

PayPal Consumer Fees

Buying and sending money can be easy, fast, and secure when using PayPal.



Last Updated: 1, August 2022

You can find details about changes to our fees and when they will apply on our [Policy Updates Page](#). You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

Domestic: A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents in the European Economic Area (EEA).

International: A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our Market/Region Grouping Table.

International euro (EUR) or Swedish krona (SEK) transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the European Economic Area (EEA) are treated as domestic transactions for the purpose of applying fees.

Market Code Table: We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our Market Code Table.

Relevant Market/Region

Rates published below apply to PayPal accounts of residents of the following market/region:

Market/Region list

Austria (AT)

Buying with PayPal

It's free to use PayPal to donate or to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

Online or in-store

Rate

No Fee (when no currency conversion is involved)
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Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a donation or receive a payment when you “request money” using PayPal, we call that a “commercial transaction”.

For the listings of selling rates, please visit our [PayPal Merchant Fees Page](#).

Receiving Donations

When you send or receive donations, such as through Generosity Network fundraisers or otherwise, we call this a “donation”.

Standard rate for receiving domestic donations

Transaction Type	Rate
Donation	3.40% + fixed fee
QR Code Transactions – 10.01 EUR and above	Commercial Transaction rate apply
QR code Transactions – 10.00 EUR and below	Commercial Transaction rate apply

Receiving international donations

The fee for receiving domestic donations applies plus the [additional percentage-based fee for international donations](#).

Additional percentage-based fee for international donations

Where sender's market/region is	Fee
EEA	No fee

UK	+1.29%
All other markets	+1.99%

Fixed fee for donations (based on currency received)

Currency	Fee	Currency	Fee
Australian dollar	0.30 AUD	New Taiwan dollar	10.00 TWD
Brazilian real	0.60 BRL	New Zealand dollar	0.45 NZD
Canadian dollar	0.30 CAD	Norwegian krone	2.80 NOK
Czech koruna	10.00 CZK	Philippine peso	15.00 PHP
Danish krone	2.60 DKK	Polish zloty	1.35 PLN
Euro	0.35 EUR	Russian ruble	10.00 RUB
Hong Kong dollar	2.35 HKD	Singapore dollar	0.50 SGD
Hungarian forint	90.00 HUF	Swedish krona	3.25 SEK
Israeli new shekel	1.20 ILS	Swiss franc	0.55 CHF
Japanese yen	40.00 JPY	Thai baht	11.00 THB
Malaysian ringgit	2.00 MYR	UK pounds sterling	0.20 GBP
Mexican peso	4.00 MXN	US dollar	0.30 USD

Sending and receiving money

When you send money (initiated from the “Friends and Family” tab of the “Send Money” flow) to, or receive money into your PayPal account from, friends and family without making an underlying commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a “personal transaction”.

We will show you the Fee applicable to the respective transaction at the time of payment. The rates relating to personal transactions are set out below.

Sending domestic personal transactions

Rate
No fee (when no currency conversion is involved)

Sending international personal transactions

Market of recipient's address	Rate
Canada, Europe I, Europe II, Northern Europe, & US	1.99 EUR
Any other market/region	3.99 EUR

Fees charged in different currencies for sending payments: We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for [“Conversions in all other cases”](#) also apply.

Receiving personal transactions

Rate
No fee (when no currency conversion is involved)

Currency Conversions

For information about how we convert currency, please see the [user agreement](#).

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

[Currency Converter Tool](#)

Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

Rate
3.00% above the base exchange rate

Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. A currency conversion (and [currency conversion fees](#)) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our [PayPal Merchant Fees Page](#).

Withdrawing a balance from a personal PayPal account

Withdrawal/Transfer to	Withdrawal/Transfer type	Rate
Local bank account	Standard	No Fee (when no currency conversion is involved)
	Instant (where available)	1% of amount transferred <ul style="list-style-type: none">Minimum and maximum fees apply based on the withdrawal currency, in the table below
US bank account	Standard	3.00% (when no currency conversion is involved)

Minimum and maximum fees

Based on currency or card withdrawal currency:

Currency	Minimum Fee	Maximum Fee
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Euro	0.25 EUR	10.00 EUR
US dollar	0.25 USD	10.00 USD

Other Consumer Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

Other Fees

Activity	Description	Rate
Bank Return on Withdrawal/Transfer out of PayPal	This fee is charged when a withdrawal/transfer out of PayPal is attempted by a user and it fails because incorrect bank account information or delivery information is provided.	PayPal shall charge a Fee in an amount equal to the amount billed to PayPal by the institution at which you hold your account
Credit Card and Debit Card	Reversals or failed direct debit payments	PayPal shall charge a Fee in an amount equal to the amount billed to PayPal by the institution at which you hold your account
Records Request	This fee will apply for requests of information relating to why we had reasonable justification to refuse your payment order. We will not charge you for records requested in connection with your good-faith assertion of an error in your PayPal account.	12.00 EUR (per item)
Reversal or failed direct debit payment	The fee is based on our losses.	PayPal shall charge a Fee in an amount equal to the amount billed to PayPal by the credit institution at which you hold your account.