamaica), Joint Stock Commercial Bank For Foreign Trade Of Vietnam "Vietcombank" (Vietnam), Landbank of the Philippines (Philipines), LBC Express, Inc.(Philippines), Metropolitan Bank and Trust Company (Philippines), Michel J. Lhuillier Financial Services Inc. (Philippines),	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Money Swap Exchange Limited (China), More Money Transfer S.A. f.k.a. Gamerly S.A. (Argentina, Bolivia, Chile, Uruguay), MSBB Money Ltd (Brazil) , Muslim Commercial Bank Limited, National Bank of Pakistan, Nepal Investment Bank Ltd. (Nepal), Nueva Elektra del Milenio S.A. de C.V. (MX),	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Pagos Intermex S.A. De C.V. (Mexico), PayKii Inc.(Mexico), Philippine National Bank, Pozcta Polska (Poland), Prabhu Group (Bangladesh, Nepal), Pronet S.A.(Guatamela), Punjab National Bank (India)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Punto Express S.A. de C.V. (El Salvador), Punto Facil S.A. (Nicaragua), Queen Bee Capital Co., Ltd., Rizal Commercial Banking Corporations (RCBC) , Red Efectiva S.A. de C.V. (Mexico), Remesas Teledolar S.A. (Costa Rica), Royal Exchange (USA) Inc "Muthoot" (India), Rupali Bank Limited (Bangladesh), Sai Gon Thuong Tin Commercial Join Stock Bank (Vietnam), Sampath (Sri Lanka)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	SBM Bank Limited (Kenya) , Social Islamic Bank Limited (Bangladesh), Sonali Bank Limited (Somalia) , TENGO a.k.a. Astra Honduras S.A. de C.V., TransferTo Inc. (US)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	TransNetwork Corporation (Colombia, Ecuador, Mexico, Costa Rica, Guatemala, Honduras, Nicaragua, Panama, El Salvador)", Ultra Chile Sociedad Anonima (Argentina), United Bank Limited (Pakistan), Uniteller Financial Services, Inc. a.k.a. Banorte (Guatemala, Mexico, Honduras), Unitransfer S.A. (Haiti), Vietnam Payment Solution Joint Stock Company, VMBS Money Transfer Services Limited (Jamaica), Westpac Banking Corporation (AUS), Yes Bank Limited (India)	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions.
	Bank of Montreal (Canada), Cardpro (FIS) (US), Citibank (US), D-Local (UK), Danske Bank (Denmark), Earthport PLC (UK), Fidor Bank AG (Germany), FIS (US), GoCardless (UK), Meta Payment Systems (US), Moneygram (US), Valitor (Iceland), VFX Financial (UK), Western Union (US), Western Union Business Solutions (WUBS) (US), Skandinaviska Enskilda Banken (Sweden), Adyen B.V, (Sweden), Elavon	To allow payment processing settlement services, and fraud checking.	Name, address, details of user funding instruments, and details of payment transactions

	Financial Services Limited, UK Branch, Bambora AB (SE)		
	Chargebee (India)	To administer payment for products and/or services and the customer relationship i.e. to carry out our obligations arising from any contracts entered into between us and the merchant and to provide you with the information, products, and services that you request from us.	Name, Address, Phone Number, Email Address, masked payment details
	Stripe (US)	To administer orders and/or purchases	Name, email and card details (last four digits only, expiry and card type)
	Modulr Finance Ltd (UK)	To allow payment processing	Name, account number, sort code
	PPRO Financial Ltd (UK)	To allow payment processing for local payment methods	Merchant name, account details and information

2. Credit Reference and Fraud Agencies

Please note that in addition to the stated purposes below, PayPal uses your personal information to detect, prevent, and/or remediate fraud or other illegal actions, or to detect, prevent or remediate violations of policies or applicable user agreements.

	Socure, Inc. (US)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering; automatic data extraction from images of documents, comparison of customer selfie with document image and document validation / forgery detection. Training of document recognition.	Name, address, telephone number, email address, date of birth and IP address, date of birth, legal form, company registration number, VAT number, shipping information, images of documents proving identity and address, Tax ID, ownership of a funding instrument, or other documents requested by PayPal and the data contained therein for Risk / Compliance / Credit purposes. Images of customer from identity document and selfie image (where supplied.)
	BigDataCorp. (Brazil, Mexico)	To verify identity of companies and individuals in Brazil and Mexico to comply with KYC requirements.	Company registration number, personal registration number
	Buro de Credito (Mexico)	To verify identity of companies in Mexico to comply with KYC requirements.	Company registration number
	Explorium Inc., United States	Business and Consumer Identity	Name/Business name, Address, Email, phone number
	Rank One Computing Corporation (US), iProov Limited (UK)	To verify identity, carry out checks for the prevention and detection of crime including fraud and/or money laundering. Comparison of customer selfie with document image.	Images of customer from identity document and selfie image (where supplied).
	Pipl, Inc. (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, telephone number, email address and date of birth
	Full Contact, Inc. (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Email address
	CRIF S.p.A (Italy), Synectics Solutions Limited (UK), Graydon (UK), Capita Plc (UK), UK Data Limited (UK), ICC Information Limited (UK), Payment Trust Limited (UK), 192.com (UK), 192.com Limited (UK), i-CD Publishing (UK)	To verify identity, verify linkage between a customer and its bank account or credit/debit card, assist in making decisions concerning a customer’s credit	Name, address, telephone number, email address, date of birth, length of time at address, proof of identity, legal form, length of time in business, place of birth, company registration number, VAT

	<p>Limited (UK), Experian Netherlands BV (Netherlands), Experian Bureau de Credito SA (Spain), Informa D&B SA (Spain), and CRIBIS D&B S.r.l. (Italy), Ellisphere (France), La Banque de France (France), Black Tiger Belgium NV/SA (BE), Asiakastieto (FI)</p>	<p>worthiness (including without limitation, in relation to credit products offered by PayPal), carry out checks for the prevention and detection of crime including fraud and/or money laundering, assist in debt recovery, manage PayPal accounts and undertake statistical analysis.</p> <p>To verify identity; automatic data extraction from images of documents, and document validation / forgery detection. Please note that data disclosed to these agencies may be retained by the applicable credit reference and fraud agency for audit and fraud prevention purposes.</p> <p>(For more information please visit the website of the relevant credit agencies)</p>	<p>number, unique business identifier reference, funding instrument including bank account and credit /debit card details (if appropriate) and relevant transaction information (if appropriate), credit account repayment information, and tax ID or national identity number (if appropriate).</p>
	<p>Callcredit plc. (UK) including the SHARE database administered by Callcredit, Experian Limited (UK) including databases administered by Experian used for consumer and commercial referencing including CAPS credit searches and CAIS credit account performance data, Equifax Ltd (UK) including the Insight database administered by Equifax, Dun & Bradstreet Limited (UK), Equifax Ibérica S.L. (Spain), Transunion LLC</p>	<p>To verify identity, verify linkage between a customer and its bank account or credit/debit card, make decisions concerning a customer’s credit worthiness (including without limitation, in relation to credit products offered by PayPal), carry out checks for the prevention and detection of crime including fraud and/or money laundering, assist in debt recovery, manage PayPal accounts and undertake statistical analysis, undertake research and testing as to appropriateness of new products and services and system checking.</p> <p>To verify identity and provide ongoing due diligence of customer data (legal entities and directors, principles, authorized users and beneficial owners).</p> <ul style="list-style-type: none"> • Provision of business register data and information for the onboarding of new entities. • Provision of third party data for the screening and validation of new and existing entities. <p>To carry out risk assessment on the entity – checks for the prevention and detection of</p>	<p>Customer name, address, telephone number, name of authorised user, email address, national identity number (if appropriate), date of birth, length of time at address, proof of identity, legal form, length of time in business, company registration number, VAT number, funding instrument including bank account and credit /debit card details (if appropriate), account number, relevant transaction information (if appropriate), account balance, all information supplied and used for your application for the UK products “Website Payments Pro”, “Virtual Terminal” and “PayPal Here” and the financial instrument used to pay for your PayPal Here- enabled device.</p>

		crime including fraud and/or money laundering	
	DueDil Limited (UK)	To receive business information for risk assessment, and compliance with anti-money laundering requirements, such as establishing the corporate structure and beneficial ownership.	Company registration number, name and address of business, name, address, date of birth of directors.
	CRIF GmbH (Germany), Informa Solutions GmbH (Germany)	To verify identity, address and telephone number and retrieve contact telephone numbers and addresses, To assist in making decisions concerning the credit worthiness of consumers.	Name, address, date of birth, telephone number, email address, account status, account balance, and in case the transfer of such information is legally justified, also certain information on negative account performance of a customer, for which PayPal has requested a creditworthiness check from the respective database, web address, umsatzsteuerid/VAT ID and data vendor reference number (if relevant).
	SCHUFA Holding AG (Germany), Infoscore Consumer Data GmbH (Germany) (Netherlands)	To verify identity and address, carry out checks for the prevention and detection of failing direct debit payments. checks on the linkage of the customer and bank account and to determine creditworthiness. To detect criminal activity including fraud and/or money laundering,	Name, address, email address, date of birth, gender, bank account details (including IBAN and BIC), information on failed direct debit payments from a bank account, information on negative account performance .
	Creditreform Berlin Wolfram KG (Germany), Verband der Vereine Creditreform e.V. (Germany), Axesor (Spain), Ignios (Portugal). UC AB (Sweden), Dynamic Business Information Limited (UK), Trillium (USA),	To determine creditworthiness of customers and merchants. To carry out checks for the prevention and detection of crime including fraud and/or money laundering and for the evaluation of verification process improvements.	Name, (including trading as names), address, email address, telephone number, unique business identifier reference.
	World-Check (UK)	To verify identity.	All account information.
	RSA Security Inc. (USA) and RSA Security Ireland Limited (Ireland)	To verify identity.	All account information.
	Mitek Systems B.V. (formerly ID CHECKER.NL B.V.) (Netherlands) (Ireland), Mitek Systems Inc. (USA)	To verify identity; automatic data extraction from images of documents, and document validation / forgery detection. Research and testing as to appropriateness of new products and services; training of document recognition	Name, address, email address, date of birth, legal form, company registration number, VAT number, proof of identity, address, ownership of a funding instrument or other documents requested by PayPal and the data contained therein for Risk / Compliance/ Credit purposes.
	Aristotle International, Inc. (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, date of birth and telephone number.
	Creditinfo Decision (Czech Republic) and DecisionMetrics Limited (UK)	To assist with PayPal's assessment of merchant risk.	All merchant account information.
	ThreatMetrix Inc. (USA)	To retrieve risk information regarding the IP and device from which customers are accessing PayPal.	IP and hardware information about the device (device ID, User IP address and cookies). Email address and other information collected during sign up.
	TeleSign Corporation (USA,BE), Telesign UK Ltd. (UK), Telesign d.o.o. (Serbia)	Telephony based authentication service. To validate telephone numbers, verify identity and	Name, address, phone number, email address,

		carry out checks for the prevention and detection of crime including fraud and/or money laundering.	
	AddressDoctor GmbH (Germany),	To re-structure address data into normalized format.	Name, address, email address.
	Deutsche Post Direkt GmbH (Germany), AZ Direct GmbH (Germany), Deutsche Post Adress GmbH & Co. KG (Germany)	To validate and re-structure address data into normalized format and to verify name and address.	Name, address, email address.
	Au10tix Limited (Israel),	To verify identity; automatic data extraction from images of documents, comparison of customer selfie with document image and document validation / forgery detection. Training of document recognition.	Name, address, email address, date of birth, legal form, company registration number, VAT number, shipping information, documents proving identity and address, Tax ID, identity documents (if supplied) proof of address images, ownership of a funding instrument, or other documents requested by PayPal and the data contained therein for Risk / Compliance/ Credit purposes. Images of customer from identity document and selfie image (where supplied.)
	Telovia SA (Luxembourg)	Identity validation and Know Your Customer (KYC) controls conducted for anti money laundering purposes.	Name, address, date of birth, proof of ID and address.
	Syniverse Technologies, LLC (USA)	Validate and apply data quality checks to telephone numbers. To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, email address, telephone number.
	Signicat AS (Norway)	To verify and authenticate identity.	Name, address, date of birth and ID number.
	ArkOwl LLC (USA)	To verify email address.	Email address.
	Fraudscreen Ltd (UK)	To evaluate level of fraud risk.	Name and address, Customer ID, Date of Birth, Address, Postcode, E-mail address, Telephone numbers, all account details and circumstances of the conduct of the account, relevant transaction information, decisioning information and all information supplied and used for your application for UK products.
	Trustev Ltd (Ireland)	To establish identity through customer's social media data, connections and credentials.	Name, address, date of birth, email address and account number.
	Tracesmart Ltd (UK)	To identify customers and assist with fraud detection, prevention, and or remediation of fraud, or other illegal actions or to detect, prevent or remediate violations of policies or the applicable user agreements. For the evaluation of verification process improvements.	Title, name, address, date of birth and telephone number.
	MaxMind, Inc. (USA)	To detect fraud.	All account information and IP address, credit card information.
	Future Route Ltd (UK)	To carry out accounting data analysis of our commercial users for real time credit-risk evaluation.	Name, address, email address and date of birth.

