PayPal Merchant Fees

When you sell with us, you can get some of the most competitive rates in the business.

Last Updated: 31, October 2022

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates</u> <u>Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

Domestic: A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents of the same market.

International: A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our Market/Region Grouping Table.

International transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the United Kingdom, Guernsey, Jersey, Isle of Man are treated as domestic transactions for the purpose of applying fees.

Market Code Table: We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our Market Code Table.

Relevant Market/Region

Rates published below apply to PayPal accounts of residents of the following market/region:

Market/Region list

| United Kingdom (UK) | Guernsey (GG) | Jersey (JE) |
|---------------------|------------------|-------------|
| | Isle of Man (IM) | |

Commercial Transaction Rates

When you buy or sell goods or services, receive payments through QR Codes, make any other commercial type of transaction, or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

Standard rate for receiving domestic transactions

| Payment Type | Rate |
|---|-----------------------------|
| Alternative Payment Method (APM) | APM Transaction Rates Apply |
| Card funded payment from a user of our <u>Terms for</u> | 1.20% + <u>fixed fee</u> |
| Payments without a PayPal account | |
| QR Code Transactions – 10.01 GBP and above | 1.50% + <u>fixed fee</u> |
| QR code Transactions – 10.00 GBP and below | 2.00% + <u>fixed fee</u> |
| All Other Commercial Transactions | 2.90% + <u>fixed fee</u> |

Receiving international transactions

The applicable fee for receiving domestic commercial and QR Code transactions applies plus the <u>additional</u> percentage-based fee for international commercial transactions.

Additional percentage-based fee for international commercial transactions

| Where sender's market/region is | Fee |
|---------------------------------|-------|
| EEA | 1.29% |
| All other markets | 1.99% |

Additional service fee for recipients of EEA based international commercial transactions

This fee only applies to merchants who have separate agreements with PayPal. An additional service fee, following a change in applicable laws, regulations or card scheme rules relating to the sending or receipt of commercial transactions, may be applied on the amount of a commercial transaction received by merchants with a PayPal account registered in the UK market/region from a sender whose account is registered with or identified by PayPal as being in the EEA market/region.

| Payment type | Fee |
|--|-------|
| Commercial transactions where the recipient's | 1.29% |
| market/region is registered or identified by PayPal as | |
| the UK (including GG, JE andIM) | |

Fixed fee for commercial transactions (based on currency received)

| Currency | Fee | Currency | Fee |
|-------------------|-----------|--------------------|-----------|
| Australian dollar | 0.30 AUD | New Taiwan dollar | 10.00 TWD |
| Brazilian real | 0.60 BRL | New Zealand dollar | 0.45 NZD |
| Canadian dollar | 0.30 CAD | Norwegian krone | 2.80 NOK |
| Czech koruna | 10.00 CZK | Philippine peso | 15.00 PHP |
| Danish krone | 2.60 DKK | Polish zloty | 1.35 PLN |
| Euro | 0.35 EUR | Russian ruble | 10.00 RUB |
| Hong Kong dollar | 2.35 HKD | Singapore dollar | 0.50 SGD |

| Hungarian forint | 90.00 HUF | Swedish krona | 3.25 SEK |
|--------------------|-----------|--------------------|-----------|
| Israeli new shekel | 1.20 ILS | Swiss franc | 0.55 CHF |
| Japanese yen | 40.00 JPY | Thai baht | 11.00 THB |
| Malaysian ringgit | 2.00 MYR | UK pounds sterling | 0.30 GBP |
| Mexican peso | 4.00 MXN | US dollar | 0.30 USD |

Fixed fee for QR Code transactions 10.01 GBP and above (based on currency received)

| Currency | Fee | Currency | Fee |
|--------------------|-----------|--------------------|----------|
| Australian dollar | 0.10 AUD | New Taiwan dollar | 3.00 TWD |
| Brazilian real | 0.20 BRL | New Zealand dollar | 0.15 NZD |
| Canadian dollar | 0.10 CAD | Norwegian krone | 1.00 NOK |
| Czech koruna | 3.00 CZK | Philippine peso | 5.00 PHP |
| Danish krone | 0.70 DKK | Polish zloty | 0.50 PLN |
| Euro | 0.10 EUR | Russian ruble | 3.00 RUB |
| Hong Kong dollar | 0.80 HKD | Singapore dollar | 0.20 SGD |
| Hungarian forint | 30.00 HUF | Swedish krona | 1.00 SEK |
| Israeli new shekel | 0.40 ILS | Swiss franc | 0.10 CHF |
| Japanese yen | 12.00 JPY | Thai baht | 4.00 THB |
| Malaysian ringgit | 0.70 MYR | UK pounds sterling | 0.10 GBP |
| Mexican peso | 2.00 MXN | US dollar | 0.10 USD |

Fixed fee for QR code transactions 10.00 GBP and below (based on currency received)

| Currency | Fee | Currency | Fee |
|--------------------|-----------|--------------------|----------|
| Australian dollar | 0.05 AUD | New Taiwan dollar | 2,00 TWD |
| Brazilian real | 0.10 BRL | New Zealand dollar | 0.08 NZD |
| Canadian dollar | 0.05 CAD | Norwegian krone | 0.47 NOK |
| Czech koruna | 1.50 CZK | Philippine peso | 2.50 PHP |
| Danish krone | 0.35 DKK | Polish zloty | 0.23 PLN |
| Euro | 0.05 EUR | Russian ruble | 1.50 RUB |
| Hong Kong dollar | 0.39 HKD | Singapore dollar | 0.08 SGD |
| Hungarian forint | 15.00 HUF | Swedish krona | 0.50 SEK |
| Israeli new shekel | 0.20 ILS | Swiss franc | 0.05 CHF |
| Japanese yen | 6.00 JPY | Thai baht | 1.80 THB |
| Malaysian ringgit | 0.20 MYR | UK pounds sterling | 0.05 GBP |
| Mexican peso | 0.55 MXN | US dollar | 0.05 USD |

