## **PayPal Consumer Fees**

Buying and sending money can be easy, fast, and secure when using PayPal.

Last Updated: 22, January 2026

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates</u> <u>Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

**Domestic:** A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents of the same market.

**International:** A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our Market/Region Grouping Table.

International transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the United Kingdom, Guernsey, Jersey, Isle of Man are treated as domestic transactions for the purpose of applying fees.

**Market Code Table:** We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our Market Code Table.

## Relevant Market/Region

Rates published below apply to PayPal accounts of residents of the following market/region:

#### Market/Region list

| United Kingdom (UK) | Guernsey (GG)    | Jersey (JE) |
|---------------------|------------------|-------------|
|                     | Isle of Man (IM) |             |

#### Buying with PayPal

It's free to use PayPal to donate or to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

#### Online or in-store

| Rate |  |
|------|--|
|      |  |
|      |  |

## Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our PayPal Merchant Fees Page.

## **Buying and Selling Cryptocurrencies**

The transaction fees are based on how much cryptocurrency ("crypto") you buy or sell. The exchange rate you'll see before buying or selling crypto will also include an <u>exchange rate margin</u>. There's no fee for holding crypto in your account.

| Purchase or sale amount | Fee      |
|-------------------------|----------|
| 1.00 – GBP 4.99         | GBP 0.49 |
| 5.00 - GBP 24.99        | GBP0.99  |
| 25.00- GBP 74.99        | GBP 1.99 |
| 75.00– GBP 200.00       | GBP 2.49 |
| 200.01 – GBP 1,000.00   | 1.80%    |
| GBP 1000.01             | 1.50%    |
|                         |          |

## **Receiving and Sending Donations**

When you accept the **User Agreement** or the **PayPal Fundraisers Terms and Conditions** to send or receive funds (using one of the payment types listed below), we call that a "donation". Funds sent or received through other products or services (not set out below) are not "donations" eligible for donations pricing.— In such cases, the applicable transaction rates will apply and will be subject to the fees disclosed for such products or services on the applicable fees page.

#### Standard rate for receiving domestic donations

| Transaction Type                           | Rate                               |
|--|------------------------------------|
| Donation                                   | 2.90% + <u>fixed fee</u>           |
| QR code Transactions – 10.01 GBP and above | Commercial Transaction rates apply |
| QR code Transactions – 10.00 GBP and below | Commercial Transaction rates apply |
| PayPal Fundraisers (Listed)                | Commercial Transaction rates apply |
| PayPal Fundraisers (Unlisted)              | No fee                             |

#### Receiving international donations

The applicable fee for receiving domestic donations applies plus the <u>additional percentage-based fee for</u> international donations.

#### Additional percentage-based fee for international donations

| Where sender's market/region is | Fee   |
|---------------------------------|-------|
| EEA                             | 1.29% |
| All other markets               | 1.99% |

#### Fixed fee for donations (based on currency received)

| Currency           | Fee       | Currency           | Fee       |
|--------------------|-----------|--------------------|-----------|
| Australian dollar  | 0.30 AUD  | New Taiwan dollar  | 10.00 TWD |
| Brazilian real     | 0.60 BRL  | New Zealand dollar | 0.45 NZD  |
| Canadian dollar    | 0.30 CAD  | Norwegian krone    | 2.80 NOK  |
| Czech koruna       | 10.00 CZK | Philippine peso    | 15.00 PHP |
| Danish krone       | 2.60 DKK  | Polish zloty       | 1.35 PLN  |
| Euro               | 0.35 EUR  | Russian ruble      | 10.00 RUB |
| Hong Kong dollar   | 2.35 HKD  | Singapore dollar   | 0.50 SGD  |
| Hungarian forint   | 90.00 HUF | Swedish krona      | 3.25 SEK  |
| Israeli new shekel | 1.20 ILS  | Swiss franc        | 0.55 CHF  |
| Japanese yen       | 40.00 JPY | Thai baht          | 11.00 THB |
| Malaysian ringgit  | 2.00 MYR  | UK pounds sterling | 0.30 GBP  |
| Mexican peso       | 4.00 MXN  | US dollar          | 0.30 USD  |

#### Standard rate for sending domestic donations

| Payment Type        | Rate   |
|---------------------|--|
| ·                   | Sending and Receiving Money Rates (i.e., sending domestic personal transactions rates) |
| All Other Donations | No Fee   |

#### Standard rate for sending international donations

The applicable fee for sending domestic donations applies plus the applicable additional percentage-based fee for international donations (international fee).

| Payment Type                              | Rate  |
|---|---|
| PayPal Fundraisers (Unlisted Fundraisers) | Sending and Receiving Money Rates (i.e., sending        |
|   | international personal transactions rates)              |
| All Other Donations                       | No Fee (when no <u>currency conversion</u> is involved) |

## Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying donation

or commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

#### Sending domestic personal transactions

| Rate  |
|---|
| No fee (when no <u>currency conversion</u> is involved) |

#### Sending international personal transactions

| Rate                            | Minimum/Maximum   |
|---------------------------------|---|
| 5.00% of the transaction amount | The minimum fee is 0.99 GBP and the maximum fee is 2.99 GBP |
|                                 |   |
|                                 |   |

**Fees charged in different currencies for sending payments:** We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for "Conversions in all other cases" also apply.