	Kount, Inc. (USA)	To facilitate fraud checking for payment processing globally.	Name, address, device fingerprint data, details of payment instruments, and details of payment transactions.
	Artefacts Solutions LLC (USA)	To detect fraud and mitigate risk related to transaction processing.	Truncated card number, amount of transaction, chargeback ratio, credit ratio, and decline ratio.
	Experian Information Solutions, Inc. (USA, DK, NO, NL)	To verify identity, assist in making decisions concerning a customer’s credit worthiness, carry out checks for the prevention and detection of crime including fraud and/or money laundering. Please note that data disclosed to these agencies may be retained by the applicable credit reference and fraud agency for audit and fraud prevention purposes.	Name, address, social security number, date of birth, business name, legal name of business, tax ID, business telephone number.
	Trulioo Information Services, Inc. (USA)	To verify identity, carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, date of birth, address, phone number, tax ID, national identity number, place of birth, identity document information and any other identity information.
	Aire Labs Limited (UK), DueDil Limited (UK), Creditsafe (UK), Creditsafe Business Solutions Limited (UK), Creditsafe USA Inc. (USA), Creditsafe Deutschland GMBH (Germany), Solvabilite Enterprise (France), Creditsafe I Sverige AB (Sweden), Creditsafe Ireland Limited (Ireland), Creditsafe (SE) Safe Information Group NV (Netherlands), Imagini Europe Limited (trading as VisualDNA) (UK); Bureau Van Dijk Electronic Publishing Ltd (UK), Company Watch Limited (UK), The Sage Group plc (UK), Xero (UK) Ethoca Limited (Canada), Xero Inc. (USA)	To verify identity, verify linkage between a customer and its bank account or credit/debit card, to make decisions concerning a customer’s credit worthiness To verify identity and provide ongoing due diligence of customer data (legal entities and directors, principles, authorized users and beneficial owners). Provision of business register data and information for the onboarding of new entities. Provision of third party data for the screening and validation of new and existing entities. •To carry out risk assessment on the entity – checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, telephone number, email address, date of birth, place of birth, tax ID, passport ID, or other government issued identification number. Length of time at address, proof of identity, legal form, length of time in business, company name including “doing business as” or “trading as” names, company address, company tax or other government ID such as company registration number, company owners, controlling managers and beneficial owners. Name, address, date of birth of directors. Funding instrument including bank account and credit /debit card details (if appropriate) and relevant transaction information (if appropriate). All information supplied when applying for a product or account functionality (including information obtained from social media accounts or online reputation data).
	National Credit Bureau (Russia)	To receive business information for risk assessment, and compliance with anti-money laundering requirements, such as establishing the corporate structure and beneficial ownership. To assist in making decisions concerning a customer’s credit worthiness.	Company registration number, name, and address of business, name, address, date of birth of directors, any 'trading as' names, list of companies that directors are involved in, date company established/registered.
	Paycasso Verify Limited (UK)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Photo of customer and document images supplied by customer including all information they contain. Information from document’s embedded RF chip (when applicable).
	LexisNexis, LexisNexis Risk Solutions UK Limited (UK), LexisNexis Risk Solutions (USA)	To verify identity and carry out checks for the prevention and	Name, address and date of birth and telephone number. Photo of customer and

		detection of crime including fraud and/or money laundering; to assist with customer authentication.	document images supplied by customer including all information they contain. Tax ID, national identity number, place of birth, identity document information and any other identity information requested by PayPal for Risk / Compliance/ Credit purposes
	QGen Limited (Malta)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Photo of customer and document images supplied by customer including all information they contain.
	SmartKYC Ltd (UK)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address and date of birth.
	Dun & Bradstreet Limited (UK), Dun & Bradstreet, Inc. (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, date of birth and telephone number.
	Refinitiv US LLC. (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and telephone number. Tax ID, national identity number, place of birth, identity document information and any other identity information requested by PayPal for Risk / Compliance/ Credit purposes
	CRIF GmbH (Austria), CRIF Ltd (Switzerland), CRIF AG (Switzerland), CRIF SO. Z O.O (Poland)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, date of birth and telephone number.
	UPC BVK (Belgium)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and telephone number.
	Regulatory Data Corporation (USA), Livingston International (Canada), LSSI Europe Ltd (UK)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering; to screen for watch lists and adverse media	Corporate name or individual name, address, telephone number
	Soliditet AB (Sweden)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and telephone number.
	Blue Shape SRL (Italy)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth, telephone number, , tax ID, place of birth, identity document information and any other identity information requested by PayPal for Risk / Compliance/ Credit purposes.
	PostNL (Netherlands)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and telephone number.
	Compta S.A. (Portugal)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and telephone number.
	Global Business Register Limited, T/A Kyckr (Ireland)	To verify identity and provide ongoing due diligence of customer data. Provision of business register data and information for the	Name, address, email address, date of birth, legal form, company registration number, VAT number, tax ID or other government issued identification number, proof of identity, address legal status,

		onboarding of new customers. Provision of third party data for the screening and validation of new and existing customers. To carry out risk assessment on the customer. To carry out checks for the prevention and detection of crime including fraud and/or money laundering	company name, known aliases, trading as name, telephone number, company owners, controlling managers and beneficial owners. Name, address, date of birth of directors. .
	Simunix Ltd (UK)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and telephone number.
	Royal Mail Group Ltd (UK)	To validate and re-structure address data into normalized format and to verify name and address.	Name, address, email address, telephone numbers
	Credit Kudos Limited (UK)	To evaluate level of fraud risk and credit risk, verification of income and expenditure.	Name and address, Customer ID, Date of Birth, Address, Postcode, E-mail address, Telephone numbers, all account details and circumstances of the conduct of the account, relevant transaction information, decisioning information and all information supplied and used for your application for UK products.
	Bisnode Norge AS (Norway), Bisnode Finland Oy (Finland), Infobel (France), B&C Technologies (France), Bisnode Belgium NV/SA (Belgium), Bisnode Deutschland GmbH (Germany), Deltavista International AG (Switzerland), ‘CDDN’ – Communicatie Data Diensten Nederland (Holland)	To verify identity, assist in making decisions concerning a customer’s credit worthiness, carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth, telephone number.
	KAPITOL S.A. / NV (Belgium), Orange Espagne S.A.U, SDS (Holland)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address and telephone number.
	Dataxcel Ltd.(Ireland)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth. Tax ID and national identity number (if appropriate)
	Telefónica SA (Spain)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth, mobile device IMEI number, account opening date and telephone number.
	FrescoData LLC (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and telephone number.
	Precision Marketing Information Ltd. (Ireland)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name and address.
	Liteshell Holdings Ltd (Russia)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth and national identity number.
	Infocore, Inc. (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address and date of birth.

	LexisNexis Risk Solutions FL Inc. (USA)	Support ID and Credit Verification of Customers and potential Customers.	Name, address, date of birth, national identity number, telephone number, images of government issued ID documents: passports, national identity documents and driver licenses.
	Neustar Inc. (USA)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering; To establish the most appropriate time to make collections calls to customers.	Name, Address, Telephone Number, Email Address, IP Address and Document Identification Number.
	Tradle Inc (USA)	To receive customer information for risk assessment, and compliance with anti-money laundering requirements, such as establishing the corporate structure and beneficial ownership. To verify identity; automatic data extraction from images of documents, and document validation / forgery detection.	Name, address, telephone number, email address, date of birth, length of time at address, proof of identity, legal form, length of time in business, company registration number, VAT number, unique business identifier reference, funding instrument including bank account and credit /debit card details (if appropriate) and relevant transaction information (if appropriate) and tax code (if appropriate). Documents proving identity and address, ownership of a funding instrument
	BankID (SE), Zetes SA (BE), SK ID Solutions AS (Estonia), iDIN B.V. (NL), Nets DanID AS (DK), BankID Norge AS (Norway), D-Trust GmbH (DE), Verimi GmbH (DE), Yes.com (DE), Electronic Identification S.L. (Spain), iTSME Belgian Mobile ID SA/NV (BE), Evry AS (NO)	To enable verification of identity	Name, address, date of birth, SSN/National Identity Number.
	Synnex-Concentrix Limited (UK)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, email address, date of birth, legal form, company registration number, VAT number, documents proving identity and address, ownership of a funding instrument, or other documents requested by PayPal and the data contained therein for Risk and Compliance Purposes.
	BBB.org (US)	Provision of business data and information for the onboarding of new customers. Provision of third party data for the screening and validation of new and existing customers. To carry out risk assessment on the customer. To carry out checks for the prevention and detection of crime including fraud and/or money laundering and in compliance with anti-money laundering requirements such as establishing the corporate structure and beneficial ownership.	Business name, address, telephone number email, URL and other supporting information about the business such as (without limitation) name of contact person, business category, BBB rating score
	AgFe LLP (UK)	Undertake statistical analysis, research and testing as to appropriateness of new products and services and system checking. Financial consulting support services in particular with regard to making decisions	Company name including “doing business as” or “trading as” names, company address, company tax or other government ID such as company registration number, company owners, company directors, beneficial owners. Name, address and date of birth of

		concerning a customer’s credit worthiness (including without limitation, in relation to credit products offered by PayPal); carrying out checks for the prevention and detection of crime including fraud and/or money laundering and assisting in debt recovery.	directors. Name, address and date of birth of PayPal account applicant. All information supplied when applying for a product or account functionality.
	Orange S.A. (FR), Free Mobile (FR), Bouygues Telecom (FR), T-Mobile Polska S.A.(PL), Orange Espagne SAU (ES), Orange Polska S.A. (PL), Vodafone España, S.A.U and Vodafone Ono, S.A.U (ES), Swisscom (Schweiz) AG (CH), Telefónica UK Limited (UK), Hutchison 3G UK Ltd (UK), JT (Jersey) Limited (Jersey), Voxbone (Belgium)	To validate phone information for fraud prevention purposes as well outbound customer contact (phone and SMS)	Name, address, date of birth, mobile device IMEI number and phone Number.
	Telefónica Germany GmbH & Co. OHG (DE)	To validate phone information for fraud prevention purposes as well outbound customer contact (phone and SMS)	Name, address, date of birth, mobile device IMEI number and phone Number.
	Vodafone (UK)	To validate telephone numbers, verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, date of birth, address, telephone number, email address, mobile device IMEI number, account opening date, IP Address, tax ID, national identity number, place of birth, identity document information and any other identity information requested by PayPal for Risk / Compliance/ Identity Verification purposes.
	Jersey Telecom (Jersey)	To validate telephone numbers, verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, date of birth, address, mobile device IMEI number, telephone number, email address, IP Address, tax ID, national identity number, place of birth, identity document information and any other identity information requested by PayPal for Risk / Compliance/ Identity Verification purposes.
	iConectiv (USA)	To validate telephone numbers, verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, date of birth, address, mobile device IMEI number, telephone number, email address, IP Address, tax ID, national identity number, place of birth, identity document information and any other identity information requested by PayPal for Risk / Compliance/ Identity Verification purposes.
	DNB ID Solutions AS (Norway)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Identity document information, including electronic information held on chip enabled Passports (if supplied by customer).
	EZMCOM, Inc (US)	To verify identity; data extraction from images of documents, and document validation / forgery detection.	Name, address, email address, date of birth, legal form, company registration number, VAT number, shipping information, documents proving identity and address, Tax ID, identity documents (if supplied) proof of address images, ownership of a funding instrument, or other documents requested by PayPal and the data contained therein for Risk / Compliance/ Credit purposes.