Receiving and Sending Donations

When you accept the User <u>Agreement</u> or the <u>PayPal Fundraisers Terms and Conditions</u> to send or receive funds (using one of the payment types listed below), we call that a "donation". Funds sent or received through other products or services (not set out below) are not "donations" eligible for donations pricing. In such cases, the applicable transaction rates will apply and will be subject to the fees disclosed for such products or services on the applicable fees page.

Standard rate for receiving domestic donations

| Transaction Type | Rate |
|--|------------------------------------|
| Donation | 2.90% + <u>fixed fee</u> |
| QR code Transactions – 10.01 EUR and above | Commercial Transaction rates apply |
| QR code Transactions – 10.00 EUR and below | Commercial Transaction rates apply |
| PayPal Fundraisers (Listed) | Commercial Transaction rates apply |
| PayPal Fundraisers (Unlisted) | No fee |

Receiving international donations

The applicable fee for receiving domestic donations applies plus the <u>additional percentage-based fee for international donations</u>.

Additional percentage-based fee for international donations

| Where sender's market/region is | Fee |
|---------------------------------|-------|
| EEA | 1.29% |
| All other markets | 1.99% |

Fixed fee for donations (based on currency received)

| Currency | Fee | Currency | Fee |
|--------------------|-----------|--------------------|-----------|
| Australian dollar | 0.30 AUD | New Taiwan dollar | 10.00 TWD |
| Brazilian real | 0.60 BRL | New Zealand dollar | 0.45 NZD |
| Canadian dollar | 0.30 CAD | Norwegian krone | 2.80 NOK |
| Czech koruna | 10.00 CZK | Philippine peso | 15.00 PHP |
| Danish krone | 2.60 DKK | Polish zloty | 1.35 PLN |
| Euro | 0.35 EUR | Russian ruble | 10.00 RUB |
| Hong Kong dollar | 2.35 HKD | Singapore dollar | 0.50 SGD |
| Hungarian forint | 90.00 HUF | Swedish krona | 3.25 SEK |
| Israeli new shekel | 1.20 ILS | Swiss franc | 0.55 CHF |
| Japanese yen | 40.00 JPY | Thai baht | 11.00 THB |
| Malaysian ringgit | 2.00 MYR | UK pounds sterling | 0.30 GBP |
| Mexican peso | 4.00 MXN | US dollar | 0.30 USD |

Standard rate for sending domestic donations

| Payment Type | Rate |
|---|--|
| PayPal Fundraisers (Unlisted Fundraisers) | Sending and Receiving Money Rates (i.e., sending |
| | domestic personal transactions rates) |
| All Other Donations | No Fee |

Standard rate for sending international donations

The applicable fee for sending domestic donations applies plus the applicable <u>additional percentage-based fee</u> for international donations (international fee).

| Payment Type | Rate | |
|---|--|--|
| PayPal Fundraisers (Unlisted Fundraisers) | Sending and Receiving Money Rates (i.e., sending | |
| | international personal transactions rates)_ | |
| All Other Donations | No Fee | |

Charity Transaction Rates

Charity transaction rates are subject to application and pre-approval by PayPal. Once approved by PayPal, these rates will apply to all commercial transaction payments and donations received in your PayPal account. Any reference to "fixed fee" means the fixed fee for charity transactions.

Receiving domestic charity transactions

| Transaction | Rate |
|--|------------------------------------|
| Charity transactions | 1.40% + <u>fixed fee</u> |
| QR code Transactions – 10.01 EUR and above | Commercial Transaction rates apply |
| QR code Transactions – 10.00 EUR and below | Commercial Transaction rates apply |

Receiving international charity transactions

The fee for receiving domestic charity transactions applies plus the <u>additional percentage-based fee for</u> international transactions.

Fixed fee for charity transactions (based on currency received)

| Currency | Fee | Currency | Fee |
|--------------------|-----------|--------------------|-----------|
| Australian dollar | 0.30 AUD | New Taiwan dollar | 10.00 TWD |
| Brazilian real | 0.60 BRL | New Zealand dollar | 0.45 NZD |
| Canadian dollar | 0.30 CAD | Norwegian krone | 2.80 NOK |
| Czech koruna | 10.00 CZK | Philippine peso | 15.00 PHP |
| Danish krone | 2.60 DKK | Polish zloty | 1.35 PLN |
| Euro | 0.35 EUR | Russian ruble | 10.00 RUB |
| Hong Kong dollar | 2.35 HKD | Singapore dollar | 0.50 SGD |
| Hungarian forint | 90.00 HUF | Swedish krona | 3.25 SEK |
| Israeli new shekel | 1.20 ILS | Swiss franc | 0.55 CHF |
| Japanese yen | 40.00 JPY | Thai baht | 11.00 THB |
| Malaysian ringgit | 2.00 MYR | UK pounds sterling | 0.20 GBP |
| Mexican peso | 4.00 MXN | US dollar | 0.30 USD |

Alternative Payment Method Rates

We may allow your customers to choose any of the alternative payment methods (APM) listed in our APM agreement at checkout to pay you for purchases.

