PayPal Agentic Commerce Merchant Virtual Card Terms

Last updated on November 23, 2026

These Agentic Commerce Merchant Virtual Card Terms (these "**Terms**") are between you and PayPal, Inc. ("**PayPal**," "**we**," or "**us**"). These Terms apply to you if you have a PayPal business account, and (i) a buyer uses PayPal to purchase goods or services from you using an artificial intelligence agent commerce service ("**Agentic Commerce Service**") and (ii) PayPal provides a virtual payment card that is different than the underlying financial instrument used by the buyer in the PayPal wallet ("**Agentic VC**") to the Agentic Commerce Service in order to settle funds to you from the buyer's PayPal payment.

Capitalized terms not defined here have the meanings given in the **PayPal User Agreement**. Except as expressly modified by these Terms, the **PayPal User Agreement** applies to every PayPal transaction initiated through an Agentic Commerce Service that is settled by PayPal to you using an Agentic VC. If there is a conflict between these Terms and the PayPal User Agreement with respect to a PayPal payment settled to you using an Agentic VC, these Terms control to the extent of that conflict. We may amend or otherwise revise these Terms from time to time as set forth in the PayPal User Agreement.

1. Use of Agentic VCs

When a buyer authorizes a PayPal payment to you through an Agentic Commerce Service and your PayPal checkout integration requires the use of an Agentic VC to settle funds to you from that buyer's PayPal payment, as determined by PayPal, you agree that PayPal may provide an Agentic VC to the Agentic Commerce Service to enter into your card checkout. In that case, you agree:

(a) you are receiving settlement from PayPal through the Agentic VC for the PayPal payment authorized by a buyer using the Agentic Commerce Service;

(b) your checkout configuration and agreement with your chosen card processor determines how the Agentic VC (and any associated chargeback) is processed and settled to you; and

(c) you are solely responsible for payment of your costs to accept the Agentic VC, as determined by the fees owed under your agreement with your card processor, including any payment card network fees, interchange, and assessments applicable to the authorization and settlement (and associated chargebacks) of the Agentic VC, as determined based on the card type for the Agentic VC selected by PayPal and its issuer (which fees may be different than the fees that you would otherwise pay (1) to accept PayPal Checkout or (2) to your processor to accept the type of payment instrument used by the buyer within the PayPal wallet).

2. Your Responsibility for Agentic VCs

An Agentic VC may be used only to receive settlement from PayPal for the PayPal payment for which it was provided. Any attempt to reuse an Agentic VC will be declined. You must not knowingly (a) store an Agentic VC as a card on file or for future use; (b) use an Agentic VC for any recurring,

installment, subscription, reauthorization, or other merchant-initiated transaction; (c) request or provision a network token for an Agentic VC other than as needed to receive settlement for the PayPal payment; or (d) use, disclose, or retain Agentic VC data other than as permitted by the Payment Card Industry Data Security Standard (PCI DSS) and payment card network rules.

3. Refunds

You must process any refund, partial refund, or price adjustment for a PayPal payment received from a buyer using an Agentic Commerce Service that is settled by PayPal to you through an Agentic VC as a credit to the same Agentic VC, through the card processor that processed the original transaction. You must not refund an Agentic VC in cash, by check, as store credit, or to any other payment method.

4. Seller Protection

PayPal payments received from a buyer using an Agentic Commerce Service that are settled by PayPal to you through an Agentic VC are not eligible transactions under **PayPal's Seller Protection program**.

5. Disputes

Disputes associated with a PayPal payment received from a buyer using an Agentic Commerce Service that is settled by PayPal to you through an Agentic VC are resolved through the applicable Agentic VC's payment card network's chargeback process. PayPal may initiate a chargeback to the Agentic VC as permitted by payment card network rules. You must respond to any chargeback through your card processor in accordance with its requirements and the payment card network rules, and the outcome will be determined under payment card network rules.

6. Agentic VC Information

PayPal may provide you with information that identifies PayPal payments settled by PayPal to you using Agentic VCs (for example, a BIN range or transaction indicator). You may only use that information for the purpose contemplated under these Terms, and you must treat it as PayPal confidential information. As reasonably required by PayPal where PayPal provides you with Agentic VC identifying information, you must not expose the Agentic VC's card number, card network, or other indicia associated with the Agentic VC to the buyer at any point of interaction, but instead must identify the payment method as "PayPal" anywhere you show the buyer's payment method, including on order pages, order confirmations, and receipts.