	Ocrolus, Inc. (US)	Evaluation of financial status and fraud prevention	Images of bank statements and identity documents as supplied by customers.
	Veriff OU (EE)	To authenticate images of identity documents; document recognition; comparison of customer selfie with document image; testing of authentication features; validation of funding instruments; capture data. Training of document recognition.	Name, address, date of birth, identity documents, proof of address images, Tax ID or other documents requested by PayPal and the data contained therein for Risk / Compliance/ Credit purposes. Images of customer from identity document and selfie image (where supplied).
	Transunion International UK Ltd. (previously Callcredit plc.) including the SHARE database administered by Transunion, Experian Limited including databases administered by Experian used for consumer and commercial referencing including CAPS credit searches and CAIS credit account performance data, Equifax Ltd (UK) including the Insight database administered by Equifax, Dun & Bradstreet Limited (UK), Equifax Ibérica S.L. (Spain), Transunion LLC, Transworld Services (CL), Fidelitas (AR), World Box (UK Limited), Assessbr Ltd, Risk Consult Limited, Cristal Credit International, Cheers Interactive, Eurocredit, ASNEF–Equifax, Servicios de Información Sobre, Solvencia y Credito S.L. (Spain), Data Zoo (Europe)	To verify identity, verify linkage between a customer and its bank account or credit/debit card, make decisions concerning a customer’s credit worthiness (including without limitation, in relation to credit products offered by PayPal), carry out checks for the prevention and detection of crime including fraud and/or money laundering, assist in debt recovery, manage PayPal accounts and undertake statistical analysis, undertake research and testing as to appropriateness of new products and services and system checking.	Customer name, address, telephone number, name of authorised user, email address, national identity number (if appropriate), date of birth, length of time at address, proof of identity, legal form, length of time in business, company registration number, VAT number, funding instrument including bank account and credit /debit card details (if appropriate), account number, relevant transaction information (if appropriate), credit account repayment information, account balance, all information supplied and used for your application for the UK products “Website Payments Pro”, “Virtual Terminal” and “PayPal Here” and the financial instrument used to pay for your PayPal Here– enabled device.
	iovation Inc (US), Ekata, (US)	Identity Verification, Authentication, Fraud Prevention	Name, address, email address, date of birth, legal form, company registration number, IP Address, VAT number, shipping information, documents proving identity and address, and any other data for Risk / Compliance/ Credit purposes.
	Capita Identity (UK)	To carry out risk analysis, fraud prevention, and risk management.	Name, date of birth, address, telephone number, tax ID, national identity number, place of birth, identity document information and any other identity information requested for risk and compliance purposes
	DUO Security (UK)	To carry out risk analysis, fraud prevention, and risk management.	Name, e–mail and phone
	KYC SiteScan	To carry out risk analysis, fraud prevention, and risk management.	Name and address
	PhishMe (US)	To carry out risk analysis, fraud prevention, and risk management.	Name, address, email

	Sift Science (US)	To carry out risk analysis, fraud prevention, and risk management.	Name, address, phone number, organization UUID, card holder information (card number), CNP transaction data (location, time, amount, reference)
	Xero (UK)	To assist with accounting administration	Merchant name, email. Address
	UC (SE)	Credit checks	Name, trading name, address
	Skatteverket SPAR (SE), Skattekontoret Folkeregiste (Norway) CPR-kontoret (Denmark), Finnish Transport and Communications Agency (Finland), The Finnish Digital Population Data Services Agency (Finland)	To verify identity	Name, address, date of birth and ID Number
	WindTre Mobile (Italy)	To validate phone information for fraud prevention purposes as well outbound customer contact (phone and SMS)	Name, address, mobile device IMEI number and phone Number.
	Adroit Technologies (Lithuania, US), Equinix (NL, UK, US)	To validate telephone numbers, verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, and phone Number.
	Microsoft Ireland Operations Ltd. (IE), Amazon Web Services EMEA SarL (LU), Basefarm AS (Norway)	To identify verification and authentication.	Name, address, date of birth and SSN/National Identity Number

3. Financial Products			
	Any successor lender of record for loans that have been granted to a customer by PayPal (Europe) S.à r.l. et Cie, S.C.A [Luxembourg]	Where a customer loan or the underlying claim under the customer loan has been assigned to a third party and PayPal (Europe) S.à r.l. et Cie, S.C.A (a) is insolvent; (b) requests or is required by law, court or regulatory authority to notify the customer of a change in lender of record; (c) has defaulted in performing its obligations under the documents entered into in connection with the sale of the customer loan; (d) ceases to administer and manage the loans; (e) a material part of the portfolio of loans which have been sold to a third party, (f) is in danger of being seized or otherwise in jeopardy or (g)	Information that has been collected by PayPal (Europe) S.à r.l. et Cie, S.C.A in connection with loans that have been granted to a customer by PayPal (Europe) S.à r.l. et Cie, S.C.A which may include name, address, telephone number, account number, date of birth, email address, account type, account status (see Legal Agreements for PayPal Services for further details about what information we collect and process in connection with customer loans).

		PayPal (Europe) S.à r.l. et Cie, S.C.A has requested that a change in the lender of record be notified to the customer, to allow identity verification; checks for the prevention and detection of crime including money laundering; servicing loans; carrying our debt collection and recovery.	
	Argus Information and Advisory Services (USA), FIS Avantguard LLC (US)	Providing financial analysis, scoring solutions and advisory services.	Name, payment amount, and check number
	La Poste (France)	To resolve technical issues and user claims (when PayPal is being offered by the merchant through La Poste’s payment solution).	Any Account information necessary to resolve the issue or claim.
	Santander UK Cards Limited (UK)	To conduct joint marketing campaigns for PayPal Credit, and PayPal MasterCard, risk modelling, enforce terms and conditions for PayPal Credit and PayPal MasterCard.	Name, address, email address and account information (including, without limitation, account status).
	PrePay Technologies Limited (trading as PrePay Solutions) (UK)	To conduct joint marketing campaigns for PayPal pre-paid card and risk and fraud modelling and to enforce terms and conditions for PayPal prepaid card.	Name, address, email address, date of birth and account information.
	Société Générale (France), La Banque Postale (France), BNP Paribas (France) and Crédit Mutuel (France)	Billing purposes.	Only for merchants using PayPal through the partner’s payment solution: merchant ID, number of PayPal transactions, transaction volume with PayPal and, as the case may be, termination of the PayPal account.
	Findomestic Banca (Italy), Cetelem S.A., Cofidis (France) and Cofinoga S.A. (France)	Registration of the credit card issued by the credit company on the user’s PayPal account and the processing of funding requests made by the same user.	Name, email address, date of birth (as the case may be), credit card number, expiry date, three digit Card Security Code (as the case may be) and amount of the funding request and any account information necessary for fraud or dispute resolution.
	Cofidis (France)	To allow payment processing, fraud checking and dispute handling for transactions done with Cofidis	Name, email address, delivery and billing address, telephone number, date of sign-up, the number of payments received from verified PayPal users, whether the customer has been verified to have a bank account, details of transactions and details of unsuccessful payments
	Deloitte Consulting Inc. (USA)	Financial consulting support services.	Customer name or business name, customer or business address, tax payer identification number, email address, telephone number, account number, account balance, account create date, type of legal entity, citizenship status.
	Fichier des Incidents de Remboursement des Crédits aux Particuliers (FICP) (France)	To allow for notification of over-indebtedness	Name and relevant account and credit history information.

4. Commercial Partnerships			
	XLN PayLimited (UK)	To support co-marketing, onboarding, customer service	Business name, first name, last name, email, phone number. Account sign-up status, date of 10th and last transaction,

			reader order date and status, Zettle card payment volume
	Good Hood GmbH	To allow management of a joint referral program.	eMail address
	Royal Mail Group Plc. (UK) and Pitney Bowes Inc. (USA)	To provide automated label printing for sellers using PayPal to facilitate postal and delivery services	Name, address, telephone number and email address
	Packlink Shipping S.L.(Spain)	To enable sellers to purchase Shipping Labels	Name, email address, phone number, buyer address, buyer phone number, list of ready to be shipped transactions, ready to be shipped transactions value, item information,
	Trustwave (USA) (UK)	To provide customised services and assistance to Merchants using PayPal, and to facilitate the process of becoming PCI DSS compliant.	Name, email address and PayPal account number.
	Stubhub Services S.à.r.l. (Luxembourg)	For the purposes of its AML and KYC requirements.	First and last name, date of birth, residential address, nationality, national ID/passport number.
	Harrow Council (UK)	Pay out funds to benefit recipients using PayPal.	All Account Information.
	Cloud IQ(UK)	Telesales and Customer Support for Business Customers	Customer name, business name, telephone numbers, contact email addresses, website, business industry, number of PayPal transactions, transaction volume with PayPal, domestic / international transaction volume split, shipping details, card details for the payment.
	Borderlinx (UK)	To provide customised services and assistance to business customers using PayPal.	Customer name, business name, telephone numbers, contact email addresses, website, business industry, number of PayPal transactions, transaction volume with PayPal, domestic / international transaction volume split, shipping details, card details for the payment.
	WebInterpret (France)	Providing assistance with PayPal services to business customers.	Customer name, business name, telephone numbers, contact email addresses, website, business industry, number of PayPal transactions, transaction volume with PayPal, domestic / international transaction volume split, shipping details, card details for the payment.
	Apple Inc. (USA)	To verify identity and carry out checks for the management of risk, prevention and detection of crime including fraud.	First Name, Last Name, Email, Whether email is verified, Telephone number, Address, Account Status Account Type, When account was opened, Whether customer purchased anything using PayPal within the last 30 days (Yes or No), Whether billing information changed within the last thirty days (Yes or No),
	Schenker (SE)	To facilitate shipping and make it easier to ship sold / bought items on the site	Name, address, e-mail address, phone number
	DHL (SE)	To facilitate shipping and make it easier to ship sold / bought items on the site	Name, address, e-mail address, phone number
	Sello (SE)	To service larger sellers, enable shop items, enable bulk listing and order management	Name, address, e-mail address, phone number, alias

	Twilio Inc (US)	To verify customer identity and establish contact via phone, SMS or alternative messaging service.	Name, address, date of birth, mobile device IMEI number, phone number and email address.
	Sutherland Global Services Inc. (USA and Philippines)	To allow telephone and email customer support and marketing services.	Name, address, telephone number, email addresses, truncated and limited or full funding source information (case dependent), funding source expiration dates, type of PayPal account, proof of identity, account balance and transaction information, customer statements and reports, account correspondence, shipping information, and promotional information.
	Nuance Communications Inc. (USA)	To calibrate and optimise speech recognition performance for telephone customer support services.	Recordings of a sample of customer support telephone calls, which may include any or all account information transmitted during the call.
	ICT Group Inc. (USA)	To perform and facilitate telephone customer support.	Name, address, telephone number, and PayPal account number.
	Lithium Technologies Inc. (USA) (Also known as Khoros, LLC.)	To provide customer services arising from customer contacts to PayPal on social media channels.	Information provided by the customer via social media channels which may include name, address, telephone number, email addresses, social media user names, truncated and limited or full funding source information (case dependent), funding source expiration dates, type of PayPal account, proof of identity, account balance and transaction information, customer statements and reports, account correspondence, shipping information and promotional information.
	Attensity Europe GmbH	To provide customer services arising from customer contacts to PayPal on social media channels.	Information provided by the customer via social media channels which may include name, address, telephone number, email addresses, social media user names, truncated and limited or full funding source information (case dependent), funding source expiration dates, type of PayPal account, proof of identity, account balance and transaction information, customer statements and reports, account correspondence, shipping information, and promotional information.
	ILinc Communications, Inc. (USA)	To provide webinars (online seminars) to merchants on ILinc’s platform.	Name, email address of merchants.
	ePerformax Contact Centers & BPO (USA),	To provide customer services regarding payments globally.	Name, address, telephone number, email addresses, truncated and limited or full funding source information (case dependent), funding source expiration dates, type of PayPal account, proof of identity, account balance and transaction information, customer statements and reports, account correspondence, shipping information, and promotional information.
	CallPoint New Europe AD dba TELUS International Europe (Bulgaria)	To operate refunded returns service.	Name, email address, PayPal transaction ID, return information (returned item category, reason for return, amount of return, currency, country of return, type of return) and shipping documentation evidence.