For a complete listing of the APMs we support, please see <u>Annex 1</u> of your market's APM agreement. You must accept the terms of your market's <u>APM agreement</u> before receiving APM payments.

Receiving domestic transactions

| Payment Type | Rate |
|----------------------------------|--------------------------|
| Alternative Payment Method (APM) | 1.20% + <u>fixed fee</u> |

Receiving international transactions

The <u>additional percentage-based fee for receiving international transactions</u> does not apply when you receive APM payments.

Fixed fee for APM transactions (based on currency received)

| Currency | Fee | Currency | Fee |
|--------------------|-----------|--------------------|-----------|
| Australian dollar | 0.30 AUD | New Taiwan dollar | 10.00 TWD |
| Brazilian real | 0.60 BRL | New Zealand dollar | 0.45 NZD |
| Canadian dollar | 0.30 CAD | Norwegian krone | 2.80 NOK |
| Czech koruna | 10.00 CZK | Philippine peso | 15.00 PHP |
| Danish krone | 2.60 DKK | Polish zloty | 1.35 PLN |
| Euro | 0.35 EUR | Russian ruble | 10.00 RUB |
| Hong Kong dollar | 2.35 HKD | Singapore dollar | 0.50 SGD |
| Hungarian forint | 90.00 HUF | Swedish krona | 3.25 SEK |
| Israeli new shekel | 1.20 ILS | Swiss franc | 0.55 CHF |
| Japanese yen | 40.00 JPY | Thai baht | 11.00 THB |
| Malaysian ringgit | 2.00 MYR | UK pounds sterling | 0.30 GBP |
| Mexican peso | 4.00 MXN | US dollar | 0.30 USD |

PayPal Here Rates

Our PayPal Here solution is ideal for getting you paid while on the go or bringing the checkout experience directly to your customer anywhere or at any time.

Use of PayPal Here is subject to eligibility, application, approval by PayPal and your acceptance of the terms of the <u>PayPal Here agreement</u>. These rates will apply to all commercial transaction payments received using PayPal Here.

Standard rate for receiving domestic transactions using PayPal Here

| Payment type | Rate |
|--------------------------------|-------|
| Blended Pricing Fee Structure: | 2.75% |

| Visa, MasterCard, Maestro, or American Express card | |
|---|------------------------------------|
| payment made: | |
| using the PayPal Here Card Reader's Chip and | |
| Pin, Chip and Signature functionality; or | |
| as a Contactless Transaction | |
| Blended Pricing Fee Structure: | 3.40% + 0.20 GBP |
| Visa, MasterCard, Maestro, or American Express card | |
| payment made : | |
| as a Keyed Transaction; or | |
| by swiping the card's magnetic stripe | |
| Interchange Plus Fee Structure: | Interchange fee + 2.50% |
| Visa, MasterCard or Maestro card payment made: | |
| using the PayPal Here Card Reader's Chip and | |
| Pin, Chip and Signature functionality; or | |
| as a Contactless Transaction | |
| Interchange Plus Fee Structure: | 2.75% |
| | |
| American Express card payment made: | |
| using the PayPal Here Card Reader's Chip and By Clinical Control of the PayPal | |
| Pin, Chip and Signature functionality; or | |
| as a Contactless Transaction Anthony of the Contact Cont | |
| Interchange Plus Fee Structure: | Interchange fee + 3.15% + 0.20 GBP |
| Visa, MasterCard or Maestro card payment made: | |
| as a Keyed Transaction; or | |
| by swiping the card's magnetic stripe | |
| Interchange Plus Fee Structure: | 3.40% + 0.20 GBP |
| American Evaress card navment made | |
| American Express card payment made: • as a Keyed Transaction; or | |
| as a Reyed Transaction; or by swiping the card's magnetic stripe | |
| Other PayPal Here Fee Structure: | 2.75% |
| Payments from another PayPal account via | 2.73/0 |
| PayPal Location Based Payments | |
| Functionality | |
| | 1 |

Interchange fee rates: Approximately ranges from 0.2% to 2.0%. See the <u>PayPal Here Agreement</u> for information about the Interchange Plus Fee Structure and Blended Pricing Fee Structure and your choices.

Merchant rate for receiving domestic PayPal Here transactions

Subject to eligibility, application and approval by PayPal. PayPal may evaluate applications on a case-by-case basis, including, without limitation on the following criteria: qualifying monthly sales volume, size of average shopping cart and an account in good standing. See our <u>PayPal Here Agreement</u> for more details.

| Payment type | Aggregate monetary amount of PayPal Here transactions and commercial transactions received in the previous calendar month | Rate |
|--------------------------------|---|-------|
| Blended Pricing Fee Structure: | 0.00 – 1,500.00 GBP | 2.75% |

