

One Team Behaviors

Create Amazing Customer Experiences

Here's how:

- Solve with empathy for the customer
- Think big but start small
- Fail fast to learn
- Be data-driven and outcome-focused
- Persevere but know when to change course

Execute and Win as One Team

Here's how:

- Think end-to-end beyond silos
- Assume best intentions
- Be transparent and accountable
- Support each other
- Find common ground
- Put company first, group second, individual last

Respect and Value Uniqueness

Here's how:

- Actively listen and seek diversity of thought
- Be the voice of fairness and respect
- Stand up for the potential of people
- Balance action with empathy

Care for Yourself and Each Other

Here's how:

- Know what recharges you and make time
- Create the space you need to do your best work
- Treat each other with respect and kindness

INNOVATION • COLLABORATION • INCLUSION • WELLNESS

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