	Key Performance Group SAS, France	Administration of PayPal member referral program.	First name, last name, email, customer ID, transaction information related to referral rewards.
	New Relic, Inc. (USA)	To provide analytics allowing us to troubleshoot errors in the service globally.	Log Data and Aggregated data on the service performance.
	PagerDuty, Inc. (USA)	To alert on-call technicians that an email has arrived globally.	Subject of the Email at issue.
	Sumologic, Inc. (USA)	To provide analytics allowing us to troubleshoot errors in the service globally.	Log Data and Aggregated data on the service performance.
	IPSA International	To support investigation of suspicious activities related to money laundering, terrorist financing, and/or violation of Global Sanctions and corresponding reporting to regulatory agencies.	Name, aliases, address, e-mail address, telephone numbers, time zone location, passport ID, nationality, date of birth, place of birth, gender, marital status, driver's license ID, social security number or other government ID, transactional and account activity data, funding instrument (bank account, credit card number).
	CCC Leipzig (Germany) CCC GmbH (Germany)	Global Ops Customer service outsourcing for the German market.	Full Name, Date of Birth, Email address, Physical address, Telephone number, Financials-bank, debit, and credit, Transaction history, Business details including URLs, SSN/TIN/EIN, IP Address Counterparty details.
	Telus international Europe	Customer service contact centre to check reasons for inactivity and investigate any technical issues or problems	Name, telephone number, user type (based on number of transactions), email address, user technical historical data.
	24/7 (Phillippines)	Live chat and lead generation	Information provided by the customer which may include name, address, telephone number, email addresses, previous chat histories.
	Teleperformance (SE) (Germany) (Malaysia)	To service our customers questions through phone, chat and email	all account details
	Kundo (SE)	To enable customer service through email	name, e-mail address, ip-numbers and email content
	Servit (SE)	To enable customer service through email	name, e-mail address, ip-numbers and email content
	Livechat (PL)	Live chat and lead generation	Information provided by the customer which may include name, address, telephone number, email addresses, previous chat histories.
	Giesecke+Devrient Mobile Security GB Ltd (UK, DE, AT, FR, ES, IT, IR); Giesecke+Devrient Mobile Security America, Inc (UK, DE, AT, FR, ES, IT, IR), Giesecke+Devrient Mobile Security Iberia S.A. (UK, DE, AT, FR, ES, IT, IR)	Manufacture and Mailing of Debit Cards	Name, Shipping Address, Card Number, Expiry Date of the Card, CVV Code, encrypted PIN of the Card.
	Aplazame SL. (Spain)	Credit services	Name, email address, type of account, relevant transaction information.
	Notive B.V. (Netherlands)	To facilitate merchant onboarding and transactions.	Name, date of birth, address, email address, IP address, telephone number, device ID.
	Facebook Inc (US)	To facilitate payment processing on Facebook for the joint customers of Facebook and PayPal.	Customer name. email address, account and transaction history
	Matrix Global Services EAD (Bulgaria), Matrix Global Services EAD (Bulgaria)	To provide underwriting services for PayPal customers applying	Merchant name, merchant address, company registration number, directors'

		for business finance. Management, risk and R&D services, implementation services and technical support for the provision of the underwriting services.	data, business financial details, business name, telephone number, postal code, email address, and PayPal ID.
	Land Registry Office (UK)	To provide confirmation of physical address	Address
	SendGrid Inc (US)	To allow for customer communication for transactional and marketing emails.	Name, email address, loan reference number, company name, broker invoice, broker firm name, bank account number, sort code, commission amount, payment method and last four digits.
	Interactions Inc (US)	To send automated customer emails and text messages.	Full name, date of birth, gender, address, phone number, company information.
	Logical Glue Limited (UK)	To enable model building and decision system with reject and refer criteria for financing	Company reference number, first and last name, date of birth, address, monthly payment amount.
	Impetus Technologies Inc (US), Parkar Consulting Services (US), Blue Ally (US),	Resource augmentation for PayPal partners	Account details
	Mitto (Switzerland), Tyntec (UK), Infobip (UK)	To enable Provision of mobile network code of the MNO associated with the MSISDN provided by Company	Telephone number
5. Marketing and Public Relations			
	Acxiom Ltd (UK), Acxiom Deutschland GmbH (Germany) and Acxiom France SAS (France)	To research and identify potential marketing opportunities for PayPal; research the market position of PayPal’s products from demographic perspective	Name, address, telephone number, email address, PayPal account number, date of opening account and gender.
	Syzygy	Search engine optimization to support PayPal marketing teams and provide feedback on web-design and site issues.	Cookie ID, Customer ID, Country, account type, IP address.
	Northstar Research Partners (USA)	To conduct customer service surveys.	Name, email address, type of account, type and nature of the PayPal services offered or used, and relevant transaction information.
	Ipsos Mori UK Limited (UK), Ipsos GmbH (Germany), Ipsos SAS (France) and FactWorks GmbH (Germany), TNS Deutschland GmbH (Germany), The Tryst Market Research Limited (UK), The Modellers LLC (USA), Hall and Partners Europe Ltd. (UK), Hall and Partners LLC (USA), Factworks LLC (USA).	To conduct customer service and marketing surveys.	Name, email address, telephone number, country of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Lieberman Research Worldwide LLC (USA)	To conduct customer service and marketing surveys.	Name, email address, telephone number, country of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number

			of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Forrester Research, Inc. (USA), Forrester Switzerland GmbH/Forrester Research BV (CH)	To conduct customer service and marketing surveys.	Name, email address, telephone number, country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Opinion Labs Inc. (USA), Sky Consulting (FR), Acuity ETS Ltd. (UK),I + E Research (Germany)	To conduct customer service and marketing surveys.	Name, email address, telephone number, country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Adwise (France) and Axance (France)	To conduct marketing surveys.	Name, email address, telephone number, type of account, type and nature of the PayPal services offered or used, and relevant transaction information.
	BD Network Limited (UK), Tullo Marshall Warren Limited (UK), and MyCash (France), Crowd Guru (DE),	To develop and execute customer promotions.	Name, address and email address.
	Salesforce.com,Inc. (USA)	To store merchant contact information as well as other supporting information about the business relationship.	Name, address, telephone number and email address, business name, URL PayPal Account ID and other supporting information about the business relationship, such as (without limitation) name of contact person and contact information at merchant and/or partner through which merchant has been onboarded, description of products sold through PayPal, communication notes and onboarding information, internal decisions about the merchant, revenue calculations and other information on the merchant’s business as made available by the merchant, and information relevant for special integrations of merchants, name and address of bank.
	Clue PR (Poland), Daniel J Edelman Ltd (UK), Edelman.ergo GmbH (Germany, Austria, Switzerland), Edelman Spain, S.A. (Spain), Edelman S.A. (France), Edelman S.r.l. (Italy), Edelman Public Relations Worldwide B.V. (Netherlands), Southpaw Productions, s.r.o. (Czech Republic), Clue PR (Hungary), Georgia-Niki Christoula, Public Relations Consultant	To answer media enquiries regarding customer queries and assist PayPal in social media activities.	Name, address, and all customer account information relevant to customer queries.

	(Greece) Comit Communications & Marketing Limited (Ireland), Spotlight PR AB (Sweden, Norway, Denmark)		
	Alchemy Worx Ltd (UK)	To allow management reporting of marketing campaigns.	Name, email address and details of customer campaign interaction.
	Carrenza Limited (UK)	To hose a marketing database	Name, address, email address, business name, domain name, account status, account preferences, type and nature of the PayPal services offered or used, and relevant transaction information.
	Dataprovider B.V (Netherlands)	To obtain marketing and business information for sales and Marketing purposes by acquiring and enriching business information and data profiles of new and existing customers	Request ID, URL, Domain, Company Name
	1000Mercis SA (France) and 1000Mercis Ltd (UK)	To store user data to conduct marketing campaigns on behalf of PayPal.	Name, email address, telephone number, type of account, type and nature of the PayPal services offered or used, and relevant transaction information.
	A McLay & Company Limited (UK), TNT Post Italia (Italy)	To assist in the execution of offline direct mail and marketing campaigns.	Name, address, email address, business name, domain name, account status, account preferences, type and nature of the PayPal services offered or used, and relevant transaction information.
	Datacolor Dialog-Medien GmbH (Germany), MEILLERGHP GmbH (Germany) and W & J Linney Ltd (UK)	To assist in the execution of offline direct mail and marketing campaigns.	Name, email address, address, business name, domain name, account status, account preferences, type and nature of PayPal services offered or used.
	Medallia, Inc. (USA)	To conduct customer service surveys.	Name, email address, type of account, type and nature of the PayPal services offered or used, and relevant transaction information.
	Endlichsommer- werbung in bester gesellschaft mbh (Germany) and Crossover Communication GmbH (Germany)	To assist in the execution of offline direct mail and marketing campaigns.	Name, address, business name, type and nature of PayPal services offered or used.
	optivo GmbH (Germany)	To send emails; email marketing.	Name of the merchant, name of the contact person, email address, address, status, client ID and shop system.
	Rapp (France), Rapp (UK), Partner Path	To develop, measure and execute marketing campaigns.	Name, business name, address and registration number of merchant/partner, name, job, title, email address, telephone number of merchant’s contact person, merchant website URL, PayPal account number, third party applications used by the merchant, behaviour on PayPal Services website.
	DemandGen AG (Germany)	To execute e-mail marketing campaigns.	Name, email address, telephone number, type of account, type, and nature of PayPal Services offered or used and relevant transaction information.
	Business support services – b2s, SAS (France), Foule Access SAS (France)	To store merchants’ contact information for marketing communications to those merchants.	Name of the merchant, name of the contact person, address, email address, telephone number, merchant website URL.
	Consultix (France and Spain) and Quadro Srl (Italy)	To host information provided by merchants and display part of this information on the pages of the PayPal website listing websites accepting PayPal and	All information provided by merchants in connection with their use of these pages of the PayPal website (including in particular name of the merchant, name of the contact, email address, logo and

		proposing special offers to PayPal users.	information relating to the promotion(s) offered to PayPal users).
	Appnexus, Inc. (USA), BlueKai, Inc. (USA), Adobe Systems Incorporated (USA), Mediamath Inc. (USA), Criteo SA (France) (Sweden), TubeMogul Inc (USA), AdaptTV	To execute retargeting campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users. Encrypted e-mail address associated with PayPal users (without indicating account relationship).
	Google Inc., Google Ireland, Ltd. (Ireland), Google (SE), DoubleClick Europe Ltd (UK), DoubleClick, a division of Google, Inc, Google Asia Pacific Pte. Ltd. (SG)	To execute retargeting campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users. Advertising ID and Device ID, encrypted e-mail address, Encrypted Customer ID, Encrypted Merchant ID, Transaction Value.
	Conversant Inc. (USA), Commission Junction (USA), Conversant GmbH (Germany), Conversant International Ltd. (Ireland)	To execute and measure retargeting campaigns in order to identify visitors and redirect them though personalised advertising campaigns.	Hashed PayPal Account ID (as appropriate) as well as ,device ID used by a specific person, content of advertisements to be delivered, and segmentation in a user group for advertisement purposes.
	LinkedIn Ireland Unlimited Company (Ireland), LinkedIn Corporation (US), LinkedIn Singapore Pte. Ltd. (SG)	To execute retargeting campaigns in order to deliver personalised advertising.	Business Name, Encrypted e-mail address associated with PayPal users (without indicating account relationship)
	StrikeAd UK Ltd. (UK), Criteo Ltd. (UK), Criteo Singapore Pte. Ltd (SP), Tapjoy Inc (USA)., Supersonic Ltd., StrikeAd Inc. (USA), Exponential Interactive Inc (USA), InMobi (USA), MoPub Inc. (USA), AdMob Inc (USA), Millenial Media Inc (USA), Tapad Inc, Drawbridge Inc, Mobkoi, (UK) Fiksu, Inc. (USA), Nanigans, Inc. (USA), Criteo SA (France), Rocket Fuel,	To execute and measure retargeting campaigns in order to segment users for marketing campaigns.	Anonymous cookie ID, Advertising ID, and/or device ID to segment user groups for marketing purposes.
	Fiksu, Inc. (USA)	To execute and measure retargeting campaigns in order to segment users for marketing campaigns involving PayPal mobile applications.	Device ID used for Apple’s iOS operating system when a user installs an application, signs up for the PayPal Services, logs in, checks in, or sets a profile picture.
	Heaven SAS (France)	To execute marketing campaigns for merchants.	Name of merchant, merchant website URL, description of item purchased and price of item.
	Wire Stone LLC (USA)	To select, notify winners and prize fulfillment for winners of survey sweepstakes. To conduct customer service and marketing surveys.	Name, email address, encrypted ID, country/city of residence/business, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Sotiaf Telematiques Associes SAS (France)	To store user data for marketing campaigns and to execute direct marketing campaigns.	Name, email address, and telephone number.
	2engage (Germany) and Quo Vadis (Germany)	To conduct market surveys.	Name, company name, address, telephone number, domain name, e-mail address, type and nature of use of PayPal services, market segment and generalised categorisation of company size and