| | 1,500.01 – 6,000.00 GBP | 1.75% |
|--|--------------------------|------------------------------------|
| Visa, MasterCard, Maestro, or | 6,000.01 – 15,000.00 GBP | 1.50% |
| American Express card payment | 15,000.01 + GBP | 1.00% |
| made: | 13,000.01 (GB) | 1.00/0 |
| using the PayPal Here | | |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless | | |
| Transaction | | |
| Blended Pricing Fee Structure: | Any | 2.75% |
| _ | , | |
| American Express card payment made: | | |
| using the PayPal Here | | |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless | | |
| Transaction | | |
| Blended Pricing Fee Structure: | Any | 3.40% + 0.20 GBP |
| Visa, MasterCard, Maestro, or | | |
| American Express card payment | | |
| made: | | |
| as a Keyed Transaction; or | | |
| by swiping the card's | | |
| magnetic stripe | | |
| Interchange Plus Fee Structure: | 0.00 – 1,500.00 GBP | Interchange fee + 2.50% |
| | 1,500.01 – 6,000.00 GBP | Interchange fee + 1.50% |
| Visa, MasterCard or Maestro card | 6,000.01 – 15,000.00 GBP | Interchange fee + 1.25% |
| payment made: | 15,000.01 + GBP | Interchange fee + 0.75% |
| using the PayPal Here | | |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless | | |
| Transaction | A | 2.750/ |
| Interchange Plus Fee Structure: | Any | 2.75% |
| American Express card payment | | |
| made: | | |
| using the PayPal Here | | |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless | | |
| Transaction | | |
| Interchange Plus Fee Structure: | Any | Interchange fee + 3.15% + 0.20 GBP |
| Visa, MasterCard or Maestro card | | |
| payment made: | | |
| as a Keyed Transaction; or | | |

| by swiping the card's magnetic stripe | | |
|--|--------------------------|------------------|
| Interchange Plus Fee Structure: | Any | 3.40% + 0.20 GBP |
| American Express card payment made: • as a Keyed Transaction; or • by swiping the card's magnetic stripe | | |
| Other PayPal Here Fee Structure: | 0.00 – 1,500.00 GBP | 2.75% |
| | 1,500.01 – 6,000.00 GBP | 1.75% |
| Payments from another | 6,000.01 – 15,000.00 GBP | 1.50% |
| PayPal account via PayPal | 15,000.01 + GBP | 1.00% |
| Location Based Payments | | |
| Functionality | | |

Interchange fee rates: Approximately ranges from 0.2% to 2.0%. See the PayPal Here Agreement for information about the Interchange Plus Fee Structure and Blended Pricing Fee Structure and your choices.

Merchant rate for charities receiving domestic PayPal Here transactions

Subject to eligibility, application and approval by PayPal. PayPal may evaluate applications on a case-by-case basis, including, without limitation on the following criteria: qualifying monthly sales volume, size of average shopping cart and an account in good standing. See our PayPal Here Agreement for more details.

| Payment type | Aggregate monetary amount of PayPal Here transactions and commercial transactions received in the previous calendar month | Rate |
|---|---|------------------|
| Blended Pricing Fee Structure: | 0.00 – 1,500.00 GBP | 1.50% |
| | 1,500.01 – 6,000.00 GBP | 1.50% |
| Visa, MasterCard, or Maestro card | 6,000.01 – 15,000.00 GBP | 1.50% |
| payment made: | 15,000.01 + GBP | 1% |
| using the PayPal Here | | |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless Transaction | | |
| Blended Pricing Fee Structure: | Any | 2.75% |
| biended Fricing Lee Structure. | Ally | 2.73/0 |
| American Express card payment made: | | |
| using the PayPal Here | | |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless | | |
| Transaction | | |
| Blended Pricing Fee Structure: | Any | 3.40% + 0.20 GBP |
| Visa, MasterCard, Maestro, or | | |
| American Express card payment | | |
| made: | | |

| as a Keyed Transaction; or by swiping the card's magnetic stripe | | |
|---|--------------------------|------------------------------------|
| Interchange Plus Fee Structure: | 0.00 – 1,500.00 GBP | Interchange fee + 1.25% |
| Visa, MasterCard or Maestro card | 1,500.01 – 6,000.00 GBP | Interchange fee + 1.25% |
| types including the use of: | 6,000.01 – 15,000.00 GBP | Interchange fee + 1.25% |
| using the PayPal Here | 15,000.01 + GBP | Interchange fee + 0.75% |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless | | |
| Transaction | | |
| Interchange Plus Fee Structure: | Any | 2.75% |
| American Express card payment | | |
| made: | | |
| using the PayPal Here | | |
| Card Reader's Chip and | | |
| Pin, Chip and Signature | | |
| functionality; or | | |
| as a Contactless | | |
| Transaction | | |
| Interchange Plus Fee Structure: | Any | Interchange fee + 3.15% + 0.20 GBP |
| Visa, MasterCard or Maestro card | | |
| payment made: | | |
| as a Keyed Transaction; or | | |
| by swiping the card's | | |
| magnetic stripe | | |
| Interchange Plus Fee Structure: | Any | 3.40% + 0.20 GBP |
| American Express card payment | | |
| made: | | |
| as a Keyed Transaction; or | | |
| by swiping the card's | | |
| magnetic stripe | | |

Interchange fee rates: Approximately ranges from 0.2% to 2.0%. See the PayPal Here Agreement for information about the Interchange Plus Fee Structure and Blended Pricing Fee Structure and your choices.

Receiving international transactions using PayPal Here

The fee for receiving domestic transactions using PayPal Here applies plus the <u>additional percentage-based fee for international commercial transactions</u>. The additional fee does not apply to interchange-based fees under the Interchange Plus Fee Structure.

Interchange fee rates: Approximately ranges from 0.2% to 2.0%. See the <u>PayPal Here Agreement</u> for information about the Interchange Plus Fee Structure and Blended Pricing Fee Structure and your choices.

PayPal Online Card Payment Services

Use of applicable Services is subject to eligibility, application, and approval by PayPal and your acceptance of the terms of the <u>PayPal Online Card Payment Services Agreement</u>. These rates will apply to all commercial transaction payments received using PayPal Online Card Payment Services.

Capitalized terms in this section are defined in the PayPal Online Card Services Agreement.