## Receiving personal transactions

| Rate  |
|---|
| No fee (when no <u>currency conversion</u> is involved) |

## **Currency Conversions**

For information about how we convert currency, please see the <u>user agreement</u>.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

**Currency Converter Tool** 

# Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

| Rate                               |  |
|------------------------------------|--|
| 3.00% above the base exchange rate |  |

## Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. Withdrawal to a bank account or a card may not be possible in all markets. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our PayPal Merchant Fees Page.

#### Withdrawing a balance from a personal PayPal account

| Withdrawal/Transfer to | Market                | Rate                            |  |
|------------------------|-----------------------|---------------------------------|--|
| Bank account           | All (where available) | No Fee (when no <u>currency</u> |  |
|                        |                       | conversion is involved)         |  |
| US bank account        | GG, IM, JE, & UK      | 3.00% (when no currency         |  |
|                        |                       | conversion is involved)         |  |
| Cards                  | GG, IM, JE, & UK      | No Fee (when no <u>currency</u> |  |
|                        |                       | conversion is involved)         |  |
|                        |                       | •                               |  |

#### **Other Consumer Fees**

Included below are fees associated with events, requests, or actions that may happen when you use your account.

#### **Other Fees**

| Activity                          | Description                          | Rate                                |  |
|-----------------------------------|--------------------------------------|-------------------------------------|--|
| Bank Return on                    | This fee is charged when a           | See Bank Return on                  |  |
| Withdrawal/Transfer out of PayPal | withdrawal/transfer out of PayPal    | Withdrawal/Transfer out of PayPal   |  |
|                                   | is attempted by a user and it fails  | <u>Table below</u> .                |  |
|                                   | because incorrect bank account       |                                     |  |
|                                   | information or delivery information  |                                     |  |
|                                   | is provided.                         |                                     |  |
| Credit Card and Debit Card        | Some users, in order to increase     | See Credit Card and Debit Card Link |  |
| Confirmation(s)                   | their sending limit or as PayPal may | and Confirmation Table below.       |  |
|                                   | determine, may be charged a credit   |                                     |  |
|                                   | card and debit card link and         |                                     |  |
|                                   | confirmation fee. This amount will   |                                     |  |
|                                   | be refunded when you successfully    |                                     |  |
|                                   | complete the credit card or debit    |                                     |  |
|                                   | card verification process.           |                                     |  |
| Records Request                   | This fee will apply for requests of  | 10.00 GBP or 12.00 EUR (per item)   |  |
|                                   | information relating to why we had   |                                     |  |
|                                   | reasonable justification to refuse   |                                     |  |
|                                   | your payment order. We will not      |                                     |  |
|                                   | charge you for records requested     |                                     |  |
|                                   | in connection with your good-faith   |                                     |  |

| assertion of an error in your PayPal |  |
|--------------------------------------|--|
| account.                             |  |

## Bank Return on Withdrawal/Transfer out of PayPal Table

| Market/Region                    | Rate     |
|----------------------------------|----------|
| UK users                         | 0.50 GBP |
| Users registered in the Eurozone | 3.00 EUR |

## Credit Card and Debit Card Link and Confirmation Table

| Currency           | Rate           | Currency           | Rate       |
|--------------------|----------------|--------------------|------------|
| Australian dollar  | 2.00 AUD       | New Taiwan dollar  | 70.00 TWD  |
| Brazilian real     | 4.00 BRL       | New Zealand dollar | 3.00 NZD   |
| Canadian dollar    | 2.45 CAD       | Norwegian krone    | 15.00 NOK  |
| Czech koruna       | 50.00 CZK      | Philippine peso    | 100.00 PHP |
| Danish krone       | 12.50 DKK      | Polish zloty       | 6.50 PLN   |
| Euro               | 1.50 EUR       | Russian ruble      | 60.00 RUB  |
| Hong Kong dollar   | 15.00 HKD      | Singapore dollar   | 3.00 SGD   |
| Hungarian forint   | 400.00 HUF     | Swedish krona      | 15.00 SEK  |
| Israeli new shekel | 8.00 ILS       | Swiss franc        | 3.00 CHF   |
| Japanese yen       | 200.00 JPY     | Thai baht          | 70.00 THB  |
| Malaysian ringgit  | Not Applicable | UK pounds sterling | 1.00 GBP   |
| Mexican peso       | 20.00 MXN      | US dollar          | 1.95 USD   |