			information on participation in earlier surveys.
	Facebook, Inc (US), Facebook Ireland Limited (Ireland), Twitter, Inc. (US),(Ireland) AdRoll, Yahoo, Facebook Business Manager (SE).	To execute retargeting campaigns in order to deliver personalised advertising.	Advertising ID and device ID to segment user groups based on app behaviour, encrypted e-mail address associated with PayPal users (without indicating account relationship), IP Address, Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users. Mobile advertiser ID, IP Address and other metadata via Facebook SDK in mobile apps.
	SurveyMonkey(SE), (Spain),(US) (Portugal)	To assist in carrying out user surveys, risk analysis, fraud prevention and risk management.	Name, email address and details of customer campaign interaction, merchant name, registration date, incorporation date, website, current & expected CPV, purpose & nature of business, merchant risk analysis, requested transaction limits .
	Marketing and Planning Systems, LLC. USA (USA), Dynamic Logic, Inc. (USA), GfK Custom Research LLC (USA), GfK Polonia Sp. z o.o. (Poland), Millward Brown, Inc. (USA) and Radius Global Market Research, LLC (USA)	To conduct customer service and marketing surveys.	Name, email address, telephone number, country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Oracle America Inc. (USA), Oracle Corporation UK Ltd	To develop, measure and execute marketing campaigns.	Name, business name, address and registration number of merchant, name, job title, email address, telephone number of merchant's contact person, merchant website URL, PayPal account number, third party applications used by the merchant, behaviour on PayPal website.
	Nanigans, Inc. (USA), Fiksu, Inc. (USA), Ad- X Limited (UK); Criteo Ltd. (UK), Criteo Singapore Pte. Ltd	Help identify behaviour in the mobile app in order to guide decision about targeted marketing; to help efficiently handling and optimising mobile campaigns on social networks and elsewhere in the web.	Anonymous cookie ID, Advertising ID, and Device ID used by a specific person, events in the mobile app about the use of the mobile app by a specific user (including, without limitation, login, successful completion of the transaction), but no payment and financial information details. Content of advertisements to be delivered to specific users and, as appropriate, segmentation group to which such person belongs to for advertisement purposes.
	Zeuner S.p.A. (Italy), Accueil Srl (Italy) and CallCenterNet Italy s.r.l. (Italy)	To store merchants' contact information for marketing communications to those merchants.	Name of the merchant, name of the contact person, address, email address, telephone number, merchant website URL.
	Purepromoter Ltd t/a Pure360	To send service related and (depending on opt-in settings) promotional SMS messages to PayPal users.	Mobile Number, name, address, email address, business name, business contact details, domain name, account status, account type, account preferences, type and nature of the PayPal services offered

			or used and relevant transaction and account information.
	Iris (Germany)	To develop, measure and execute marketing campaigns.	Name, business name, address and registration number of merchant/partner, name, job title, email address, telephone number of merchant’s contact person, merchant website URL, PayPal account number, third party applications used by the merchant, behaviour on PayPal website.
	OC&C Strategy Consultants Limited (UK)	To conduct market research and develop insight.	Anonymized account and transaction information.
	PaketPLUS Marketing GmbH (Germany)	Managing marketing campaigns, distributing flyers to merchants and follow up of the campaigns.	Consumer name, Location, Nature and scale of fraud on the account, Business name.
	Eye square GmbH (Germany)	To conduct customer service and marketing surveys.	To conduct customer service and marketing surveys.
	Alliance Data FHC, Inc., trading as Epsilon International and/or Epsilon Communication Solutions, S.L	To execute outbound communication campaigns including, but not limited to, email and push notifications.	Contact information including, but not limited to, name, email, telephone number. Anonymous cookie ID, Advertising ID. Content of communications to be delivered to specific users and, as appropriate, segmentation group to which such person belongs to for communication purposes.
	Visual IQ, Inc (USA), Visual IQ (Canada)	Cross Device / Channel Measurement.	Advertising ID and device ID to segment user groups based on app behaviour, encrypted e-mail address associated with PayPal users (without indicating account relationship). Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages,ads and emails delivered to users.
	aklamio GmbH (Germany, UK, Spain, France)	aklamio implements referral marketing and cashback program to acquire new active PayPal consumers.	encrypted consumer ID, the time, when the sign-up and first transaction was made.
	Rakuten (Global)	To execute retargeting campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages and emails delivered to users.
	Realzeit GmbH (Germany)	To execute and measure retargeting campaigns in order to segment users for marketing campaigns, deliver personalized advertising.	Anonymous cookie ID, Advertising ID, and/or device ID.
	Trademob GmbH (Germany)	To execute and measure retargeting campaigns in order to segment users for marketing campaigns, deliver personalized advertising.	Anonymous cookie ID, Advertising ID, and/or device ID.
	Maple Team Limited (Israel), Unique Digital Marketing Limited (UK), Havas Media (France), Havas Media Limited, Webguerillas GmbH (Germany), Spark Foundry GmbH (Germany)	Online media agencies to buy digital media to advertise PayPal services and products.	Email address, Device IDs
	Affiperf Conversion Tag (Havas Trading Desk) – EMEA	To execute retargeting campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages and emails delivered to users.
	Pandora	To execute retargeting campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages and emails delivered to users.

	Affilio	To execute retargeting campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages and emails delivered to users.
	Resultados Digitais	To execute retargeting campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages and emails delivered to users.
	Netfluential Ltd. (UK), LatentView Analytics Corporation (US, UK, India), Firefish Ltd. (UK), FocusVision Worldwide Inc. (USA), Focus Vision Inc (UK)	To conduct customer service and marketing surveys.	Name, email address, telephone number, country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Greenberg Inc. (USA)	To conduct customer service and marketing surveys.	Name, email address, telephone number, type of account, type and nature of the PayPal services offered or used and relevant transaction information.
	Hall & Partners Europe Ltd. (UK)	To conduct customer service and marketing surveys.	Name, email address, telephone number, type of account, type and nature of the PayPal services offered or used and relevant transaction information.
	Clear Score Technology Ltd. (UK)	To execute targeted campaigns in order to deliver personalised advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users.
	VivaKi GmbH (Germany)	To collect anonymous user information to efficiently optimize marketing campaigns. Help identify behaviour on PayPal websites in order to guide decision about targeted marketing and personalized advertising.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads, apps and emails delivered to users. Information about device, browser, visited PayPal websites.
	Adjust GmbH (Germany)	Help identify behaviour in the mobile app in order to guide decision about targeted marketing; to help efficiently handling and optimising mobile campaigns on social networks and elsewhere in the web.	Anonymous cookie ID, Advertising ID, encrypted customer ID, and Device ID used by a specific person, events in the mobile app about the use of the mobile app by a specific user (including, without limitation, login, successful completion of the transaction), but no payment and financial information details. Content of advertisements to be delivered to specific users and, as appropriate, segmentation group to which such person belongs to for advertisement purposes.
	Quiller Consultants (UK)	Support UK Government Relations work.	PayPal marketing materials and product overviews. Occasional merchant case study. All other data shared will be public record e.g. consultation response. No customer or merchant specific data will be shared.
	iProspect	Search engine optimization to support PayPal marketing teams and provide feedback on web-design and site issues.	Cookie ID, Customer ID, Country, account type, IP address.

	Mozoo UK LTD, LoopMe Ltd., 4th Screen Advertising Ltd	To execute and measure retargeting campaigns, to segment users for marketing campaigns, to deliver personalized advertising.	Anonymous cookie IDs, Advertising ID's, Aggregated data on installs, signups, and conversions
	Crispin Porter Bogusky CP+B (UK)	To execute and measure advertising campaigns	Transaction Value (Donate only), Merchant ID
	Altares D&B (EMEA), Informa (EMEA), Cerved (EMEA), Cribis D&B (EMEA), Dun & Bradstreet (EMEA).	Marketing and business information for sales purposes, acquire and enrich business info of new and existing clients.	External leads (prospect business information).
	Fiksu Inc (USA)	To execute and measure retargeting campaigns in order to segment users for marketing campaigns involving PayPal mobile applications.	Device ID used for Apple's iOS operating system when a user installs an application, signs up for the PayPal services, logs in, checks in, or sets a profile picture.
	Market Bridge (USA)	To segment customers to enable improved servicing	Account ID, address, post code, account history, growth data including product utilisation and all transaction data.
	Select Media Ltd (UK), AdCompass Ltd (UK), Cheetah Mobile Inc. (China), Fyber GmbH (Germany)	To execute and measure retargeting campaigns in order to segment users for marketing campaigns.	Anonymous cookie ID, advertising ID, and/or device ID to segment user groups for marketing purposes.
	Debby and Ron digital LTD (IL) LLC Havas Digital (Havas Russia)	Online media agency to buy digital media to advertise PayPal services and products.	These agencies often process anonymous cookie, device ID's, targeting lists, hashed email lists to reach our consumers via media networks.
	Ogury Ltd (UK), Adara, Inc (USA), RadiumOne, Inc (USA), Microsoft Online Inc, Commission Junction (USA)	To execute and measure retargeting campaigns in order to segment users for marketing campaigns, deliver personalized advertising.	Anonymous cookie ID generated by cookies, pixel tags or similar technologies embedded in webpages and emails delivered to users, Advertising ID, and/or device ID.
	Integral Ad Science, Inc. (USA), Moat, Inc (USA)	Third party ad verification services	Non-PII Behavioral signals with regards to online advertising activity
	Hypothesis Inc.	To conduct customer service and marketing surveys.	Name, email address, telephone number, country of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys
	Borek media GmbH (Germany)	To assist in the execution of offline direct mail and marketing campaigns.	Name, customer ID, email address, postal address, business name, domain name, account status, account preferences, type and nature of PayPal services offered or used.
	LookBookHQ (Canada)	To deliver services related to LookbookHQ content experience products	Customer and prospect IP address, customer email address
	Purestone TFM Limited (UK)	To perform customer and prospect interviews and research as input to the creation of marketing communication assets like testimonials and success stories	Customer business name, contact name, contact telephone number

	Snap Inc. (USA), Teads SA (France), Spotify AB (Sweden)	To execute retargeting campaigns in order to deliver personalised advertising.	Advertising ID and device ID used by a specific person, install and in-app data based on those IDs
	Mobext (UK)	To execute retargeting campaigns in order to deliver personalised advertising.	Advertising ID and device ID used by a specific person
	Apple Search Ads (USA) (UK)	To set up, execute and measure advertising campaigns on Apple Search Ads platform. Apple will deliver advertising content to users of Apple software applications and Apple devices.	Advertising ID and device ID used by a specific person, install and in-app data based on those IDs
	Batch Media GmbH (Germany)	For ad verification and viewability measurement	Campaign based data (time, campaign information, location, geo information, browser information) as well as javascript readable creative data and IP address.
	Qualtrics (U.S.)	Collect user's feedback on paypal.com website to get their satisfaction scores and specific site improvement recommendations, report site issues directly from the site visitors	IP Address; User Agent; Browser; Device Type; Screen Resolution; Browser Size, Page URL; Page Referrer; Site Referrer; Page count; Time spent on site; time focused on site, date; day; time, Survey status (rendered, started, completed) and content filled if completed, Encrypted Cust_ID, Page name
	RadiumOne (US)	To execute and measure user behaviors (signups and transactions) and retargeting campaigns in order to identify visitors and redirect them through personalised advertising campaigns.	Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users. Advertising ID and Device ID, encrypted e-mail address, Customer ID, Merchant ID, Transaction Value, Transaction ID, loan approval amount.
	XING AG (Germany)	To execute retargeting campaigns in order to deliver personalised advertising.	Company names of existing merchants for matching them with the platform's user base
	Cosine (UK)	Marketing of PayPal Here	Name, surname, business name, TPV, number of transactions, address, email address
	Blueshift (US)	To enable marketing automation and personalization	Name, surname, e-mail, phone number, gender, birth date, member ID, city, country, page visited and purchase history
	Smartly (SE), (Finland)	To enable advertising on specific segments and find new potential customers. Marketing, product and customer analysis.	E-mail address, Anonymous ID generated by cookies, pixel tags or similar technologies embedded in webpages, ads and emails delivered to users. Advertising ID and Device ID, encrypted e-mail address, Encrypted name, Encrypted phone number, Encrypted Customer ID, Encrypted Merchant ID, Transaction Value.
	Precis Digital (SE)	To enable personalized advertising through AdWords	Email address
	Pipedrive (SE)	To enable direct sales	Customer ID, company name, company e-mail address
	Wunderman (Germany)	Data analyses and CRM strategy.	Contact and account information including, but not limited to; name, address, email, telephone number, customer ID, date of birth, anonymous cookie ID, advertising ID, segmentation group to which such person belongs to, transaction ID, number of PayPal transactions, domestic/ international transaction volume split, transaction

			frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information.
	Marketbridge Corporation (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Decipher Inc. (US), Maru Group Llc (US), Comscore (US), The Nielsen Company (US), Factsworks (US), Business Insider (US) Aite Group, Llc (US), Meadowlands Consumer Center Inc (US), Chadwick Martin Bailey (US), 360i Llc (US), Mmr Research Associates (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Tw Lrw Holdings, Llc (US), Galileo Kaleidoscope Pty Ltd (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
		To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
		To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account,