Receiving domestic transactions using PayPal Online Card Payment Services

| Payment type | Rate |
|--|--|
| Advanced Credit and Debit Card Payments - Blended | 1.20% + <u>fixed fee</u> |
| Pricing Fee Structure: | |
| Visa & MasterCard card types | |
| Advanced Credit and Debit Card Payments - | Interchange Fee + 1.20% + <u>fixed fee</u> |
| Interchange Plus Fee Structure: | |
| Visa & MasterCard card types | |
| Advanced Credit and Debit Card Payments | 3.50% |
| American Express card type | |
| Website Payments Pro - Standard PayPal Payment | 2.90% + <u>fixed fee</u> |
| using Express Checkout | |
| Website Payments Pro - Blended Pricing Fee Structure: | 3.40% + <u>fixed fee</u> |
| Visa, MasterCard or Maestro card types | |
| Website Payments Pro - Interchange Plus Fee | Interchange Fee + 2.90% + fixed fee |
| Structure: | |
| Visa, MasterCard or Maestro card types | |
| Virtual Terminal - Standard PayPal Payment using | 2.90% + <u>fixed fee</u> |
| Express Checkout | |
| Virtual Terminal - Blended Pricing Fee Structure: | 1.20% + <u>fixed fee</u> |
| Visa, MasterCard or Maestro card types | |
| Virtual Terminal - Interchange Plus Fee Structure: | Interchange Fee + 1.20% + <u>fixed fee</u> |
| Visa, MasterCard or Maestro card types | |
| Other Payments | Commercial Transaction rates apply |

Interchange fee rates: Approximately ranges from 0.2% to 2.0%. See the <u>PayPal Online Card Payment Services Agreement</u> for information about the Interchange Plus Fee Structure and Blended Pricing Fee Structure and your choices.

Receiving international transactions using PayPal Online Card Payment Services

The fee for receiving domestic transactions using PayPal Online Card Payment Services applies plus the <u>additional percentage-based fee for international transactions</u>. The additional fee does not apply to interchange-based fees under the Interchange Plus Fee Structure, American Express card type transactions, and APM (as applicable).

Interchange fee rates: Approximately ranges from 0.2% to 2.0%. See the <u>PayPal Online Card Payment Services Agreement</u> for information about the Interchange Plus Fee Structure and Blended Pricing Fee Structure and your choices.

Fixed fee for PayPal Online Card Payment Services transactions (based on currency received)

| Currency | Fee | Currency | Fee |
|--------------------|-----------|--------------------|-----------|
| Australian dollar | 0.30 AUD | New Taiwan dollar | 10.00 TWD |
| Brazilian real | 0.60 BRL | New Zealand dollar | 0.45 NZD |
| Canadian dollar | 0.30 CAD | Norwegian krone | 2.80 NOK |
| Czech koruna | 10.00 CZK | Philippine peso | 15.00 PHP |
| Danish krone | 2.60 DKK | Polish zloty | 1.35 PLN |
| Euro | 0.35 EUR | Russian ruble | 10.00 RUB |
| Hong Kong dollar | 2.35 HKD | Singapore dollar | 0.50 SGD |
| Hungarian forint | 90.00 HUF | Swedish krona | 3.25 SEK |
| Israeli new shekel | 1.20 ILS | Swiss franc | 0.55 CHF |
| Japanese yen | 40.00 JPY | Thai baht | 11.00 THB |
| Malaysian ringgit | 2.00 MYR | UK pounds sterling | 0.30 GBP |
| Mexican peso | 4.00 MXN | US dollar | 0.30 USD |

Fixed fee for Website Payments Pro transactions (based on currency received)

| Currency | Fee | Currency | Fee |
|--------------------|-----------|--------------------|-----------|
| Australian dollar | 0.30 AUD | New Taiwan dollar | 10.00 TWD |
| Brazilian real | 0.60 BRL | New Zealand dollar | 0.45 NZD |
| Canadian dollar | 0.30 CAD | Norwegian krone | 2.80 NOK |
| Czech koruna | 10.00 CZK | Philippine peso | 15.00 PHP |
| Danish krone | 2.60 DKK | Polish zloty | 1.35 PLN |
| Euro | 0.35 EUR | Russian ruble | 10.00 RUB |
| Hong Kong dollar | 2.35 HKD | Singapore dollar | 0.50 SGD |
| Hungarian forint | 90.00 HUF | Swedish krona | 3.25 SEK |
| Israeli new shekel | 1.20 ILS | Swiss franc | 0.55 CHF |
| Japanese yen | 40.00 JPY | Thai baht | 11.00 THB |
| Malaysian ringgit | 2.00 MYR | UK pounds sterling | 0.20 GBP |
| Mexican peso | 4.00 MXN | US dollar | 0.30 USD |

Other fees for using PayPal Online Card Payment Services

| Activity | Description | Rate |
|-------------------------|---|-----------------------------|
| Additional Risk Factors | If PayPal determines that your Account receives, or is likely to receive a disproportionately higher number of customer complaints, Reversals, Chargebacks, Claims, or other indicators of a serious level of risk, PayPal may increase the percentage components of your Transaction Fees after giving you 30 days prior notice of the increase. | Up to 5.00% per transaction |

| Card Account Verification Transactions | For each account verification request (for all Direct Payment API or Virtual Terminal card account verification transactions (Visa and MasterCard only). For the avoidance of doubt, this does not include Uncaptured Authorization Transactions. | 0.20 GBP |
|---|---|------------------------|
| Chargeback Protection Tool | Optional service for Advanced Credit and Debit Card Payments | 0.59% per transaction |
| Failure to implement Express Checkout | If you do not implement Express Checkout as required, the percentage components of your Transaction Fees may increase after giving you 30 days prior notice. (Website Payments Pro & Virtual Terminal) | 0.50% per transaction |
| Monthly Fees | Website Payments Pro (including Express Checkout, Direct Payments API, Virtual Terminal and) Virtual Terminal Only | 20.00 GBP 20.00 GBP |
| Recurring Payment Tool | Optional Service for Website Payments Pro & Virtual Terminal | 20.00 (GBP) per month |
| Uncaptured Authorization Transactions | For each successful but uncaptured authorization transaction via Direct Payment API or Virtual Terminal | 0.20 GBP |

