One Team Behaviors

Create Amazing Customer Experiences

Here’s how:
• Solve with empathy for the customer
• Think big but start small
• Fail fast to learn
• Be data-driven and outcome-focused
• Persevere but know when to change course

Execute and Win as One Team

Here’s how:
• Think end-to-end beyond silos
• Assume best intentions
• Be transparent and accountable
• Support each other
• Find common ground
• Put company first, group second, individual last

Respect and Value Uniqueness

Here’s how:
• Actively listen and seek diversity of thought
• Be the voice of fairness and respect
• Stand up for the potential of people
• Balance action with empathy

Care for Yourself and Each Other

Here’s how:
• Know what recharges you and make time
• Create the space you need to do your best work
• Treat each other with respect and kindness

INNOVATION • COLLABORATION • INCLUSION • WELLNESS

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