			<p>exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.</p>
	Euromonitor International (US)	To conduct customer service and marketing surveys	<p>Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.</p>
	Statista (US)	To conduct customer service and marketing surveys	<p>Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.</p>
	Zpo_Ac Nielson (US)	To conduct customer service and marketing surveys	<p>Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.</p>
	IDC (US)	To conduct customer service and marketing surveys	<p>Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.</p>
	Aditi Consulting (US)	To conduct customer service and marketing surveys	<p>Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure</p>

			to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	The Tryst Market Research Limited (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Mercator Advisory Group (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Decision Point Research Inc (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Highgate Research Ltd (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Nepa Ab (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business,

			encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Siriusdecisions Inc. (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Pr Uk Ltd (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Consumer Search Hong Kong Ltd. (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Launchbox, Llc. (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Wire Stone (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency,

			recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Kae:Marketing Intelligence Ltd (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Macromill,Inc. (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Wavelengths Consulting (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Dialogue Research, Inc. (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Statista Gmbh (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure

			to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Adcreasians, Inc. (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Sic Em Advertising Inc (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	KPMG	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Access Markets Int'L (Ami) Partners (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Ecommerce Europe (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure

			to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Tenthwave Digital LI (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Juniper Research Limited (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Reflect Foretagsutveckling Ab (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Market Resonance (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Duepuntozero Research Srl (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used,

			customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Ivc Research Center (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Lonergan Research (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Delphi Consumer Insights (US)	To conduct customer service and marketing surveys	Primary Research: No PII is shared. Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Aquent (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Markmonitor Inc. (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact,

			merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	TRC (US)	To conduct customer service and marketing surveys	Name, email address and telephone number. Also, have access to Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	InSites (US)	To conduct customer service and marketing surveys	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	Momentive Europe UC (Ireland)	Provide customer surveys to obtain customer feedback on behalf of PayPal.	Customer name, business name, telephone numbers, contact email addresses, website, details provided by the customer.
	Accuity Inc. (US),AdCreasians (US),Admerasia, Inc. (US),Madad Marketing LLC (US),Mixpanel Inc. (US),Pierry Inc (US),SixthSense Communications LLC (Singapore),Stewardship Marketing Services (US)	Creative strategy and development, including research, creative services, market research, marketing.	As required: name, email address, business name, address, country residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
	CallRail Inc (US)	To provide marketing services	Phone and location
	Chili Piper (US)	To provide marketing services	Name, e-mail, phone and company name
	Marketo (US)	To provide marketing services	Electronic identification data
	Zapier (US)	To provide marketing services	Phone and location
	Mixpanel (US)	Marketing, product and customer analysis. This processing forms the basis for marketing, process and system development, including testing. This is to improve our product range and to optimize our customer offering.	Username, City, Country, Region

	Appointed (UK)	To assist with customer administration and marketing	Lead or customer name and email address to book appointments with sales team. Employee email address and name.
	Eventbrite	To administer competitions and events	Name, email address
	HotJar	Marketing, product and customer analysis.	Device's IP address (captured and stored in an anonymized format); device screen resolution, device type, operating system and browser type; geographic location (country only); preferred language used to display
	Scholz & Friends Group GmbH (Germany)	To develop, measure and execute social media marketing campaigns.	Name, business name, address and registration number of merchant/ partner, name, job, title, email address, telephone number of merchant's contact person, merchant website URL, PayPal account number, third party applications used by the merchant, behaviour on PayPal Services website.
	Satrix Solutions, LLC (USA)	To conduct customer service and marketing surveys.	Name, email address, telephone number, type of account, type and nature of the PayPal services offered or used, and relevant transaction information.
	Prophet Brand Strategy, Inc. (USA)	To conduct customer service and marketing surveys.	Name, email address, telephone number, type of account, type and nature of the PayPal services offered or used, and relevant transaction information.
	SensorTower, Inc. (USA)	To conduct customer service and marketing surveys.	Country/city of residence/business, encrypted ID, transaction frequency, recency and volume, type of account, exposure to marketing materials, exposure to product flows, type and nature of the PayPal products/services offered or used, customer service contact, merchant/consumer classification, number of merchant transactions, number of months active, other relevant account/transaction information, and all information obtained from surveys.
6. Operational services			
	NICE Systems Inc (US)	Provides the recording platform and other services for our call/email/chat customer interactions. These recordings are ingested and stored for compliance purposes, reference, analytics, coaching, and addressing customer issues and claims,	Customer calls are recorded and saved.
	Maileva (France)	Management and sending of postal letters to collect a debt.	Customer's first and last names, address, loan details (loan reference number, loan amount, loan payment default amount, date of loan payment default, product type, repayment due date), merchant details, date at which the customer may be reported to the negative file of the French Central Bank (FICP)
	Wescot Credit Services (UK) Australian Receivables Limited (AU) KSP Kanzlei Dr. Seegers, Dr. Frankenheim Rechtsanwaltsgesellschaft mbH (DE)	To collect debt	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of financial instruments

	CFR Recouvrement (FR)		account, sort code, account balance, details of account transactions and liabilities, name of funding source provider and copies of all correspondence in each case relating to amounts you owe (or another person owes) to us.
	People Data Labs (US, UK, CA)	Research PDL’s data for Payments models – Optimizing transactions and predicting refunds.	Email, username, address, phone
	The ID Co Limited (global) t/a DirectID	Provides bank transactions through AISP license. Enables connection between consumer /SME bank account and PayPal. Data provided can be used in raw format or via analytics insights for credit risk and throughout the credit lifecycle, to manage account and collections activities. Bank account & income verification as well as categorization of transactions	First and last name, bank account name, number and sort code or routing number
	WhatsApp from Meta (United States)	To send one-time passcodes for authentication purposes	Telephone number
	Sendbird, Inc.	To provide real time chat messaging capabilities.	Name, profile picture and chat message content.
	Zoot Enterprises Inc (US), Zoot Enterprises Ltd (UK), Zoot Deutschland GmbH (DE)	Provide data gateway and third-party data integration services to facilitate and enhance the movement of information between PayPal and sources of data used for credit granting, risk management, fraud detection, identity and authentication purposes	Customer identity data including documents which verify identity and address, account data and contact information, verification of financial details, credit account performance data
	Taxbit Inc (USA)	Taxbit provides crypto-tax calculation services for PayPal and PayPal’s customers. They support real-time crypto gains/loss calculations and crypto tax information in our App and Web. They also file crypto tax forms as required to PayPal by the relevant tax authorities.	First and last name, email, crypto transaction data
	Help Scout (USA)	Help Scout provides customer service email support functions to service Honey email inquiries. Honey support shopping sites in US, CA, AUS, and UK.	Teammate (PP CS and Outsourcers) logs into Help Scout platform (per license) and responds to customer email and inquiries.
	Unbabel	Translation services	Name, email address
	Risk.Ident GmbH	Fraud prevention as part of open invoice transactions	Browser information
	Rackspace Inc (USA)	To provide hosting and storage services to assist and/or enable PayPal to provide services to customers.	Name, address, and email address.
	Riverty Services GmbH (formerly Paigo GmbH), Riverty Services Netherlands B.V (Netherlands, France and Belgium), Riverty Sweden AB (Sweden), Riverty Norway AS	Provide debt collection services. Assist in debt collection, including sending	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of payment method account,

	(Norway), Riverty Services Denmark A/S (Denmark), Riverty Finland Oy (Finland)	correspondence; and reporting to credit reporting agencies on defaulting clients.	branch code, account balance, details of account transactions and liabilities, name of payment method provider, applicable details of account conduct and copies of all correspondence (including, but not limited to, all correspondence relevant to reporting to credit bureaus) of any matter relating to amounts that you owe us (or that someone else owes us).
	Team 4 Collection and Consulting (Spain), S.C. Fire Credit S.R.L. (Romania), Gothia Financial Group AB (Sweden), Gothia AS (Norway), Gothia A/S (Denmark), Gothia Oy (Finland), Credit Solutions Ltd (United Kingdom).	To assist with debt collection processes, including sending of correspondence ; and reporting to credit reference agencies about defaulting customers.	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of financial instruments account, sort code, account balance, details of account transactions and liabilities, name of funding source provider, applicable details of account behaviour and copies of all correspondence (including without limitation, all correspondence relevant for reporting to credit reference agencies) in each case relating to amounts you owe (or another person owes) to us.
	Begbies Traynor Group plc (UK), Moore Stephens LLP (UK), Moore Stephens Ltd (UK), Moore Stephens International Ltd (UK), Moorhead James LLP (UK), Comas Srl (Italy), RBS RoeverBroennerSusat GmbH & Co. KG (Germany), LLC Elitaudit (Russia), National Recovery Service (Russia), TDX Group Limited (UK)	To investigate (including, without limitation, to carry out asset and/or site inspections and/or business evaluations) and/or collect (and/or assist with the collection of) debt from potentially and actually insolvent customers.	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of financial instruments account, sort code, account balance, details of account transactions and liabilities, name of funding source provider and copies of all correspondence, in each case relating to amounts you owe (or another person owes) to us.
	Webbank (USA)	Only for customers who are also customers of Bill Me Later, Inc.: to help with accounting and recovery services.	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of financial instruments account, sort code, account balance, details of account transactions and liabilities, and name of funding source provider.
	Research in Motion Limited (USA)	To enable you to access and use PayPal via a mobile device (for example mobile telephone or PDA).	Applicable details of your account information which are transmitted as part of your use of PayPal via a mobile device.
	Digital River Inc. (USA)	To enable you to access and use PayPal when using French PLCs, Amex international, Maestro, Cielo, Redecard, Bancomer.	Access to the authorisation and settlement data.
	mediafinanz AG (Germany)	To collect debt, to request and proceed information from and to Schufa, Buergel and other credit reference and fraud agencies for PayPal.	Name, address, telephone number, account number, date of birth, business name, email address, account type, account status, last four digits of financial instruments account, account balance, details of account transactions and liabilities, name of funding source provider, credit score received from agency, account performance data.
	Zyklop Inkasso Deutschland GmbH (Germany), PNO inkasso AG (Germany), Hanseatische Inkasso–Treuhand GmbH (Germany)	To collect and manage debt, to support collections teams in case of insolvent customers.	Name, address, telephone number, account number, email address, account type, account status, last four digits of

			financial instruments account, sort code and name of funding source provider, account balance, date and amount of last payment, results of creditworthiness checks.
	Informa Solutions GmbH (Germany)	To request and proceed information from and to Schufa, Buergel and other credit reference and fraud agencies in and from and to ID Checker.	Name, date of birth business name, legal form, address, email address, company registration number, VAT number, telephone number, length of time at address, length of time in business, length of time with PayPal, funding instrument including bank account and credit /debit card details and relevant transaction information, credit score received on behalf of PayPal from a credit reference agency, account number, account type, account status, account balance, details of account transactions and liabilities, negative account performance data. For the purpose of verification of identity also: other information contained in documents requested by PayPal for Risk / Compliance purposes.
	P K Consultancy Limited (UK)	To assess risk and help detect and prevent potentially illegal acts and violations of policies.	Name, address, telephone number, account number, email address, account type, last four digits of financial instruments account, account balance, details of account transactions and liabilities, account status and account performance information as required for the Purpose.
	Robertson Taylor Insurance Brokers Limited (UK)	Consultation with respect to risk assessment of specific merchants and merchant transactions.	Name, address, telephone number, account number, business contact details, domain name, email address, account type, account balance, details of account transactions and liabilities, account status and account performance information as required for the Purpose.
	Accenture (UK)	Consultation and data review / analysis with respect to Global Operational Customer Service KPI data and spend incorporating customer feedback and complaints, Teammate performance as it relates to such metrics as CSAT, Transfer Rate, Repeat Contacts.	Name, address, telephone number, email address, account number, contact details, account type, account balance, details of account transactions and liabilities, account status and account performance information as required for the Purpose.
	Yesmail Inc. (USA), Responsys (USA), Silverpop Systems Inc. (USA) and e-Dialog, Inc. (USA), Oracle America Inc. (USA), Adobe Systems Incorporated (USA), Teradata Corporation	To fulfil email operations in respect of the PayPal services (including, but not limited to, operations, customer services, collections, marketing programmes and promotions).	Name, address, email address, business name, business contact details, domain name, account status, account type, account preferences, type and nature of the PayPal services offered or used and relevant transaction and account information.
	Salesforce, Inc. (USA)	To fulfil email operations in respect of the PayPal services (including, but not limited to, operations, customer services, collections, marketing programmes and promotions).	Name, address, email address, business name, business contact details, domain name, account status, account type, account preferences, type and nature of the PayPal services offered or used and relevant transaction and account information. iZettle customer and contact