PayPal Payouts

PayPal Payouts (which includes the service formerly known as Mass Pay) allows you to easily send payments to multiple recipients at once. We charge you a fee for each payment you send using PayPal Payouts. The fee is based on the type of payment and currency in which it is sent.

Sending PayPal Payouts

| Transaction | Rate | |
|------------------------------------|---|--|
| Domestic PayPal Payouts | 2% of total transaction amount (not to exceed the | |
| | domestic maximum fee cap below) | |
| Other International PayPal Payouts | 2% of total transaction amount (not to exceed the | |
| | international maximum fee cap below) | |

Maximum fee cap for PayPal Payouts

Based on payment currency:

| Currency | Domestic Maximum Fee Cap | International Maximum Fee Cap |
|-------------------|--------------------------|-------------------------------|
| Australian dollar | 16.00 AUD | 100.00 AUD |
| Brazilian real | 24.00 BRL | 150.00 BRL |
| Canadian dollar | 14.00 CAD | 90.00 CAD |

| Czech koruna | 280.00 CZK | 1700.00 CZK |
|--------------------|-------------|---------------|
| Danish krone | 84.00 DKK | 500.00 DKK |
| Euro | 12.00 EUR | 70.00 EUR |
| Hong Kong dollar | 110.00 HKD | 660.00 HKD |
| Hungarian forint | 3080.00 HUF | 18,500.00 HUF |
| Israeli new shekel | 50.00 ILS | 320.00 ILS |
| Japanese yen | 1200.00 JPY | 8000.00 JPY |
| Malaysian ringgit | 50.00 MYR | 300.00 MYR |
| Mexican peso | 170.00 MXN | 1080.00 MXN |
| New Taiwan dollar | 440.00 TWD | 2700.00 TWD |
| New Zealand dollar | 20.00 NZD | 120.00 NZD |
| Norwegian krone | 90.00 NOK | 540.00 NOK |
| Philippine peso | 640.00 PHP | 3800.00 PHP |
| Polish zloty | 46.00 PLN | 280.00 PLN |
| Russian ruble | 480.00 RUB | 2800.00 RUB |
| Singapore dollar | 20.00 SGD | 120.00 SGD |
| Swedish krona | 100.00 SEK | 640.00 SEK |
| Swiss franc | 16.00 CHF | 100.00 CHF |
| Thai baht | 460.00 THB | 2800.00 THB |
| UK pounds sterling | 10.00 GBP | 60.00 GBP |
| US dollar | 14.00 USD | 90.00 USD |

Micropayments

Subject to application and pre-approval by PayPal, you may upgrade an existing account to receive the Micropayment rate. Micropayment rates can be ideal as an alternative to standard commercial transaction rates for business that process payments under 5.00 GBP. If you upgrade to the Micropayment rate, this rate will apply to all commercial transaction payments received into your PayPal account. Please contact us to apply for the Micropayment rate.

Receiving micropayments

| Transaction | Rate |
|-----------------------------------|---------------------------------------|
| Domestic micropayments | 5.0% + micropayments <u>fixed fee</u> |
| Other International micropayments | 6.0% + micropayments <u>fixed fee</u> |

Micropayments fixed fee

Based on payment currency:

| basea on payment carrency. | | | |
|----------------------------|----------|--------------------|----------|
| Currency | Fee | Currency | Fee |
| Australian dollar | 0.05 AUD | New Taiwan dollar | 2.00 TWD |
| Brazilian real | 0.10 BRL | New Zealand dollar | 0.08 NZD |
| Canadian dollar | 0.05 CAD | Norwegian krone | 0.47 NOK |
| Czech koruna | 1.67 CZK | Philippine peso | 2.50 PHP |
| Danish krone | 0.43 DKK | Polish zloty | 0.23 PLN |
| Euro | 0.05 EUR | Russian ruble | 2.00 RUB |
| Hong Kong dollar | 0.39 HKD | Singapore dollar | 0.08 SGD |

| Hungarian forint | 15.00 HUF | Swedish krona | 0.54 SEK |
|--------------------|-----------|--------------------|----------|
| Israeli new shekel | 0.20 ILS | Swiss franc | 0.09 CHF |
| Japanese yen | 7.00 JPY | Thai baht | 1.80 THB |
| Malaysian ringgit | 0.20 MYR | UK pounds sterling | 0.05 GBP |
| Mexican peso | 0.55 MXN | US dollar | 0.05 USD |

Chargeback Fees

For transactions that are not processed either through a buyer's PayPal account or through a guest checkout, we assess a settlement fee to sellers for credit and debit card transaction chargebacks (a chargeback may occur when a buyer rejects or reverses a charge on his or her card through the card issuer).