			UUIDs and other supporting information about the business relationship
	Blue Media S.A. (Poland)	To verify identity and ensure that a user is a PayPal account holder. To process instant funding requests made by a user through the Blue Media services.	Name and email address.
	Consultix GmbH (Germany)	To assist in the creation of PayPal Business Accounts for merchants on-boarding through their bank's or other contract partner payment or service gateway.	All information provided by the merchant (directly or via his/her bank or other contract partner) for the purpose of creating his/her PayPal business account (including without limitation email address, address, business name, business contact details and bank account details).
	azionare GmbH (Germany)	To distribute prizes in prize promotions on Facebook.	Name, email address.
	ITELLIUM mobile Solutions GmbH (Germany); CartaSi S.p.A – Gruppo ICBPI (Italy)	To assist in the production of innovative payment methods (e.g. applications) and processing of payments through such innovative payment methods.	All account information.
	Trustwave Holdings Inc. (USA)	To provide PCI compliance validation services for merchant accounts and merchant integrations.	Business name, address, account number, merchant type, compliance program used, PCI Level, PCI Status, PCI Expiry, name, email address, telephone number of merchant's contact person
	RR Donnelley and Sons Company (USA)	To provide printing services such as statements and other printed materials.	Name, address, email address, and account information.
	Scorex (UK) Limited (UK)	To provide a technology solution to allow PayPal to process, send and receive credit information of users via its contracted credit reference agencies.	Name, address, email address, date of birth, length of time at address, telephone number, legal form, length of time in business, company registration number, VAT number (if appropriate).
	OXID eSales AG (Germany)	Services in connection with the development and operation of a payment system for stationary trade (point of sale).	All account information and transaction information (as appropriate).
	Ordermotion, Inc. (USA)	To collect data and create/deliver (direct to customer) orders for the PayPal Here product (including, without limitation, the PayPal Here-enabled device).	Name, address, email, telephone number, credit card information and PayPal Payer ID.
	Ingram Micro, Inc. (USA) and Ingram Micro (UK) Limited (UK)	To act as PayPal's fulfilment distributor for the PayPal Here product (including, without limitation, the PayPal Here-enabled device).	Name and address.
	Interxion Datacenters B.V.	To provide data centre operations support for the Bill Safe credit product.	All relevant account information and transaction information (as appropriate).
	Lattice Engines, Inc. (USA)	To develop and optimize predictive models.	Name of the merchant, name of the contact person, address, email address, merchant website URL.
	Interact CC Ltd (UK)	Providing assistance with PayPal service to customers.	Customer name, business name, telephone numbers, contact email, website, business industry, shipping details, card details for the payment.
	D+S communication center management GmbH (Germany)	Providing assistance with PayPal services to business customers.	Customer name, business name, telephone numbers, contact email addresses,

			website, business industry, number of PayPal transactions, transaction volume with PayPal, domestic / international transaction volume split, shipping details, card details for the payment.
	The unbelievable Machine Company GmbH	Hosting Billsafe application on its servers.	All Account information.
	Globalcollect (NL)	Process PayPal transactions; facilitate settlement of funds outside of the PayPal system and reporting.	Name, address, telephone number, email addresses, truncated and limited or full funding source information, funding source expiration dates, type of PayPal account, account status, last four digits of financial instruments account, sort code, account balance, details of account transactions.
	Zevas Communications Ltd (Ireland)	Providing marketing screening and sales engagement with PayPal business customers.	Customer name, business name, telephone numbers, contact email addresses, website, business industry, number of PayPal transactions, transaction volume with PayPal, domestic / international transaction volume split, shipping details, card details for the payment.
	VoiceSage UK (UK)	To allow SMS contact support services.	Name, telephone number.
	Trustly Group AB	To allow customers to instantly transfer money from their bank account to their PayPal account, verify identity and ensure that a user is a PayPal account holder, process instant funding requests made by a user via the instant top up service provided by the partner.	Name, e-mail address, IP-address, KYC/KYB status, account activity information, Country code, Paypal account ID, Account restriction
	Mediamedics BV	To allow customers to instantly transfer money from their bank account to their PayPal account.	Name, e-mail and IP-address.
	Applause App Quality, Inc. (USA)	To provide ability to download PayPal apps for beta testing	Email address and country where located
	Google, Inc. (USA)	To provide cloud-based hosting, storage and processing services to assist and/or enable PayPal to manage users' Account Information as well as data generated through their use of Paypal Services and deliver, analyse and improve PayPal Services.	All Account Information, data generated through the use, and/or necessary for the provision of, Paypal Services and, more generally, all information referred to in the Privacy Policy (in each case referred to in this (section 8) in redacted or encrypted form).
	Accenture (Ireland)	Optimise Call Routing Technology and Processes.	Customer country, teams that have accessed the customer, unique customer identifier of end customer of PayPal.
	Deloitte Tax LLP (US, UK, LUX)	Deloitte Tax LLP is PayPal's third party compliance partner. Deloitte will review PayPal customer and merchant account information to determine if the account holder should be reported to the LUX authorities for FATCA purposes and facilitate the filing of the report with Lux authorities.	PayPal customer account and merchant, and bank information, name address, email address. Customer name or business name, customer or business address, tax payer identification number, customer account and tax documents (W-9, W8-BEN-E) email address, telephone number, account number, account balance, account create date, type of legal entity, citizenship status.

	iManage LLC (United States)	Document storage for legal department	The documents stored on the system would also contain customer information such as might be included in a customer compliant, for example.
	Syniverse ICX Corporation (United States)	To deliver text messages to customers	Customer’s mobile telephone numbers, international mobile subscriber identity (IMSI) and content of text messages
	McKinsey & Company, Inc. (United States)	Customer service monitoring, operations review	Name, address, email, telephone
	VXI Global Holdings BV (UK)	To obtain information to be able to answer customer service inquiries	Full Name Date of Birth Email address Physical address Telephone number Financials–bank, debit, and credit Transaction history Business details including URLs SSN/TIN/EIN IP Address Counterparty details
	BeRuby (Spain)	To maintain and support an engagement platform	(Same information as disclosed with a merchant) Full Name Date of Birth, Age Range, Email address, Street Address, City, State Country Zip Code, Account Status, (verified), Account Type, Account Creation, Date, Time Zone, Locale, Language
	Gevekom GmbH (Germany)	Providing assistance with PayPal services to business customers.	Company name, Name and surname, Email address, Shop URL, Shop system, Industry, Telephone number, Sign up date for PP PLUS, Eligibility to PUI, PP account ID
	US Direct E-Commerce Limited (Ireland)	Provides PayPal merchants the ability to purchase Shipping Labels to ship goods domestically as well as Cross Border. Provides PayPal merchants and their buyers the facility to track the shipments in real time.	Name, address, telephone number, email address, list of ready to be shipped transactions details, ready to be shipped transactions value, Item information,
	Genesys Telecommunications Laboratories Inc (USA), Performance Technology Partners LLC (USA)	To assist PayPal technical teams with resolving routing/telephony related issues.	Customer name, telephone number, account number
	Fire Spa Consulting & Debt Management (IT) Lowell Investment GmbH (DE) Simon Bidco Limited (UK)	To collect debt, to request and proceed information from and to Schufa, Buergel and other credit reference and fraud agencies for PayPal.	Name, address, telephone number, account number, date of birth, business name, email address, account type, account status, last four digits of financial instruments account, account balance, details of account transactions and liabilities, name of funding source provider, credit score received from agency, account performance data.
	figo GmbH (Germany), Tink AB (Sweden)	To verify identity, verify link between a customer and bank account, make decisions concerning a customer’s credit worthiness, determine customer’s risk profile; carry out checks for the prevention and detection of crime including fraud and/or money laundering, manage PayPal accounts and undertake statistical analysis, ;	First and last name, account transaction history, available balance, currency of existing account, and IP Address.

		to enable account connections and information service and/or payment initiation service.	
	Amazon.com Inc – Alexa Web Information Service (USA)	Assess seller website trustworthiness	Name, email address, physical address.
	Optima Legal Services Limited (UK)	To collect debt, to request and proceed information from and to Schufa, Buergel and other credit reference and fraud agencies for PayPal.	Name, address, telephone number, account number, date of birth, business name, email address, account type, account status, last four digits of financial instruments account, account balance, details of account transactions and liabilities, name of funding source provider, credit score received from agency, account performance data.
	Behaviometrics AB t/a BehavioSec (Sweden)	To assess fraud risk. Detection of fraudulent account takeover.	Email address, Customer Online Behaviour
	Onfido Ltd. (UK) Microsoft Inc. (US)	To verify identity; comparison of customer selfie with document image; Training of document recognition.	Name, address, email address, date of birth, legal form, company registration number, VAT number, documents proving identity and address, ownership of a funding instrument, or other documents requested by PayPal and the data contained therein for Risk / Compliance/ Credit purposes. Images of customer from identity document and selfie image (where supplied).
	WNS Global Services Limited (UK)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, email address, date of birth, legal form, company registration number, VAT number, documents proving identity and address, ownership of a funding instrument, or other documents requested by PayPal and the data contained therein for Risk and Compliance Purposes.
	Gigya, Inc. (US)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering; research and testing as to appropriateness of new products	Name, address, phone number, email address, customer’s spoken words, customer keyboard and cursor behaviour when using PayPal website or App, Social media login’s or identity tokens (at customer discretion).
	Boku Identity, Inc (US)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, date of birth, mobile device IMEI number, phone number, email address.
	Early Warning Services LLC	Telephony based authentication service. To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, phone number email address.
	Intrum (SE)	Debt collection of unpaid invoices	Name, address, social security number, invoice details
	Crashlytics (US)	To enable app analyzis, crash reports and statistics	Member id, alias, e-mail address
	LynkMobility (DE)	To deliver text messages to customers	Customer’s mobile telephone numbers
	Datanomers (US)	Assessment of merchant risk. Research of social sentiments.	Name, registered business name, date of birth, address, phone number, tax ID, national identity number, email address, business website, business

			owner/relationships, business rating and social sentiments.
	Booyami, Inc (dba Finagraph) (US)	Assessment of merchant risk. Research of financial statements.	Business name, financial statements.
	BESS Software Solutions GmbH (Germany)	To provide software for PayPal to meet regulatory reporting obligations	Name, All account information, credit information for Merchants
	Lowell Group (UK), Moorcroft Debt Recovery (UK), Robinson Way Limited (UK), Moreton Smith Receivables (UK), Fire Spa Consulting & Debt Management (Italy), HFG Inkasso GmbH (Germany)	To collect and manage debt, including the evaluation of first and third party collections initiatives.	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of financial instruments account, sort code, account balance, details of account transactions and liabilities, name of funding source provider and copies of all correspondence in each case relating to amounts you owe (or another person owes) to us.
	Credit Management Outsource Solutions (CMOS) Ltd. (Ireland), Lucas Credit Services Ltd (UK), Bridgewood Financial Solutions Limited (UK), ARC (Europe) Ltd (UK)	To collect debt	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of financial instruments account, sort code, account balance, details of account transactions and liabilities, name of funding source provider and copies of correspondence.
	Lowell Financial Ltd (UK) Lowell Portfolio I Ltd (UK) Lowell UK Shared Services Limited (UK) Lowell Group Shared Services Limited (UK) Cabot Financial (UK) Cabot Financial (Europe) Limited (UK) Cabot UK Holdco Limited (UK) Cabot Financial France (France) Cabot Financial Securitisation Limited (Ireland)	To receive account and debt information for collections purposes and in support of the evaluation and assessment of account sales.	Name, address, telephone number, account number, date of birth, email address, account type, account status, account transaction details, details of account liabilities, debts and amounts owed to us, credit history information, repayment history, information including third parties engaged, copies of all correspondence relating to amounts owed.
	Thomson Reuters GRC In. dba. Refinitiv (US)	Assessment of criminal and regulatory risks. KYC screening and monitoring (Sanctions, PEPs). Key for international investigations.	First, Last name, Gender, Date of Birth, Country Location, Place of Birth and Nationality
	Sitel Group	Providing assistance with PayPal services to customers.	Customer name, business name, telephone numbers, contact email addresses, website
	Cedar Rose Int. Services Ltd (Cyprus) (Romania)	Validate customer identity electronically.	Name, address, date of birth
	Emailage Corp (United States)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, telephone number, email address, date of opening account, IP address
	Amazon Web Services (US), Apptimize, Inc. (US), Atlassian Corporation Plc (AU), Bodega Technologies, LLC (US), Call Copy/Uptivity (US), Caribbean Airmail (US), Contentful (US), DataSafe, Inc (US), Dropbox (US), Duo Security (US), Elasticsearch, Inc. (US)	To provide hosting and backup, consulting and consumer related services, including call management and analytics, api management, data retention, document sharing, authentication, enterprise management, courier services, mobile solutions, push messaging, email and general testing.	Customer name, business name, telephone numbers, contact email addresses, all account and related information
	ePlus Technology, Inc.(US), F5 NETWORKS, Inc, Genpact International Inc.(US), Golden Gate	To provide hosting and backup, consulting and consumer related	Customer name, business name, telephone numbers, contact email addresses, all

	BBB, Internap Corporation, JAMF Software, LLC (US), JetBrains Americas, Inc.(US) , Level 3 Communications, Inc (US) Microsoft Corporation (US), NCC Group Security Services Inc.(UK), Nutanix, Optimizely, Inc., Packet Fusion (ShoreTel), PayKii, Inc., Quality Technology Services, Quantum Corporation, Segment.io, Inc, Signed & Delivered (Philippines), Soluciones BK SA (Guatamala), Splunk Inc., Sykes Enterprises Incorporated (El Salvador), SynapsIndia (India), TWILIO, Inc. (US), Urban Airship, Inc., Usable Net, VXI Global Solutions, LLC (Philippines), VXI Global Solutions,LLC (Philippines)	services, including call management and analytics, api management, data retention, document sharing, authentication, enterprise management, courier services, mobile solutions, push messaging, email and general testing.	account and related information
	1099 Pro, Inc. (US)	Tax-related services	Name, address, details of user funding instruments, and government identification
	Agreement Express (US)	Customer onboarding	Name, date of birth, address, email, phone, tax ID numbers, payment card and bank account information, and government identification documents
	Arroweye (US)	Card manufacturing and distribution)	Name, address, details of user card instrument
	BC Records Management Services (Canada)	Records management	Name and account information
	Blackline (US)	Accounting services	Name and details of funding instruments
	Caseware (Canada)	AML Solutioning	Name, address,e-mail, identification details, details of user funding instruments, and details of payment transactions
	Citrix Sharefile, LLC (US)	Accounting services	Name, address, e-mail, identification details, details of user funding instruments, and details of payment transactions
	IRS Compliance (US)	Tax related services	Name, address, details of user funding instruments, and government identification
	Kyriba Corp (US)	Treasury management	Account information
	Logmein (US)	Software for remote access	Name,address, email
	Netsuite, Inc. (USA)	Accounting Services	Name, address, e-mail, phone, and bank account number
	Peer 1 Network Enterprises, Inc. (Canada), Switch Ltd. (USA)	Data centre facilities,	Name, e-mail, phone, identification Information, details of funding instruments and details of payment transactions
	Thames Card Technology Limited (UK)		Name, address, details of user card instrument
	TransPerfect (USA)	Translation services	Name, address, e-mail, identification information, details of user funding instruments, and details of payment transactions
	Venio LLC (USA)	Unclaimed property services	Name, address, account information, and account balance
	WalkMe (US)	Reporting and analytics	User name
	Textalk (Sweden)	To administer orders and/or purchases.	Name, address, phone number, email address, VAT number, card/payment information
	Tableau (US)	Reporting and analytics	Organization_uuids, transactions, transaction value
	Smartling (US)	User experience assistance	Company name, Merchant name, any content on public websites, email, location

			information
	Sinch (Global)	To provide our services and products, to fulfill relevant agreements with our merchants and to otherwise administer our business relationship with our merchants.	Merchant DBA name, end customer phone number
	Sentry.io (US), Papertrail (US), Fabric Inc (US), AppSignal (Netherlands)	For customer analysis, to administer iZettle’s services, and for internal operations, including troubleshooting, data analysis, testing, research, and statistical purposes.	Merchant logs
	Mandrill (US)	To provide our services and products, to fulfill relevant agreements with our merchants and to otherwise administer our business relationship with our merchants.	Name, Email
	Mailchimp	Merchant communication	Name, Email
	Webbhuset (SE) Magento (US)	E-commerce platform – administration customer online orders as well as internal admin user orders	Name, address, phone number, email address, VAT number, card/payment information
	Grafana	To improve our services and for general business development purposes, such as improving credit risk models in order to e.g. minimize fraud, develop new products and features and explore new business opportunities.	Merchant information and account history
	Google Cloud Platform (US)	Cloud based hosting and processing services	Account Information as well as data generated through their use of iZettle Services and deliver, analyse and improve iZettle Services.
	InfluxData	To improve our services and for general business development purposes, such as improving credit risk models in order to e.g. minimize fraud, develop new products and features and explore new business opportunities.	Merchant information and account history
	Google Firebase (US)	For customer analysis, to administer iZettle’s services, and for internal operations, including troubleshooting, data analysis, testing, research, and statistical purposes.	Merchant information and account history
	Online Partner AB – G Suite (US)	To comply with internal procedures.	All Account Information, data generated through the use, and/or necessary for the provision of, iZettle Services and, more generally, all information referred to in the Privacy Policy.
	Hunter.io, Vitamina	To communicate with our merchants in relation to our services.	Name, Email address, phone number, Browser information, IP address
	Infrasec Sweden AB (SE)	To comply with applicable laws, such as anti-money laundering and bookkeeping laws and	Merchant organisation number, Merchant business name, business address, financial

		regulatory capital adequacy requirements and rules issued by our designated banks and relevant card networks. This means that we process personal data for know-your-customer (“KYC”) requirements, to prevent, detect and investigate money laundering, terrorist financing, and fraud. We also carry out sanction screening, report to tax authorities, police enforcement authorities, enforcement authorities, supervisory authorities.	transactions, information related to invoices
	Jeeves Information Systems AB (SE)	To comply with applicable laws, such as anti-money laundering and bookkeeping laws and regulatory capital adequacy requirements and rules issued by our designated banks and relevant card networks. This means that we process personal data for know-your-customer (“KYC”) requirements, to prevent, detect and investigate money laundering, terrorist financing, and fraud. We also carry out sanction screening, report to tax authorities, police enforcement authorities, enforcement authorities, supervisory authorities.	iZettle customers with personal accounts containing full name, username, emailaddress and phone number
	Atlassian (AUS)	To comply with internal procedures.	Name, email
	Looker (US)	Internal decision making/reporting.	organization_uuids, transactions, transaction value
	FreeIPA	Identity Management System	Merchant name, email address, account details
	Amplitude Inc. (US), RStudio	Customer Analytics	App behaviour, web portal events
	24 Solutions AB (Sweden)	To comply with applicable laws, such as anti-money laundering and bookkeeping laws and regulatory capital adequacy requirements and rules issued by our designated banks and relevant card networks. This means that we process personal data for know-your-customer (“KYC”) requirements, to prevent, detect and investigate money laundering, terrorist financing, and fraud. We also carry out sanction screening, report to tax authorities, police enforcement authorities, enforcement authorities, supervisory authorities.	iZettle customers with personal accounts containing full name, username, emailaddress and phone number
	Skopenow Inc. (US)	To verify identity, carry out checks for the prevention and	Name, location, phone number, email address, username, date of birth, jobs, schools.

		detection of crime including fraud and/or money laundering.	
	Selz.com Pty Ltd. (Australia)	To allow use for our merchant's using the the E-commerce Platform and service	Name, email, IP address, phone number, business banem business ID, business owner,
	Scrive AB (Swedent)	E-signing solution	Email, name
	Redpill Linpro MS AS (Norway)	IT Operations (data storage services for NO cash register proposition)	IP address, user name, device identification
	Codat Limited (UK); Sharespine AB (SE).	Standarisation of accounting software integration in order to transfer data between accounting software packages and iZettle	Email, names, accounting information
	Selz.com Pty Ltd. (Australia)	To allow use for our merchant's using the the E-commerce Platform and service	Name, email, IP address, phone number, business name, business ID, business owner,
	Mailgun Technologies Inc, (US)	To confirm email address accuracy	Email address
	Zecible (FR), iCOVER (FR) Mediapost (FR)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, date of birth
	Temenos AG (FR)	System of the record for closed-end installment product (France).	Customer name, date of birth, home address, email address, telephone numbers, income.
	Integreon Managed Solutions Inc. (US)	Legal consulting support services	Name, address, telephone number and email address, business name, URL PayPal Account ID and other supporting information about the business relationship, such as (without limitation) name of contact person and contact information at merchant and/or partner through which merchant has been onboarded, description of products sold through PayPal, communication notes and onboarding information, internal decisions about the merchant, revenue calculations and other information on the merchant's business as made available by the merchant, and information relevant for special integrations of merchants, name and address of bank.
	Cisco Systems Inc (USA)	To enable secure data transfer	Account information
	GiroSolution AG (Germany)	To allow DE users to instantly add funds to their PP account through Giropay (Internet payment System in Germany).	Name, email address, IP address
	Nordea Bank Plc (Finland), Swedbank LC&I, Svenska Handelsbanken AB (SE)	To enable verification of identity	Name, address, date of birth and ID number
	Belgian Mobile ID NV (BE), Telia Sverige AB (SE)	To enable verification of identity	Name, address, date of birth and ID number
	Vonage Holdings Corp.(US), Nexmo Ltd. (UK), NewVoiceMedia Ltd. (UK), Vonage Business, Inc. (US), Nexmo Inc. (US), Plivo, Inc. (US), Mitto AG (Switzerland)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, address, date of birth, mobile device IMEI number, phone number, email address
	Intrado Corporation (US)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, phone number, date of birth, mobile device IMEI number and email address.

	Zumigo Inc. (US), Payfone Inc. (US), Prove Inc. (US)	Telephony based authentication service. To validate telephone numbers, verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Name, Address, Date of Birth, Telephone Number, Email Address
	iconectiv LLC (US), Netnumber Inc. (US), Twilio, Inc. (US), Tyntec, LTD (UK), X-Connect (UK), Open Market (US), TMT Analytics (UK)	Telephony based authentication service. To validate telephone numbers, verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Phone Number
	Sekura LTD (UK), TMT Analysis LTD. (UK), Hutchison Drei Austria GmbH (AT), Proximus (BE), Hi3G (DK), Vodafone Ukraine (UA), Vodafone GmbH (DE), Koninklijke KPN N.V. (NL), Vodafone Netherlands (NL), Play P4 (PL), Telenor Norway (NO), Hutchison Telecom (IE, IT, SE, UK), T-Mobile (DE), BICS SA/NV (BE)	Telephony based authentication service. To validate telephone numbers, verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering.	Phone Number, Name, Address
	Google Inc. (US), Google Ireland, Ltd. (IR), Google Asia Pacific Pte. Ltd. (SG)	To verify identity; automatic data extraction from images of documents, and document validation / forgery detection. Research and testing as to appropriateness of new products and services; training of document recognition; facial recognition and comparison. For the prevention and detection of crime including fraud and/or money laundering. To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, email address, date of birth, legal form, company registration number, VAT number, customer image, proof of identity, address, or other documents requested by PayPal and the data contained therein for Risk and Compliance purposes.
	EE (UK), Three (HK), O2 (UK, GR), Telekom Deutschland (DE, GR), Eircom Limited (IE), Grupo MásMóvil “Yoigo” (ES), Telecom Italia TIM S.p.A. (IT), Wind Tre S.p.A. (IT), PJSC VimpelCom “Beeline” (RU), MegaFon (RU)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth, mobile device IMEI number, phone number, account opening date
	Play (LU), Polkomtel, “Plus” (IE), Millicom International Cellular SA (LU), , Mobile TeleSystems “MTS” (RU), Rostelecom “Tele2” (RU), Deutsche Telekom AG (DE, GR), Virgin Group Ltd, “Virgin Mobile” (UK)	To verify identity and carry out checks for the prevention and detection of crime including fraud and/or money laundering	Name, address, date of birth, mobile device IMEI number, phone number, account opening date
	Cardinal Commerce Corporation (US)	To verify identity and provide secure authentication services	Name, address, transaction details, country code, financial instrument details, device details, currency code, merchant ID
	Paigo GmbH (Germany) Arvato Financial Solutions	To collect debt	Name, address, telephone number, account number, date of birth, email address, account type, account status, last four digits of financial instruments account, sort code, account balance, details of account transactions and liabilities, name of funding source provider and copies of all correspondence in each case relating to amounts owed.
7. Group companies			

PayPal may share data internally between its Group Entities globally. Please, see the Privacy Statement section on ‘International Transfers of Data’ for more information.			
8. Commercial partners			
	EOS Deutscher Inkasso–Dienst GmbH (Germany), Coeo Inkasso GmbH (Germany)	To provide customised services and assistance to business customers using PayPal	Transaction ID, PayPal Account ID Amount, Transaction Date, Funding Source

With respect to the column titled, "Purpose", each third party, with the exception of the regulatory agencies, certain of the payment processors and credit reference and fraud agencies and group companies referred to at the end of this table, is carrying out the purpose to fulfil obligations which PayPal has contracted with the entity to fulfil. The regulatory agencies are carrying out their purpose in accordance with their regulatory objectives and requirements. Where explicitly specified in the table, the payment processors and credit reference and fraud agencies may use the information in their respective databases, and forward information to third parties for the purposes of fraud prevention and the assessment of creditworthiness, in accordance with their respective terms.