The chargeback fee is based on the currency received as follows:

Chargeback fees

| Currency | Fee | Currency | Fee |
|--------------------|--------------|--------------------|------------|
| Australian dollar | 22.00 AUD | New Taiwan dollar | 625.00 TWD |
| Brazilian real | 35.00 BRL | New Zealand dollar | 28.00 NZD |
| Canadian dollar | 20.00 CAD | Norwegian krone | 125.00 NOK |
| Czech koruna | 400.00 CZK | Philippine peso | 900.00 PHP |
| Danish krone | 120.00 DKK | Polish zloty | 65.00 PLN |
| Euro | 16.00 EUR | Russian ruble | 640.00 RUB |
| Hong Kong dollar | 155.00 HKD | Singapore dollar | 28.00 SGD |
| Hungarian forint | 4,325.00 HUF | Swedish krona | 150.00 SEK |
| Israeli new shekel | 75.00 ILS | Swiss franc | 22.00 CHF |
| Japanese yen | 1,875.00 JPY | Thai baht | 650.00 THB |
| Malaysian ringgit | 65.00 MYR | UK pounds sterling | 14.00 GBP |
| Mexican peso | 250.00 MXN | US dollar | 20.00 USD |

Dispute Fees

We may charge a Dispute Fee when a buyer files a dispute claim or chargeback for a transaction that was processed through the buyer's PayPal account or a PayPal checkout solution. Please see the <u>User Agreement</u> for more information about Standard and High Volume Dispute fees.

Dispute fees will be applied in the currency of the original transaction.

Standard Dispute Fees

| Currency | Fee | Currency | Fee |
|-------------------|------------|--------------------|------------|
| Australian dollar | 25.00 AUD | New Taiwan dollar | 455.00 TWD |
| Brazilian real | 65.00 BRL | New Zealand dollar | 25.00 NZD |
| Canadian dollar | 20.00 CAD | Norwegian krone | 140.00 NOK |
| Czech koruna | 350.00 CZK | Philippine peso | 760.00 PHP |
| Danish krone | 100.00 DKK | Polish zloty | 60.00 PLN |

| Euro | 14.00 EUR | Russian ruble | 1125.00 RUB |
|--------------------|--------------|--------------------|-------------|
| Hong Kong dollar | 115.00 HKD | Singapore dollar | 20.00 SGD |
| Hungarian forint | 4,585.00 HUF | Swedish krona | 145.00 SEK |
| Indian Rupee | 1080.00 INR | Swiss franc | 15.00 CHF |
| Israeli new shekel | 55.00 ILS | Thai baht | 465.00 THB |
| Japanese yen | 1,630.00 JPY | UK pounds sterling | 12.00 GBP |
| Malaysian ringgit | 65.00 MYR | US dollar | 15.00 USD |
| Mexican peso | 300.00 MXN | | |

High Volume Dispute Fees

| Currency | Fee | Currency | Fee |
|--------------------|--------------|--------------------|-------------|
| Australian dollar | 50.00 AUD | New Taiwan dollar | 910.00 TWD |
| Brazilian real | 130.00 BRL | New Zealand dollar | 50.00 NZD |
| Canadian dollar | 40.00 CAD | Norwegian krone | 280.00 NOK |
| Czech koruna | 700.00 CZK | Philippine peso | 1520.00 PHP |
| Danish krone | 200.00 DKK | Polish zloty | 120.00 PLN |
| Euro | 28.00 EUR | Russian ruble | 2250.00 RUB |
| Hong Kong dollar | 230.00 HKD | Singapore dollar | 40.00 SGD |
| Hungarian forint | 9,170.00 HUF | Swedish krona | 290.00 SEK |
| Indian Rupee | 2160.00 INR | Swiss franc | 30.00 CHF |
| Israeli new shekel | 110.00 ILS | Thai baht | 930.00 THB |
| Japanese yen | 3,260.00 JPY | UK pounds sterling | 24.00 GBP |
| Malaysian ringgit | 130.00 MYR | US dollar | 30.00 USD |
| Mexican peso | 600.00 MXN | | |

Currency Conversions

For information about how we convert currency, please see the <u>user agreement</u>.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

Currency Converter Tool

Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

| Rate | |
|------------------------------------|--|
| 3.00% above the base exchange rate | |

eCheque Fees

Sometimes the sender of a payment you receive may use an eCheque as a means of funding that payment from their bank account, in order to send it from their PayPal account. Please see the <u>user agreement</u> for more information about eCheques. When you receive an eCheque funded payment we apply the fee you

agreed to pay to receive the payment up to a monetary cap indicated below (based on the currency received):

Receiving eCheque fees

| Payment Type | Rate | |
|------------------------------|------------------------------|--|
| Per each payment transaction | Commercial Transaction Rates | |

Maximum fee cap for eCheques

| Currency | Maximum fee cap |
|--------------------|-----------------|
| Australian dollar | 50.00 AUD |
| Brazilian real | 75.00 BRL |
| Canadian dollar | 45.00 CAD |
| Czech koruna | 850.00 CZK |
| Danish krone | 250.00 DKK |
| Euro | 35.00 EUR |
| Hong Kong dollar | 330.00 HKD |
| Hungarian forint | 9,250.00 HUF |
| Israeli new shekel | 160.00 ILS |
| Japanese yen | 4,000.00 JPY |
| Malaysian ringgit | 150.00 MYR |
| Mexican peso | 540.00 MXN |
| New Taiwan dollar | 1,350.00 TWD |
| New Zealand dollar | 60.00 NZD |
| Norwegian krone | 270.00 NOK |
| Philippine peso | 1,900.00 PHP |
| Polish zloty | 140.00 PLN |
| Russian ruble | 1,400.00 RUB |
| Singapore dollar | 60.00 SGD |
| Swedish krona | 320.00 SEK |
| Swiss franc | 50.00 CHF |
| Thai baht | 1,400.00 THB |
| UK pounds sterling | 30.00 GBP |
| US dollar | 45.00 USD |

Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible cards. Withdrawal to a bank account or a card may not be possible in all markets. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Withdrawing a balance from a business PayPal account

| Withdrawal/Transfer to | Market | Rate |
|------------------------|-----------------------|---------------------------------|
| Bank account | All (where available) | No Fee (when no <u>currency</u> |
| | | conversion is involved) |

| US bank account | All (where available) | 3.00% (when no <u>currency</u> | |
|-----------------|-----------------------|---------------------------------|--|
| | | conversion is involved) | |
| Cards | UK, JE, GG, & IM | No Fee (when no <u>currency</u> | |
| | | conversion is involved) | |
| | | • | |

Other Merchant Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

Other Fees

| Activity | Description | Rate |
|---|---|---|
| Bank Return on Withdrawal/Transfer out of PayPal | This fee is charged when a withdrawal/transfer out of PayPal is attempted by a user and it fails because incorrect bank account information or delivery information is provided. | See Bank Return on Withdrawal/Transfer out of PayPal Table below. |
| Commercial Transaction Refunds | Full Refunds | If you refund a Commercial Transaction payment, there are no fees to make the refund, but the fees you originally paid to receive the payment are not returned to you. |
| | Partial Refunds | If you refund a Commercial Transaction payment, there are no fees to make the refund, but the fees you originally paid to receive the payment are not returned to you. |
| Credit Card and Debit Card Confirmation(s) | Some users, in order to increase their sending limit or as PayPal may determine, may be charged a Credit Card and Debit Card Link and Confirmation fee. This amount will be refunded when you successfully complete the credit card or debit card verification process. | See Credit Card and Debit Card Link and Confirmation Table below. |
| Inactive PayPal Account | The inactivity fee will be the lesser of the fee listed below or the remaining balance in your account. | See <u>Inactive PayPal Account Fee</u> <u>Table below</u> . |
| PayPal Business Payments | This is a payment between UK users (i) made through a third | 2.00 GBP per transaction in GBP 0.50 USD per transaction in USD |

| | party's product or service and | |
|---|--------------------------------------|-----------------------------------|
| | funded exclusively using either (or | |
| | both) balance or eCheque and (ii) | |
| | for which the PayPal Business | |
| | Payment fee applies. The PayPal | |
| | Business Payment fee is paid by the | |
| | recipient, unless it is disclosed to | |
| | the sender before payment is sent | |
| | that the sender must pay this fee. | |
| Records Request | This fee will apply for requests of | 10.00 GBP or 12.00 EUR (per item) |
| · · | information relating to why we had | , , |
| | reasonable justification to refuse | |
| | your payment order. We will not | |
| | charge you for records requested | |
| | in connection with your good-faith | |
| | assertion of an error in your PayPal | |
| | account. | |
| UK Business Debit Card – Cash | The fee applies to cash withdrawals | 1.00 GBP (per transaction) |
| withdrawal fee | at an ATM (inside and outside the | 1.00 GBT (per transaction) |
| | UK). The ATM provider may charge | |
| Use of the UK Business Debit Card | additional fees. | |
| is subject to eligibility, application, | additional reco. | |
| approval by PayPal and your | | |
| acceptance of the terms of the UK | | |
| PayPal Business Debit Mastercard | | |
| | | |
| <u>Cardholder Agreement</u> . | | |

Bank Return on Withdrawal/Transfers out of PayPal Table

| Market/Region | Fee |
|----------------------------------|----------|
| UK users | 0.50 GBP |
| Users registered in the Eurozone | 3.00 EUR |

Credit Card and Debit Card Link and Confirmation Table

| Currency | Fee | Currency | Fee |
|--------------------|----------------|--------------------|------------|
| Australian dollar | 2.00 AUD | New Taiwan dollar | 70.00 TWD |
| Brazilian real | 4.00 BRL | New Zealand dollar | 3.00 NZD |
| Canadian dollar | 2.45 CAD | Norwegian krone | 15.00 NOK |
| Czech koruna | 50.00 CZK | Philippine peso | 100.00 PHP |
| Danish krone | 12.50 DKK | Polish zloty | 6.50 PLN |
| Euro | 1.50 EUR | Russian ruble | 60.00 RUB |
| Hong Kong dollar | 15.00 HKD | Singapore dollar | 3.00 SGD |
| Hungarian forint | 400.00 HUF | Swedish krona | 15.00 SEK |
| Israeli new shekel | 8.00 ILS | Swiss franc | 3.00 CHF |
| Japanese yen | 200.00 JPY | Thai baht | 70.00 THB |
| Malaysian ringgit | Not Applicable | UK pounds sterling | 1.00 GBP |
| Mexican peso | 20.00 MXN | US dollar | 1.95 USD |

Inactive PayPal Account Table

| Currency | Fee | |
|--------------------|-------------|--|
| Czech koruna | 270.00 CZK | |
| Danish krone | 75.00 DKK | |
| Euro | 10.00 EUR | |
| Hungarian forint | 3600.00 HUF | |
| Norwegian krone | 105.00 NOK | |
| Polish zloty | 45.00 PLN | |
| Swedish krona | 100.00 SEK | |
| Swiss franc | 10.00 CHF | |
| UK pounds sterling | 9.00 GBP | |